



Government of India
Ministry of Electronics & Information Technology (MeitY)
Unique Identification Authority of India (UIDAI)



Date 23.10.2019

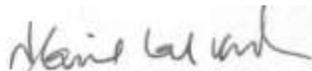
Subject: Additional Terms And Conditions to UIDAI's bid on GeM

UIDAI has uploaded a bid on government e market place (GeM) vide bid number GEM/2019/B/368737.

In pursuance of the orders of the Competent Authority, additional terms and conditions have been framed as detailed below:-

1. Duration of Subscription (in Years) -3 years
2. Hosting Environment- Cloud
3. Number of Years upto which support is available from OEM for Updation (Patches and Bug fixes) within support period -3 years
4. Number of Years upto which support is available from OEM for Upgradation of version within support period -3 years
5. Type of Training provided by the OEM/ ReSeller-On Site training(at Delhi)
6. No. of days Training Provided on Site during the support period – 15 days
7. API supported platform-1.Facebook 2.Twitter 3.Instagram 4.Google PlayStore5.Google Business Review 6.YouTube 7. LinkedIn
8. Non API supported Platform-NA
9. Messaging supported Platforms-1. Facebook Messenger 2. Instagram Messenger
10. Operating Systems supported by the offered product-1. Windows 2. Mac 3. Android 4. Linux 5. iOS
11. Supported Web browsers-1.Google Chrome. 2.Mozilla Firefox. 3.Safari. 4.Opera. 5. Microsoft Edge
12. Supported Image File-ANI - Animation BMP – Bitmap GIF - Graphics Interchange Format ICO - Windows Icon JPEG/JPG - Joint Photographic Experts Group PNG - Portable Network Graphics Any other format supported by Browser
13. Supported Database-NA
14. Cumulative Number of accounts of different social media platforms supported-Limited
15. If Limited then Number of Cumulative accounts of different social media platforms supported -25
16. Cumulative Number of users that simultaneously login in the chosen version of the SMCM Tool-Limited
17. If Limited then Cumulative number of users that simultaneously login in the chosen version of the SMCM Tool -25

18. Cumulative number of incoming interactions (average per day) on different social media platforms that can be captured by the SMCM tool-Limited
 19. If Limited, then number of Cumulative incoming interactions (average per day) on different social media platforms that can be captured by the SMCM tool -30,000
 20. Cumulative number of interactions (average per month) on different social media platforms that can be captured by the SMCM tool-Limited
 21. If Limited, Cumulative number of interactions (average per month) on different social media platforms that can be captured by the SMCM tool -6,00,000
 22. Minimum RAM Size required in GB 2 GB
 23. Payment terms-The payment will be made on the quarterly basis as the annual contract value will be divided equally in four installments. Agency is required to submit invoice in triplicate being submitted along with supporting documents as may be prescribed. UIDAI shall pay the service providers invoice within 90 days after receipt of such invoice subject to fulfillment of relevant documents. No advance payment shall however be made to the agency.
- With this issues with the approval of Competent Authority in UIDAI.
 - All concerned may kindly note and submit their bid accordingly. Last date for bid submission is 31st October, 2019 at 1:00 PM.


(Harish Lal Verma) 23/10/19
Deputy Director (Media)
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