

F.No. HQ-16015(26)/1/2022-EU-1-HQ
UNIQUE IDENTIFICATION AUTHORITY OF INDIA
 Ministry of Electronics and Information Technology, Govt. of India
 Bangla Sahib Road, Behind Kali Mandir, Gole Market,
 New Delhi – 110001

SUB: Corrigendum for “REQUEST FOR PROPOSAL FOR ESTABLISHING AND RUNNING
 DISTRICT LEVEL AADHAAR SEVA KENDRAS”

Publish Date: 21st March 2025, GeM Bid No. – GEM/2025/B/6078414
 Ref. No. F.No. 16015(26)/1/2022-EU-I-HQ

Based on various queries raised by prospective bidders, during the pre-bid meetings and queries received in writing, following clauses of the RFP have been amended/clarified/new clauses added:

Clause/ section No.	Existing Clause	Modified clause shall be read as below
	RFP Number: HO/----- Dated: --/--/2025	RFP Number: HO/16015(26)/1/2022-EU-I-HQ Dated: 21/03/2025
1.2	Fact Sheet EMD /Bid Security – [INR 60 Crore – in the form of Insurance Surety Bonds, Account Payee Demand Draft, Fixed Deposit Receipt or Bank Guarantee from any of the Scheduled Commercial Banks or payment online]	Fact Sheet EMD /Bid Security – [INR 60,05,93,522 – in the form of Insurance Surety Bonds, Account Payee Demand Draft, Fixed Deposit Receipt or Bank Guarantee from any of the Scheduled Commercial Banks or payment online]
2.11.2	2.11.2 It is understood that the subject work comes under NIC code; Division 82: Office administrative, office support, and other business support activities. Hence it is proposed that MSME relaxation on Experience and Turnover only shall be given to the entities registered under the above-mentioned NIC code. However, exemption for EMD/Bid security will give to all the MSME registered under any NIC code.	2.11.2 It is understood that the subject work comes under NIC code; Division 82: Office administrative, office support, and other business support activities. Hence it is proposed that MSME relaxation on Turnover only shall be given to the entities registered under the above-mentioned NIC code. However, exemption for EMD/Bid security will be given to all the MSME registered under any NIC code.
3.2	Stage 1 Pre-Qualification Criteria: (5. Relevant Project Experience) Copy of Work Order /LOA or Signed copy of Agreement/Work Completion Certificate AND Client certificate for satisfactory performance under the respective ongoing/completed assignments/projects.	Stage 1 Pre-Qualification Criteria: (5. Relevant Project Experience) Copy of Work Order /LOA or Signed copy of Agreement AND Work Completion Certificate/ Client certificate for satisfactory performance under the respective ongoing/completed assignments/projects.
3.3	Stage 2: <u>Commercial Bid</u> 3.3.1.e The Bidder quoting lowest bid-amount shall be declared as lowest bid (L1) and all others also declared as L2, L3.....Ln.	Stage 2: <u>Commercial Bid</u> 3.3.1.e The Bidder quoting lowest bid-amount shall be declared as lowest price. 3.3.1.f Reverse Auction (RA) with condition ‘50% Lowest Priced Technically Qualified

	<p>3.3.1.f The lowest rate L1 bidders, received from a qualified bidder will be treated as the “Discovered Rate”.</p> <p>3.3.1.g On the basis of “Discovered Rate” Service Provider will be paid 125% of the Discovered Rate for each new Enrolment (above 5 years of age), Biometric Update (with or without demographic update) transaction and 75% of the Discovered Rate for each child enrolment (below 5 years), Demographic Update and Document only update transaction.</p> <p>3.3.1.h The Purchaser shall have the right to reject an abnormally low Bid as per the provisions of this paragraph. An abnormally low Bid is one in which the Bid price, in combination with other elements of the Bid, appears so low that it raises substantive concerns as to the Bidder’s capability to perform the Contract at the Bid price. The Purchaser may, in such cases, seek written clarifications from the Bidder, including detailed price analysis of its Bid price, concerning the scope, the schedule, allocation of risk and responsibilities, and any other requirements of the RFP. If, after evaluating the price analysis, the Purchaser determines that the Bidder has substantively failed to demonstrate its capability to perform the Contract at the Bid price, the Purchaser may reject the Bid, and evaluation may proceed with the next ranked Bidder.</p> <p>3.3.1.i Work shall be distributed between 2 (two) Service Providers’ for the allocation of work in the ratio of 60:40 subject to rate should be matched with L1</p> <p>3.3.1.j In case of multiple L1. The GeM has a provision of random selection of L1. For deciding Second Service Provider (L2) the bidder having higher marks in technical evaluation as per clause (clause 3.2.4): Technical Qualification Criteria will be given priority.</p> <p>3.3.1.k In case total marks scored are same in technical proposal then the bidder scoring higher marks in Presentation will be given priority.</p> <p>3.3.1.l Once the L1 bidder is identified, the bidder at L2 will be given first rights</p>	<p>Bidders’</p> <p>3.3.1.g The Bidder quoting lowest bid-amount shall be declared as lowest bid RA (L1).</p> <p>3.3.1.h Work shall be distributed between 2 (two) Service Providers for the allocation of work in the ratio of 60:40 subject to rate should be matched with L1</p> <p>3.3.1.i Once the RA L1 bidder is identified, the bidder RA L2 will be given first chance to match the RA L1 rate to receive an order for carrying out the services.</p> <p>3.3.1.j In case, RA L2 is unable to match the quote by RA L1, the option shall be passed to RA L3, this process will be repeated moving from L3 to L4 and so on, till one more successful Bidder emerges, offering the service at the Discovered Rate. In case no one agrees to match the RA L1 quote, whole contract will go to RA L1 Bidder.</p> <p>3.3.1.k The quoted rate of RA L1 bidder, will be treated as the “Discovered Rate”.</p> <p>3.3.1.l On the basis of “Discovered Rate” Service Provider will be paid 125% of the Discovered Rate for each new Enrolment (above 5 years of age), Biometric Update (with or without demographic update) transaction and 75% of the Discovered Rate for each child enrolment (below 5 years), Demographic Update and Document only update transaction.</p> <p>3.3.1.m The Purchaser shall have the right to reject an abnormally low Bid as per the provisions of this paragraph. An abnormally low Bid is one in which the Bid price, in combination with other elements of the Bid, appears so low that it raises substantive concerns as to the Bidder’s capability to perform the Contract at the Bid price. The Purchaser may, in such cases, seek written clarifications from the Bidder, including detailed price analysis of its Bid price, concerning the scope, the schedule, allocation of risk and responsibilities, and any other requirements of the RFP. If, after evaluating the price analysis, the Purchaser determines that the Bidder has substantively failed to demonstrate its capability to perform the Contract at the Bid price, the Purchaser may reject the Bid, and evaluation may proceed with the next ranked Bidder.</p> <p>3.3.1.n Deleted</p>
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	<p>to match the L1 rate to receive an order for carrying out the services.</p> <p>3.3.1.m In case, L2 is unable to match the quote by L1, the option shall be passed to L3, this process will be repeated moving from L3 to L4 and so on, till one more successful Bidder emerges, offering the service at the Discovered Rate. In case no one agrees to match the L1 quote, whole contract will go to L1 Bidder.</p> <p>3.3.1.n Reverse Auction with condition '50% Lowest Priced Technically Qualified Bidders'</p>	
4.2.2	<p>The estimated volume of work to be done is indicated in this section, however, UIDAI may conduct a periodic review of the requirement of the project and shall have the liberty to enhance or reduce the volume of work. Subsequently, Service provider on prior approval of UIDAI may increase/ decrease up to +/-25% kits depending upon requirement. The number of operators will increase/decrease accordingly but remain the same on the existing terms of contract. UIDAI can also allow for 25% of kits as CLEC/UCL as per the requirement. The core operations of the established ASK should be completely monitored by the UIDAI appointed as ASK Manager.</p>	<p>The estimated volume of work to be done is indicated in this section, however, UIDAI may conduct a periodic review of the requirement of the project and shall have the liberty to enhance or reduce the volume of work. Subsequently, Service provider on prior approval of UIDAI may increase/ decrease up to +/-25% kits depending upon requirement. The number of operators will increase/decrease accordingly but remain the same on the existing terms of contract. UIDAI can also allow for 25% of kits as CELC/UCL as per the requirement. The core operations of the established ASK should be completely monitored by the UIDAI appointed as ASK Manager.</p>
4.3.2	<p>For establishment of ASK, Service Provider to identify a location in the allocated districts and submit to concerned Regional Office for approval. Locations should have proper ventilation and GPS coordinates should be captured at any place inside it. Approval in this regard will be provided by the concerned Regional Office/ UIDAI Head Office in identification/finalization of the same as per plan mentioned clause 4.13.9 in this RFP.</p>	<p>For establishment of ASK, Service Provider to identify a location in the allocated districts and submit to concerned Regional Office for approval. Locations should have proper ventilation and GPS coordinates should be captured at any place inside it. Approval in this regard will be provided by the concerned Regional Office/ UIDAI Head Office.</p>
4.3.17.f	<p>All ASK should be equipped with CCTV cameras. The Service Provider will establish a central monitoring system accessible via internet for the live monitoring of the ASK. Access to this system should be made available to concerned Regional Office. The recordings of the CCTV shall be stored with the Service Provider for a minimum period of 6 months and to be produce on demand.</p>	<p>All ASKs should be equipped with CCTV cameras. The Service Provider will locally establish monitoring systems that should be accessible to UIDAI via internet for remote monitoring of the ASKs. The recordings of the CCTV shall be stored with the Service Provider for a minimum period of 6 months and to be produce on demand.</p>
4.3.19	<p>A lactation room (or lactorium), a private space of 40 sqft, where mother can breastfeed to infants.</p>	<p>shall be treated as deleted</p>
4.4.8	<p>On direction of UIDAI, the service</p>	<p>On direction of UIDAI, the service provider</p>

	provider shall also organize the camps and home enrolment provision from time to time with arrangement of manpower, AEKs and other necessary IT equipment's. Service Provider shall be allowed to have additional KITs for the purpose of conducting camps. However, prior approval of regional office shall be taken for conducting camps.	shall organize camps and home enrolment from time to time with arrangement of manpower, AEKs and other necessary IT equipment's. Service Provider may keep additional KITs for the purpose of conducting camps. However, prior approval of regional office shall be taken for conducting camps. Home enrolment shall be carried out as the UIDAI policy (https://uidai.gov.in/en/circulars-memorandums-notification/18421-home-enrolment-policy.html) which may be updated time to time.
4.9.8	After completion of enrolment / update resident shall move to exit counter for token submission and filling feedback form.	After completion of enrolment / update resident shall move to exit counter for token submission and filling touch screen-based feedback.
6.6.1	For proper monitoring and imposing financial disincentive on Registrars and disassociation/suspension of operators found conducting more mistakes/involved in fraudulent practices, a mechanism is applicable through "Policy for enforcing of Aadhaar (Enrolment and Update) Regulations 2016, processes, standards, guidelines, Data Quality and containing corrupt / fraudulent practices" revised from time to time. The penalties and the actions proposed shall be applicable for ASKs as well. The applicable policy is available at https://uidai.gov.in/images/resource/Policy-for-enforcing-process-guidelines-dated-24-03-2021.pdf	For proper monitoring and imposing financial disincentive on Registrars and disassociation/suspension of operators found conducting more mistakes/involved in fraudulent practices, a mechanism is applicable through "Policy for enforcing of Aadhaar (Enrolment and Update) Regulations 2016, processes, standards, guidelines, Data Quality and containing corrupt / fraudulent practices" revised from time to time. The penalties and the actions proposed shall be applicable for ASKs as well. The applicable policy is available at https://uidai.gov.in/images/policy_version_50.pdf (updated from time to time).
4.7.1	The Service Provider shall employ manpower on monthly salary basis and provide such qualified and experienced personnel as required to carry out the Services at ASK.	The Service Provider shall employ manpower on monthly salary basis and provide such qualified and experienced personnel as required to carry out the Services at ASK. Salaries paid must conform to the legal provisions applicable to that respective state (Minimum Wages Act, 1948 and respective Minimum Wages Rules of States, as applicable).
8.8	ANNEXURE-VIII: Cost calculation Scenarios in case of shortfall in Aadhaar transaction	Shall be treated as Deleted
	Additional	Annexure XXVI Form of Insurance Surety Bond towards Performance Security, attached below:
4.7.3	Additional	Roles and responsibility of all ASK's resource are attached at Annexure XXVIII below:
	Additional	Annexure XXVII Form of Insurance Surety Bond towards EMD, attached below
5.17.7	Termination of Contract for failure to become effective:	Shall be treated as Deleted

	<p>If the selected Service Provider is unable to commence/complete the service within the specified period, as per the scope of work of RFP, UIDAI may declare this Contract null and void and in the event of such a declaration, the Performance Bank Guarantee is liable to be forfeited by UIDAI.</p> <p>Notwithstanding the duration of the Contract stated in GCC, UIDAI, without prejudice or liability, reserves the right to terminate the Contract.</p> <p>In case of termination of Contract, the Authority shall have right to decide the applicable cost and transfer to any other service provider participated in the tender/run such centers</p> <p>The decision of Authority shall be final in case of transfer of assets to the Purchaser, other Service Provider or not to accept the offer.</p>	
5.17.1	Additional	<p>If the selected Service Provider is unable to commence/complete the service within the specified period, as per the scope of work of RFP, UIDAI may declare this Contract null and void and in the event of such a declaration, the Performance Bank Guarantee is liable to be forfeited by UIDAI.</p> <p>Notwithstanding the duration of the Contract stated in GCC, UIDAI, without prejudice or liability, reserves the right to terminate the Contract.</p>

This issued with the approval of competent authority.

Himanshu
Deputy Director