

F. No. HQ-13079/5/2023-AUTH-II HQ/C-10846

Unique Identification Authority of India
(Authentication and Verification Division)

UIDAI Head Office
Bangla Sahib Road, Gole Market
New Delhi – 110 001
Dated 14th October 2025

Circular No. 11 of 2025

Subject: Extension of Authentication Service Agency facilities to other requesting entities

Ref: UIDAI Circular No. 5 of 2025, dated 29.5.2025 issued *vide* letter of even no. and regulation 19(i) of the Aadhaar (Authentication and Offline Verification) Regulations, 2021.

As per the *ibid* regulation and circular, all Authentication Service Agency (ASA) are required to comply with directions, specifications, etc. issued by the Authority, in terms of network and other Information Technology infrastructure, processes, procedures, etc.

2. To bring in more resilience in their authentication framework, certain requesting entities' may use services of more than one ASA or may approach co-located ASA. Hence, in terms of clause 2(d) and (e) of the said circular, it is reiterated that:

- (a) ASAs shall extend ASA services to other requesting entities for optimum utilisation of infrastructure and wider accessibility of Aadhaar authentication facilities; and
- (b) ASAs shall maintain dual redundant connectivity with sufficient MPLS bandwidth to ensure high availability, failover support and uninterrupted services.

4. All ASAs shall submit an undertaking on their letterhead, in the form and substance of **Annexure I**, conforming with the compliance above, to be received by UIDAI by 10.11.2025.

5. This issues with the approval of competent authority.


(Arpit Agrawal)
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[To be printed on letter head of ASA]

Undertaking by Authentication Service Agency (ASA) to extend existing ASA connectivity services to other Authentication User Agency (AUA)/eKYC User Agency (KUA)

We, _____¹ in compliance with UIDAI Circular 5 of 2025, dated 29.5.2025, clause 2(d) & (e), and regulation 19(i) of the Aadhaar (Authentication and Offline Verification) Regulations, 2021, hereby undertake that—

- (a) extend ASA connectivity services to any other requesting entities as and when the request is received from in a fair and non-discriminatory manner, ensuring optimal utilization of ASAs existing infrastructure;
- (b) to maintain dual redundant connectivity, which is essential for ensuring high availability and failover support with sufficient MPLS bandwidth in proportion to existing load for ensuring of uninterrupted services towards existing and newly onboarded AUA/KUAs;
- (c) to increase the bandwidth by developing required infrastructure, to be able to cater upcoming demands from any requesting entity of UIDAI for performing Aadhaar Authentication;
- (d) to comply with UIDAI directions, specifications, and instructions in respect of network, IT infrastructure, processes and procedures, etc; and
- (e) submit to UIDAI, as required, the summary with details of requesting entities availing connectivity services through us.

(Signature with stamp/seal of authorised signatory)

Name: _____

Full designation: _____

Date: _____

Place: _____

¹ Name of ASA