

Error Reference Document

API Error	Description	Suggested Instructions to the user
100	"Pi" (basic) attributes of demographic data did not match	The provided Personal Identity information didn't match. Please re-enter your <name, lname, gender, dob, dobt, age, phone, email> details correctly.
200	"Pa" (address) attributes of demographic data did not match	The provided Personal Address information didn't match. Please re-enter your <co (care of), house, street, lm (land mark), loc (locality), vtc, subdist, dist, state, pc (postal pin code), po (post office)>.
300	Biometric data did not match	<p>Ensure correct aadhaar number is entered for authentication</p> <p>Try authenticating using different finger in case of biometric mismatch</p> <p>Follow best practices</p> <p>AUA application must invoke Best Finger Detection to find the best finger for authentication</p>
310	Duplicate fingers used	Resident should provide distinct fingers (two different fingers) for "two finger" authentication.
311	Duplicate Iris used	Resident should provide distinct fingers (two different Iris) for "two Iris" authentication.
312	FMR and FIR (Finger Image Record) cannot be used in same transaction	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
313	Single FIR (Finger Image Record) record contains more than one finger	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
314	Number of FMR(Finger Minutiae Record)/FIR (Finger Image Record) should not exceed 10	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
315	Number of IIR (Iris Image Record) should not exceed 2	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
316	Number of FID (Face Image Data)should not exceed 1.	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
330	Biometrics locked by Aadhaar holder	<p>Resident must unlock his biometrics</p> <p>by invoking Resident portal or M-Aadhaar and get his biometric unlocked and get himself authenticated</p>

400	"OTP" validation failed	Resident must ensure that the correct OTP value is provided for authentication . The resident is advised to generate new OTP in case of repeated authentication failures.
402	"txn" value did not match with "txn" value used in Request OTP API.	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
500	Invalid Skeyencryption	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
501	Invalid value for "ci" attribute in "Skey" element	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
502	Invalid Pid Encryption	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
503	Invalid HMac encryption	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
504	Session key re-initiation required due to expiry or key out of sync	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
505	Synchronized Skey usage is not allowed	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
510	Invalid Auth XML format	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
511	Invalid PID XML format	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
512	Invalid Aadhaar holder consent in "rc" attribute of "Auth"	Resident consent to do aadhaar based authentication must be mandatorily taken by the AUA application. Without explicit informed consent of the Aadhaar holder AUA/Sub-AUA application should not call this API
513	Invalid Protobuf Format	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
520	Invalid "tid" value	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
521	Invalid "dc" code under Meta tag	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
524	Invalid "mi" code under Meta tag	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
527	Invalid "mc" code under Meta tag.	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
528	Device - Key Rotation policy	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.

530	Invalid authenticator code	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
540	Invalid Auth XML version	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
541	Invalid PID XML version	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
542	AUA not authorized for ASA.	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
543	Sub-AUA not associated with "AUA"	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
550	Invalid "Uses" element attributes	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
552	WADH Validation failed	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
553	Registered devices currently not supported. This feature is being implemented in a phased manner.	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
554	Public devices are not allowed to be used	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
555	rdsId is invalid and not part of certification registry	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
556	rdsVer is invalid and not part of certification registry.	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
557	dpld is invalid and not part of certification registry.	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
558	Invalid dih	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
559	Device Certificate has expired	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
560	DP Master Certificate has expired	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
561	Request expired ("Pid->ts" value is older than N hours where N is a configured threshold in authentication server)	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.

562	Timestamp value is future time (value specified "Pid->ts" is ahead of authentication server time beyond acceptable threshold)	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
563	Duplicate request (this error occurs when exactly same authentication request was re-sent by AUA)	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
564	HMAC Validation failed	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
565	AUA License key has expired	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
566	Invalid non-decryptable license key	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
567	Invalid input (this error occurs when some unsupported characters were found in Indian language values, "lname" or "lav")	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
568	Unsupported Language	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
569	Digital signature verification failed (this means that authentication request XML was modified after it was signed)	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
570	Invalid key info in digital signature (this means that certificate used for signing the authentication request is not valid – it is either expired, or does not belong to the AUA or is not created by an approved Certification Authority)	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
572	Invalid biometric position (This error is returned if biometric position value - "pos" attribute in "Bio" element - is not applicable for a given biometric type - "type" attribute in "Bio" element.)	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
573	Pi usage not allowed as per license	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
574	Pa usage not allowed as per license	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
575	Pfa usage not allowed as per license	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.

576	FMR usage not allowed as per license	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
577	FIR usage not allowed as per license	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
578	IIR usage not allowed as per license	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
579	OTP usage not allowed as per license	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
580	PIN usage not allowed as per license	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
581	Fuzzy matching usage not allowed as per license	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
582	Local language usage not allowed as per license	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
586	FID usage not allowed as per license.	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
587	Name space not allowed.	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
588	Registered device not allowed as per license	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
590	Public device not allowed as per license.	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
710	Missing "Pi" data as specified in "Uses"	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
720	Missing "Pa" data as specified in "Uses"	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
721	Missing "Pfa" data as specified in "Uses"	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
730	Missing PIN data as specified in "Uses"	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
740	Missing OTP data as specified in "Uses"	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
800	Invalid biometric data	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
810	Missing biometric data as specified in "Uses"	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
811	Missing biometric data in CIDR for the given Aadhaar number	Your Biometric data is not available in CIDR. Please contact UIDAI helpdesk to inform about the issue and to understand the steps for the updation of biometric information in CIDR.

812	Resident has not done "Best Finger Detection". Application should initiate BFD application to help resident identify their best fingers. See Aadhaar Best Finger Detection API specification.	You have not done best finger detection so kindly proceed with the BFD process for successful authentication. Refer Aadhaar Best Detection API specifications for details on the BFD process.
820	Missing or empty value for "bt" attribute in "Uses" element	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
821	Invalid value in the "bt" attribute of "Uses" element	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
822	Invalid value in the "bs" attribute of "Bio" element within "Pid"	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
901	No authentication data found in the request (this corresponds to a scenario wherein none of the auth data – Demo, Pv, or Bios – is present)	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
902	Invalid "dob" value in the "Pi" element (this corresponds to a scenarios wherein "dob" attribute is not of the format "YYYY" or "YYYY-MM-DD", or the age of resident is not in valid range)	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
910	Invalid "mv" value in the "Pi" element	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
911	Invalid "mv" value in the "Pfa" element	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
912	Invalid "ms" value	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
913	Both "Pa" and "Pfa" are present in the authentication request (Pa and Pfa are mutually exclusive)	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
940	Unauthorized ASA channel	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
941	Unspecified ASA channel	Technical Issue with AUA Application. AUA Application must follow the UIDAI API Specification.
950	OTP store related technical error	Technical Issue at UIDAI end . AUA/Resident can reach UIDAI contact center for more details. Voice @ 1947 and e-Mail "help@uidai.gov.in"

951	Biometric lock related technical error	Technical Issue at UIDAI end . AUA/Resident can reach UIDAI contact center for more details. Voice @ 1947 and e-Mail "help@uidai.gov.in"
995	Aadhaar suspended by competent authority	Your Aadhaar number is suspended .AUA/Resident can reach UIDAI contact center for more details. Voice @ 1947 and e-Mail "help@uidai.gov.in"
996	Aadhaar Cancelled	Your Aadhaar is cancelled , Resident shall visit Permanent Enrolment Centre with document proofs and follow the re-enrollment process.. AUA/Resident can reach UIDAI contact center for more details. Voice @ 1947 and e-Mail "help@uidai.gov.in" .
997	Aadhaar Suspended	Your Aadhaar is suspended, Resident shall visit Permanent Enrolment Centre with document proofs and follow the enrolment update process. AUA/Resident can reach UIDAI contact center for more details. Voice @ 1947 and e-Mail "help@uidai.gov.in" .
998	Invalid Aadhaar Number Or Non Availability of Aadhaar data	Ensure you have entered correct Aadhaar number. Please retry with correct Aadhaar number after sometime.