Umang app: Here's how you can avail PF services, book a cylinder

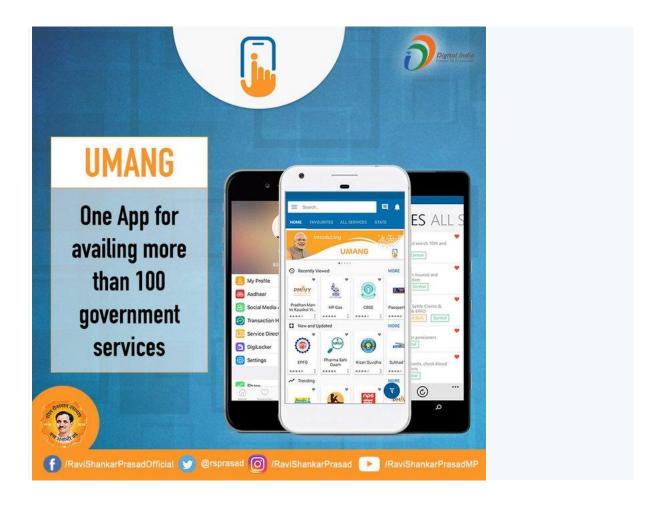Updated: Nov 12, 2017 | 15:59 IST | ET Now Digital

UMANG app provides a single platform for all Indian citizens | Photo Credit: Indiatimes, Representative Image

New Delhi: With digitisation, accessing Provident Fund (PF) details, booking a gas cylinder refill, and accessing the National Pension System is just a click away.

Developed by the Ministry of Electronics and Information Technology and National e-Governance Division to drive mobile governance, UMANG (Unified Mobile Application for New-age Governance) provides a single platform for all Indian citizens to access nearly 100 government services.

UMANG provides seamless integration with popular customer centric services like Aadhaar and Digilocker. UMANG will soon be providing integration with various other services such as PayGov.

Recently, Union minister Ravi Shankar Prasad tweeted about the Umang App and said, õ*No need to search various websites or apps for different govt services. UMANG provides more than 100 services on a single mobile app. More services are being added. Please download it and share your feedback.*"

Ravi Shankar Prasad
@rsprasad

No need to search various websites or apps for different govt services. UMANG provides more than 100 services on a single mobile app. More services are being added. Please download it and share your feedback. #DigitalIndia
9:05 AM - 5 Nov 2017

Apart from the Google Play Store and iOS, EPFO's website also enables you to the app's download page. UMANG service has been made available on multiple channels like mobile application, web, IVR and SMS which can be accessed through smartphones.

How to download the app

The app offers multilingual support and is available in 13 languages ô English, Hindi, Malayalam, Telugu, Marathi, Gujarati, and Tamil among others.

A one-time password (OTP) will be sent to the mobile number registered with the app. A user will have to set a 4-digit numeric MPIN code to protect the account against unauthorised access. Subscribers have to choose two security questions, which can be used to recover your account from the app if you lose access to your account or forget its PIN.

After security questions, users need to fill their personal information, and then it will prompt the user to link their Aadhaar. However, linking Aadhaar, as of now, is a voluntary process and you can skip this step.

Users can also get app link by giving a missed call on 97183-97183.

Users can avail these provident funds (PF) services on Umang:

- EPFO subscribers can view their passbook; raise a claim for pension withdrawal, part withdrawal, and final settlement.

- Users can also track the status of claims already submitted.

- However, only the passbook facility can be accessed if you donøt link your Aadhaar with your PF account.

- Umang app does not allow raising transfer requests from one EPF account to your latest EPF account.

Users can avail these gas cylinder refill services on Umang:

Currently, Bharatgas, HP, and Indane subscribers can book a refill, place an order for a double cylinder connection, and keep track of their order history

However, it is important that the mobile number linked with the app is the same that the subscriber has registered with the agency.

Passport Seva service on Umang app:

Users can calculate the fee, locate a centre, receive advice on the documents needed to be submitted, and check appointment availability.

Pension system service on Umang app:

Subscribers can check current holdings, request for an e-mail transaction statement, check account details, change address, and also keep track of recent contributions made.

CBSE service on Umang app:

Subscribers can use the app to locate CBSE schools, view 10th and 12th results online and can even find examination centres.