

GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
STARRED QUESTION NO.*14
TO BE ANSWERED ON 02-02-2018

**DIFFICULTIES FACED BY SENIOR CITIZENS
IN AADHAAR VALIDATION**

***14. SHRIMATI SASIKALA PUSHPA:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether Government is aware of the difficulties in Aadhaar validation by using finger prints for senior citizens and other sections of population due to worn out finger prints and hardening of hand fingers due to hard occupation in which some people are engaged;
- (b) if so, the details thereof;
- (c) whether Government proposes to bring in any change in Aadhaar validation, particularly for senior citizens and some sections of population, who are facing difficulties in Aadhaar validation by using finger prints;
- (d) if so, the details thereof; and
- (e) if not, the reasons therefor?

ANSWER

MINISTER OF ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

(a) to (e): A statement is laid on the Table of the House.

**STATEEMNT REFERRED TO IN REPLY TO RAJYA SABHA STARRED
QUESTION NO.*14 FOR 02.02.2018 REGARDING DIFFICULTIES FACED BY
SENIOR CITIZENS IN AADHAAR VALIDATION**

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(a) to (e): Aadhaar Authentication using fingerprint depends upon number of factors viz. quality of fingerprint, network connectivity, placement of finger etc. However, few senior citizens, persons engaged in manual labour or individuals with specific disabilities may face difficulties in fingerprint authentication.

Unique Identification Authority of India (UIDAI) provides various modes of authentication viz demographic, biometric (Fingerprint/IRIS) and One Time Password (OTP). The user agencies, depending upon their needs and user conditions, can choose any of the above modes of authentication.

In addition, as per Regulations 14(1) (i) of Aadhaar (Authentication) Regulations 2016, all requesting entities are required to implement exception-handling mechanisms and back-up identity authentication mechanisms to ensure seamless provision of authentication services to Aadhaar number holders.
