

Unique Identification Authority Of India Government of India



Authentication/e-KYC User Agency (AUA/KUA) AGREEMENT

Version 4.0

May, 2017





AUTHENTICATION USER AGENCY AGREEMENT

This **AUTHENTICATION USER AGENCY AGREEMENT** ("**Agreement**") is made on this _____ day of _____, and year _____, by and between:

1. **UNIQUE IDENTIFICATION AUTHORITY OF INDIA**, a statutory authority established under the Aadhaar (Targeted Delivery of Financial And Other Subsidies, Benefits and Services) Act, 2016, having its headquarters at 3rd Floor, Tower II, Jeevan Bharati Building, Connaught Circus, New Delhi-110001 (hereinafter called the "UIDAI", which expression shall unless excluded by or repugnant to the context be deemed to include its successors in office, administrators and permitted assigns), OF THE FIRST PART.

AND

2.

, having its registered

addressat

(hereinafter referred to as "Authentication User Agency", which expression shall, unless repugnant to the context or meaning thereof, include its successors, assigns, agents, etc.), OF THE SECOND PART.

- A. WHEREAS the party of the first part has approved/appointed the party of the second part, as an Authentication User Agency (AUA) in terms of Regulation 12 of the Aadhaar (Authentication) Regulations, 2016 vide approval/appointment letter dated _____.
- B. AND WHEREAS the party of the second part is fully aware and understands the provisions of the Aadhaar (Targeted Delivery of Financial and other Subsidies, Benefits and Services) Act, 2016 and the Regulations made thereunder and *inter alia* the obligations and responsibilities prescribed therein and further warrants that it shall at all times abide by the same.
- C. AND WHEREAS, the Aadhaar Number and identity details of the Aadhaar Number Holder can be authenticated through an online mechanism provided by UIDAI. The authentication services shall be provided on payment of fees and charges by Authentication User Agency to UIDAI, which may be revised from time to time during the currency of the Agreement. The fees and the charges shall be fixed by UIDAI, by a notification to this effect which may be revised from time to time during the currency of this Agreement.





- D. AND WHEREAS, the Authentication User Agency is aware of, and understands, the fact that UIDAI's operation of the Aadhaar Authentication Services is subject to limitations posed by technology, and UIDAI does not represent and warrant the same to be defect free.
- E. AND WHEREAS, the Authentication User Agency is aware of, and understands that the Aadhaar Authentication Services are provided on an 'as is' basis, without any express or implied warranties in respect thereof, and UIDAI does not assume any responsibility or liability for any damage, whether direct, indirect, incidental or consequential, arising as a result of the use of the Aadhaar Authentication Services. The Authentication User Agency may, on its own volition, decide to use additional authentication factors on their own depending on their security and business requirements in addition to the UIDAI's Aadhaar Authentication Services.
- F. AND WHEREAS, in case during the currency of the instant agreement, UIDAI upon an application in writing by the party of the Second Part evaluates and approves Agency application of the Authentication User for an its appointment/empanelment as an e-KYC User Agency (KUA) for the e-KYC service, the party of the Second Part shall, in addition to the instant agreement, be subject to Annexure-I duly signed by UIDAI and the party of the Second Part and the Authentication User Agency would then also be referred to as an e-KYC User Agency (KUA) and references to Authentication User Agency also mean e-KYC User Agency.

NOW THEREFORE, in consideration of the mutual covenants and promises set forth herein and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties hereby covenant and agree and this Agreement witnesseth as follows:

1. DEFINITIONS & INTERPRETATION

For the purposes of this Agreement, words and expressions shall have the same meaning as defined in the Aadhaar (Targeted Delivery of Financial and Other Subsidies, Benefits and Services) Act 2016 and its Regulations. However, words & expressions not defined in the Aadhaar (Targeted Delivery of Financial and Other Subsidies, Benefits and Services) Act 2016 and its Regulations shall have the meaning as assigned to them hereunder.

"Aadhaar Act, 2016" shall mean the Aadhaar (Targeted Delivery of Financial and Other Subsidies, Benefits and Services) Act 2016.

"Aadhaar Authentication Services" shall mean the authentication services provided by UIDAI and used by Authentication User Agency where the personal identity information of/data of an Aadhaar Number Holder is matched with their personal identity information/data stored in the UIDAI's Central Identity Data Repository, in order to provide Aadhaar enabled services to such Aadhaar number holder. The Authentication





User Agency shall avail Aadhaar authentication service by establishing a connection with UIDAI's Central Identity Data Repository, through an Authentication Service Agency.

"Aadhaar Enabled Services" shall mean services provided by an Authentication User Agency to Aadhaar Number Holder, using the Aadhaar Authentication Services of UIDAI.

"**Agreement**" shall mean this agreement executed between the Parties, along with its schedules, annexures and exhibits, if any, and all instruments supplemental to or amending, modifying or confirming this agreement in accordance with the provisions of this agreement, if any, in each case as they may be supplemented or amended from time to time.

"Authentication Device" shall mean a terminal or device from where the Authentication User Agency carries out its service/business functions and interacts with Aadhaar Number Holders, by seeking authentication of Aadhaar Number Holders identity to enable the Authentication User Agency's business function.

"Business Day" shall mean any day other than a Saturday, Sunday or official public holiday in India.

"Confidential Information" shall mean any information which is considered confidential in terms of Clause 6 of this Agreement and shall include, but not limited to, information such as Aadhaar Number, name, address, age, gender, date of birth, relationships and other demographic information, as also, biometric information such as photograph, finger print and iris scan of a resident.

"False Accept" shall be referred to an accept transaction where a system identifies a biometric as genuine (while, in reality it belongs to some other individual) or will fail to reject an impostor biometric. Imposter can be defined as someone who intentionally or unintentionally is presenting his/her biometric against someone else's Aadhaar number.

"**Fees**" shall include fees and charges determined and notified by the Authority from time to time, and payable by entities during their appointment, which shall include application fees, annual subscription fees, license fees and fees for individual authentication transactions.

"Financial disincentives" shall mean the disincentives that may be imposed by the UIDAI on Authentication User Agencies as per Annexure II to this Agreement.

"Law(s)" shall mean The Aadhaar (Targeted Delivery of Financial and other Subsidies, Benefits and Services) Act, 2016 and its Regulations, all other applicable laws, by-laws, rules, regulations, orders, ordinances, protocols, codes, guidelines, policies, notices, directions, judgments, decrees or other requirements or official directive of any governmental authority or person acting under the authority of any governmental authority, whether in effect or which may come into effect in the future.

"OTP" shall mean one time password sent to the Aadhaar number holder's registered mobile phone for the purpose of authentication.





"Party" refers individually to UIDAI and the Authentication User Agency and

"**Parties**" refer collectively to UIDAI and Authentication User Agency.

"Standards" shall mean the standards issued by UIDAI with regard to matters covered by this Agreement, and sole right of interpretation whereof shall rest with UIDAI at all times.

"**Sub-AUA**" shall mean an entity appointed by the Authentication User Agency under this agreement to access Yes/No authentication facility through the Authentication User Agency.

"Term" shall mean the duration specified in Clause 7.

"Third Party" shall mean any party who is not a Party.

2. TERMS AND CONDITIONS OF APPOINTMENT OF AUTHENTICATION USER AGENCY

- 2.1 UIDAI hereby grants the Authentication User Agency a non-exclusive and revocable right to use Aadhaar Authentication Services, for providing such Aadhaar Enabled Services to Aadhaar Number Holder(s) as set out in the appointment letter and in the manner set out in this Agreement. The Authentication User Agency understands and agrees that it shall be responsible to UIDAI for all its Aadhaar authentication related aspects, covered by this Agreement.
- 2.2 In the event the Authentication User Agency outsources part(s) of its operations to other entities, the ultimate responsibility for the results of Aadhaar authentication related operations lies with the Authentication User Agency, and the Authentication User Agency shall ensure that the entity to which it has outsourced its operations is audited annually by information systems auditor certified by STQC / CERT-IN and compliance audit report is submitted to UIDAI.
- 2.3 The Authentication User Agency shall ensure that the client application to be used by Sub AUA for Aadhaar authentication is developed and digitally signed by Authentication User Agency or else Authentication User Agency shall give its digitally signed SDK to Sub AUA for the purposes of capturing Aadhaar number and other authentication details such as demographics, OTP or biometrics. Under no circumstances, Sub AUA shall capture Aadhaar number and other authentication data for the purposes of Aadhaar Authentication by any means other than these two means described above. In addition, under no circumstances Authentication User Agency shall expose the Aadhaar Authentication API directly to any other agency or application and only Authentication User Agency provided client application or SDK must access these APIs in a secure fashion. The Authentication User Agency shall also ensure that the Sub AUA client application or SDK, as the case may be, used for Aadhaar Authentication, is audited at the time





of creation of the application/SDK and also for every major release of the application/SDK or every year thereafter whichever comes first, by information systems auditor(s) certified by STQC / CERT-IN and compliance audit report is submitted to UIDAI.

- 2.4 All the obligations of the Authentication User Agency under this agreement shall be equally applicable to the Sub AUAs. The Authentication User Agency understands that the Aadhaar Authentication Service shall be provided at the sole discretion of UIDAI, which reserves the right to add, revise, suspend in whole, or in part any of the Aadhaar Authentication Service, at any time without prior notice, in its sole discretion, for any reason whatsoever.
- 2.5 It is hereby mutually agreed between the Parties that the rights and obligations of the Authentication User Agency, under this Agreement, are non-transferable and non-assignable whether by sale, merger, or by operation of law, except with the express written consent of UIDAI.
- 2.6 The Authentication User Agency hereby unequivocally agrees that the use of the Aadhaar Authentication Services by it for providing Aadhaar Enabled Services to Aadhaar Number Holder(s) and the Aadhaar Authentication Services shall not, in any manner, whether direct or indirect, be used for purposes that are anti-government or anti-State or discriminatory or related to money laundering or in contravention of any laws applicable in India.

3. OBLIGATIONS OF THE AUTHENTICATION USER AGENCY

3.1 The Authentication User Agency shall take permission of UIDAI before entering into any agreement with any Sub AUA and shall duly register them in the manner prescribed by UIDAI from time to time. The Authentication User Agency shall share a separate license key with each Sub AUA. The Authentication User Agency shall also issue a unique Sub AUA code to identify each Sub AUA and shall include the Sub AUA code in all authentication requests originating from that Sub AUA which it forwards to CIDR for authentication.

4. INTELLECTUAL PROPERTY

- 4.1 The Authentication User Agency is aware that "Aadhaar" is the intellectual property of UIDAI and the Authentication User Agency understands that any unauthorized reproduction of the same constitutes infringement and may be subject to penalties, both civil and criminal.
- 4.2 It is hereby mutually agreed between the Parties that the Authentication User Agency shall have a non-exclusive right to use the Aadhaar name and logo and to represent itself as an entity providing Aadhaar Enabled Services to Aadhaar Number Holder(s), subject to the condition that all rights, title and interest, including intellectual property rights, in the Aadhaar name and logo shall vest, at all times, either during the operation of this Agreement or otherwise, in UIDAI.





- 4.3 The Authentication User Agency hereby unequivocally agrees that it shall use the Aadhaar name and logo, without any modification, in its promotional, educational and informational literature, for the duration of this Agreement.
- 4.4 The Authentication User Agency hereby unequivocally agrees that it shall not authorize any other entity or individual to use the Aadhaar name and logo, except with the prior written permission of UIDAI.
- 4.5 The Authentication User Agency hereby unequivocally agrees that upon becoming aware of unauthorized use, copy, infringement or misuse of the Aadhaar name and/or logo, and any rights, title and interest therein, including intellectual property rights, it shall notify UIDAI about such unauthorized use forthwith. At the request of UIDAI, the Authentication User Agency shall take part in or give assistance in respect of any legal proceedings and execute any documents and do any things reasonably necessary to protect the rights, title and interest of UIDAI, including intellectual property rights, in respect of the Aadhaar name and logo.

5. INDEMNITY AND LIMITATION OF LIABILITY

- 5.1 The Authentication User Agency understands that the use of Aadhaar Authentication Services by the Authentication User Agency does not result in incurring of any liability by UIDAI whatsoever. The Authentication User Agency alone is responsible for the proper and judicious use of the Aadhaar Authentication Services. UIDAI shall not, in any case, be held responsible for damage and/or harm, direct or indirect, material or immaterial, or of any nature whatsoever, arising from any unavailability of the Aadhaar Authentication Services or its use by the Authentication User Agency.
- 5.2 Without prejudice to generality of the above, the Authentication User Agency shall indemnify and keep UIDAI harmless and indemnified from and against all claims, liabilities, losses and incurred costs, fines, penalties, expenses, taxes, assessment, punitive damages, fees (including advocate's/ attorney's fee), liabilities (including any investigative, legal and other expenses incurred in connection with, and any amounts paid in settlement of, any pending or threatened legal action or proceeding), judgments, awards, assessments, obligations, damages, etc., which UIDAI may suffer or incur arising out of, or in connection with:
 - a) any act, neglect, default or omission on the part of the Authentication User Agency, its subsidiaries or any person associated with the Authentication User Agency, including but not limited to liabilities arising from non compliance of applicable Standards and Regulations prescribed by UIDAI, from time to time, unauthorized use or disclosure of Confidential Information and failure to comply with data protection and storage requirements, as prescribed by UIDAI, from time to time;
 - b) any breach by the Authentication User Agency of the terms and conditions or its appointment or its obligations under this Agreement;





- c) any breach by the Authentication User Agency of its obligations under any Law(s) or contract, etc;
- d) default or omission on the part of the Authentication User Agency to follow statutory Regulations, instructions and guidelines issued by UIDAI, the Government of India, and any other governmental authority.
- e) any damage and/or harm, direct or indirect, material or immaterial, or of any nature whatsoever, arising from any unavailability of the Aadhaar Authentication Services or its use by the Authentication User Agency.
- 5.3 In the event of a Third Party bringing a claim or action against UIDAI, as a consequence of the use of Aadhaar Authentication Services by the Authentication User Agency or its Sub AUA, the Authentication User Agency shall defend and / or to assist UIDAI in defending, at the Authentication User Agency's cost, such claims or actions, either in a legal proceeding or otherwise and keep UIDAI indemnified and harmless, at all times, against all actions, claims, demands, costs, charges and expenses arising out of or incurred by reason of any infringement of intellectual property rights of any Third Party in connection with the use of the Aadhaar Authentication Services;
- 5.4 It is hereby mutually agreed that this Clause shall survive the termination of this Agreement.

6. CONFIDENTIALITY, DATA PROTECTION, SECURITY AND USE OF INFORMATION

- 6.1 The Authentication User Agency and all its Sub AUAs shall treat all information, which is disclosed to it as a result of the operation of this Agreement, as Confidential Information, and shall keep the same confidential, maintain secrecy of all such information of confidential nature and shall not, at any time, divulge such or any part thereof to any third party except as may be compelled by any court or agency of competent jurisdiction, or as otherwise required by law, and shall also ensure that same is not disclosed to any person voluntarily, accidentally or by mistake.
- 6.2 The Authentication User Agency hereby unequivocally agrees to undertake all measures, including security safeguards, to ensure that the information in the possession or control of the Authentication User Agency, as a result of operation of this Agreement, is secured and protected against any loss or unauthorised access or use or unauthorised disclosure thereof, including all obligations relating to protection of information in the Aadhaar (Targeted Delivery of Financial and other Subsidies, Benefits and Services) Act, 2016.
- 6.3 It is hereby mutually agreed between the parties that UIDAI assumes no responsibility or liability for any action or inaction, use or misuse of the Confidential Information and other data in the control of the Authentication User Agency or its sub-AUAs.





6.4 It is hereby mutually agreed that this Clause shall survive the termination of this Agreement.

7. TERM, TERMINATION AND CONSEQUENCES

- 7.1 This Agreement shall be in force till 31_{st} March, 20xx, i.e. March month end of the third year from the effective date, unless renewed by mutual consent, in writing, of the Parties, prior to expiry of this Agreement, upon such terms and conditions as may be mutually agreed between the Parties.
- 7.2 The UIDAI shall have the right to levy financial disincentives on the Authentication User Agency as per Annexure II to this Agreement, subject to annual cap of (i) Rs. 1 crore for entities under category 1.1 of Schedule A of Aadhaar (Authentication) Regulations, 2016 i.e. a Central/ State Government Ministry/Department and their attached or sub-ordinate offices and (ii) for other entities, Rs. 1 crore or 1% of Worldwide Gross Annual Turnover from all businesses whichever is more. Such disincentives may be levied by the UIDAI, by *inter alia* invoking, in part or full, the bank guarantee submitted by the Authentication User Agency, in case of violation of any clause of this agreement. The levying of financial disincentives shall not take away UIDAI's right to terminate this Agreement in terms of Clause 7.4 of this Agreement.
- 7.3 UIDAI shall designate an officer of the rank of Assistant Director General in UIDAI to determine and levy financial disincentives as mentioned in Clause 7.2 above. In case, the Authentication User Agency is not satisfied with the decision of Assistant Director General, it shall have an option to escalate it to an officer of the rank of Deputy Director General as designated by UIDAI. The determination of financial disincentives by the designated Deputy Director General in this regard shall be final.
- 7.4 UIDAI shall have the right to suspend the services without any prior notice at any time. It shall have the right to subsequently terminate this Agreement by giving fifteen (15) days notice, in writing, prior to expiry of the Term, without any protest or demur from the Authentication User Agency, in the event that the Authentication User Agency:
 - a) fails to comply with the Regulations or the Standards or the decision and directions issued by UIDAI, from time to time, with regard to the interpretation and enforcement of the Standards;
 - b) is in breach of its obligations under this Agreement;
 - c) uses the Aadhaar Authentication Services for any other purpose than those specified in the appointment letter;
 - d) is in liquidation, or if a receiver has been appointed in respect of the Authentication User Agency or the Authentication User Agency becomes





subject to any form of insolvency administration or files for voluntary liquidation.

- e) In case the Authentication User Agency is also an Authentication Service Agency, termination of the Authentication Service Agency agreement with UIDAI will automatically terminate this agreement.
- 7.5 The Authentication User Agency shall have no right to compensation for termination of this Agreement by UIDAI.
- 7.6 The termination of this Agreement by UIDAI, shall result in automatic cancellation of the registration of the Authentication User Agency, granted by UIDAI, without any notification, in this regard, to the Authentication User Agency.
- 7.7 The Authentication User Agency may terminate this agreement by giving 30 days' notice in writing to the UIDAI.
- 7.8 Upon termination of this Agreement, the Authentication User Agency shall, forthwith, cease to use the Aadhaar name and logo for any purposes, and in any form, whatsoever.

8. GRIEVANCE REDRESSAL

- 8.1 The Authentication User Agency shall setup grievance handling mechanism to receive and address the complaints from the Aadhaar Number Holders with regard to authentication services performed by it. It shall be the responsibility of the Authentication User Agency to ensure that similar mechanism is setup by its sub-AUAs.
- 8.2 The Authentication User Agency shall provide various channels to the Aadhaar number holder to lodge their complaint such as phone, e-mail, web-portal, SMS etc. Such information shall be displayed for residents at all touch points.
- 8.3 UIDAI may require from the Authentication User Agency the details of any complaint and its redressal by the Authentication User Agency.
- 8.4 The Authentication User Agency shall provide a quarterly report of all the grievances handled by it in the format prescribed by UIDAI, from time to time.
- 8.5 The Authentication User Agency understands and agrees that the failure to comply with the grievance redressal mechanism, prescribed by UIDAI from time to time, shall result in the breach of this Agreement.





9. GENERAL

9.1 <u>Notices</u>

Any notice, direction or other documentation required or remitted to be given hereunder shall be in writing and may only be given by personal delivery, international courier, electronic mail or facsimile (with confirmation received) at the addresses hereinafter set forth:

(i) For UIDAI :

	Address	:	Application & Authentication Division, 3 _{rd} Floor, Tower II, Jeevan Bharati Building Connaught Circus New Delhi-110001
	Attention	:	
(ii)	For the Authentication User Agency	:	
	Address	:	
	Attention Fax No.	:	
		-	

9.2 Further Assurances

The Parties hereto shall sign such further and other papers, cause such meetings to be held, resolutions passed and bylaws enacted, exercise their vote and influence, do and perform and cause to be done and performed such further and other acts and things as may be necessary or desirable in order to give full effect to this Agreement and every part hereof.

9.3 <u>No Waiver</u>

No failure by a Party to take any action with respect to a breach of this Agreement or a default by any other Party shall constitute a waiver of the former Party's right to enforce any provision of this Agreement or to take action with respect to such breach or default or any subsequent breach or default. Waiver by any Party of any breach or failure to comply with any provision of this Agreement by a Party shall not be construed as, or constitute, a continuing waiver of such provision, or a waiver of any other breach of or failure to comply with any other provision of this





Agreement, unless any such waiver has been consented to by the other Party in writing.

9.4 <u>Severability</u>

If any Clause or part thereof, of this Agreement or any agreement or document appended hereto or made a part hereof is rendered invalid, ruled illegal by any court of competent jurisdiction, or unenforceable under present or future Laws effective during the term of this Agreement, then it is the intention of the Parties that the remainder of the Agreement, or any agreement or document appended hereto or made a part hereof, shall not be affected.

9.5 <u>Counterparts</u>

This Agreement may be executed in one or more counterparts, all of which shall be read and construed as one document and any facsimile signature hereto shall be deemed to be an original signature.

9.6 <u>Independent Legal Advice</u>

Each of the Parties acknowledges that it has received independent legal advice regarding the terms of this Agreement.

9.7 <u>Entire Agreement</u>

This Agreement constitutes the entire agreement between the Parties. There are not and will not be any verbal statements, agreements, assurances, representations and warranties or undertakings among the Parties and this Agreement may not be amended or modified in any respect except by written instrument signed by the Parties.

9.8 Independence of the Parties with respect of each other

Each of the Parties is and shall remain independent parties. Neither Party nor any of their respective affiliates shall have the authority to enter into any contract or any obligation for, or make any warranty or representation on behalf of the other. Further, nothing in this Agreement will be construed to create a joint partnership, joint venture, agency, or employer-employee relationship among the Parties.

9.9 <u>Expenses</u>

Each of the Parties shall bear the fees and expenses of their respective counsels, accountants and experts and all other costs and expenses as may be incurred by them incidental to the negotiation, preparation, execution and delivery of this Agreement.

9.10 Harmonious Construction





The terms and conditions of this Agreement shall at all times be construed in harmony with the Aadhaar Act, 2016 and the regulations made thereunder. All such conditions, liabilities, responsibilities, obligations, rights, duties, etc. contained therein shall continue to apply during the currency of this Agreement.

IN WITNESS WHEREOF the parties have each executed this Agreement by its duly authorized officer as of the day and year first above written.

SIGNED AND DELIVERED FOR AND ON BEHALF OF **THE PRESIDENT OF INDIA ACTING THROUGH (NAME & DESIGNATION) UNIQUE IDENTIFICATION AUTHORITY OF INDIA**

Title:		
Designation:		
Signature:		
SIGNED AND DELIVERED FOR AND ON		
Title:		
Designation:		
Signature:	-	
WITNESSES:		
Title:	Title:	
Signature:	_ Signature:	





ANNEXURE-I

e-KYC Agreement

1. Terms and Conditions

- i. Aadhaar e-KYC is an Aadhaar Enabled Service offered by the UIDAI through the Authentication Service Agencies to Authentication User Agencies.
- ii. Aadhaar e-KYC service will be offered at the fees and charges as determined by UIDAI by notification which may be revised from time to time.
- iii. UIDAI hereby grants the Authentication User Agency a non-exclusive and revocable right to use the Aadhaar e-KYC service to provide such services to Aadhaar Number Holders, as set out in the appointment letter and in the manner set out in this Agreement. The Authentication User Agency understands that the Aadhaar e-KYC Service shall be provided at the sole discretion of UIDAI, which reserves the right to add, revise, suspend in whole, or in part, any of the modes of Authentication for Aadhaar e-KYC Service, at any time with prior notice, in its sole discretion, for any reason whatsoever.
- iv. The Authentication User Agency hereby unequivocally agrees that all backend infrastructure, such as servers, databases etc., required specifically for the purpose of Aadhaar e-KYC shall be based in the territory of India.
- v. It is hereby clearly understood by the Parties that UIDAI shall have no responsibility or liability in relation to failures that may take place during the Aadhaar e-KYC process.





ANNEXURE-II

Disincentives* to be imposed on Authentication/e-KYC User Agencies under the provisions of Regulation 25 of Aadhaar (Authentication) Regulation, 2016

S. No.	Aadhaar (Authentication) Regulation, 2016	1st Contravention	2nd Contravention	3rd Contravention
1	Non compliance of the Regulations numbers 5(2), 6, 7(1), 7(2), 8(1), 8(2), 9(1), 9(5), 14(1) (a), 14(1)(c), 14(1)(d), 14 (1)(e), 14(1)(f), 14 (1)(g), 14(1)(h), 14(1)(i), 14(1)(j), 14(1)(k), 14(1)(j), 14(1)(m), 14(1) (n), 15(2), 15(3), 15 (4), 16(2), 16(3), 16(4), 16 (5), 16(8), 17(1) (a), 17(1)(b), 17(1)(c), 17 (1)(d), 17(1)(e), 17(1)(f), 17(1)(g), 18(1), 18(2), 18(3), 18 (4), 18(5), 18(6), 21(3), 22 (1), 22(4) of the Aadhaar (Authentication) Regulations, 2016	Disincentives upto Rs. 1 lakh per day for each day of non- compliance from the date of actual commission of violation regardless of the date of discovery of the same	If the Regulation is not complied with within 15 days of issuance of notice by UIDAI on first contravention, disincentives upto Rs. 2 lakh per day for each day of non- compliance	If the Regulation is not complied with within 15 days of issuance of notice by UIDAI on second contravention, disincentives upto Rs. 3 lakh per day for each day of non- compliance
2	Non compliance of the clause numbers 2.1, 2.2, 2.3, 2.5, 2.6, 3.1, 4, 6.1, 6.2, 8.1, 8.3, 8.4 of the Agreement	Disincentives upto Rs. 1 lakh per day for each day of non- compliance from the date of actual commission of violation regardless of the date of discovery of the same	If the Regulation is not complied with within 15 days of issuance of notice by UIDAI on first contravention, disincentives upto Rs. 2 lakh per day for each day of non- compliance	If the Regulation is not complied with within 15 days of issuance of notice by UIDAI on second contravention, disincentives upto Rs. 3 lakh per day for each day of non- compliance

Note: It may be noted that the disincentives as mentioned above are in addition to and not in derogation of the other remedies available under the Aadhaar Act, 2016 and other relevant laws