

Provident Fund offices to settle death claims within 7 days

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New Delhi: Employees Provident Fund Organisation (EPFO) on Tuesday issued guidelines to its field offices to settle death claims within seven days and retirement cases before a worker superannuates from the job, a move which comes days after Prime Minister Narendra Modi slammed the labour ministry for the provident fund manager's poor service.

The central provident fund commissioner informed labour minister Bandaru Dattatreya that on the PM's directions, the EPFO had issued detailed guidelines on retirement and death cases.

This move comes days after Prime Minister Narendra Modi slammed the labour ministry for the provident fund manager's poor service

These guidelines have been issued to field offices to sensitise them to "take prompt and proactive action to settle death claims within seven days and retirement cases on or before the day of retirement", the labour ministry said.

It was also stressed that grievances on social media needed to be replied to expeditiously, it added.

Dattatreya lauded the EPFO for joining the network of common service centres (CSC) to facilitate issue of Jeevan Praman Patra (life certificate) of 50 lakh EPF pensioners having Aadhaar ID.

He also reviewed the status of compliance management and grievance handling system of EPFO.

He urged better coordination between different agencies under the ministry for data sharing so that coverage and compliance, vis-a-vis implementation of labour laws, improved.

He also emphasised reconciliation of inoperative accounts and formulation of a housing scheme for EPF subscribers, the ministry said.