GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
RAJYA SABHA
UNSTARRED QUESTION NO. 1632
TO BE ANSWERED ON 05.03.2020

**INNOVATIVE MEASURES TAKEN BY THE
MINISTRY TO IMPROVE WORK CULTURE**

1632   DR. VINAY P. SAHASRABUDDHE:

Will the MINISTER OF STATE OF ELECTRONICS & INFORMATION TECHNOLOGY
be pleased to state:-

 (a) whether any kind of new and innovative measures have been undertaken by the Ministry
     in general and /or its various departments or PSUs and autonomous bodies associated
     with it to improve work culture, bring more transparency and accountability and also
     enhance result orientation, during the last five years;

 (b) if so, what are details thereof; and

 (c) what has been the impact of these efforts?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI SANJAY DHOTRE)

(a)   and (b): Yes, Sir. Ministry of Electronics and Information Technology and its
organisations have adopted digitization of various processes such as e-office, online system
of APAR by Group A S&T officer, Capacity Building through Learning Management
System, CDAC Accelerated Knowledge Enhancement series, Knowledge Assimilated in
Pieces, e Human Resources Management, e-visitor, marking of attendance through Aadhar
enabled Biometric Attendance System, procurement through GeM, all payments through
PFMS, disposal of application and appeals under RTI through RTI portal, disposal of
grievances through CPGRAM,   settlement of grievance of Pensioners through Pension
Adalat, Monitoring of technical projects using dashboards, Knowledge Dissemination
webinars, training and knowledge sharing on e-governance/Digital India through various
initiatives i.e. Chief Information Officer Champions, Train the Trainer-1, State e-Missions
Team Orientation and Thematic Workshop.

(c): The above efforts are aimed to lead to informed and quicker decision making which in
turn results in better public service delivery, easy retrieval of data and old records, led to
innovative and transformative capacity building of the stakeholders in digital technologies
and implementation.

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