Unique Identification Authority of India
Press Statement
3 May 2018

New Delhi: Unique Identification Authority of India (UIDAI) completely dismisses few reports in social media and online news channels about Aadhaar Enrolment Software being allegedly tampered and sold for some money in underground market which purportedly bypasses operators biometric authentication and facilitates making of Aadhaar cards without any documents, as totally baseless, false, misleading, and irresponsible.

UIDAI in a statement today said that as part of its stringent enrolment and updation process, UIDAI matches all the biometric (10 fingerprints and both iris) of a resident enrolling for Aadhaar with the biometrics of all Aadhaar holders before issuing an Aadhaar. No operator can make or update Aadhaar unless resident himself or herself give his or her biometric. Any enrolment or update request is processed only after biometric of resident is authenticated.

Also, before processing of the enrolment or update as stated above, enrolment operator’s biometric and other parameters are checked and only after all checks are found to be successful, enrolment or update of resident is further processed. Some of the checks include biometric check of operator, validity of operator, enrolment machine, enrolment agency, registrar, etc. which are verified at UIDAI’s backend system before further processing is done. In cases where, any of the checks fails, the enrolment request gets rejected and action against such operator is taken, said UIDAI.

According to UIDAI, presuming, if at all, by some manipulation attempt at the operator’s end, essential parameters such as operator’s biometrics or resident's biometrics are not captured and enrolment/update packet sent to UIDAI, the same is identified by the backend system of UIDAI, and all such enrolment packets get rejected and no Aadhaar is generated. The concerned enrolment machines and the operators are identified, blocked and blacklisted permanently from UIDAI system. In appropriate case, police complaints are also filed for such fraudulent attempts.

UIDAI said that it has zero tolerance policy in all its processes including security and safety. All such operators who are found to be violating UIDAI’s strict processes or who indulge in any type of fraudulent or corrupt practices, UIDAI blocks and blacklists them and imposes financial penalty upto Rs. One lakh per instance. Also, all such enrolment attempts get rejected and Aadhaar is not generated. As on date more that 50,000 operators have been blacklisted.
It is also informed that UIDAI keeps adding new security features in its system as required from time to time to take care of the new security threats by unscrupulous elements. It is assured that Aadhaar system is completely safe and secure.

UIDAI has also advised people that they should stay away from unauthorized centres and approach only authorized Aadhaar enrolment centres in bank branches, post offices and Government offices (list of which is published on UIDAI website www.uidai.gov.in) to ensure that their enrolment/updation is done only on the authorized machines and their efforts do not get wasted as rejected enrolment/updation.

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