

Government of India
Ministry of Electronics & Information Technology
Unique Identification Authority of India
(Authentication & Verification Division)

3rd Floor, UIDAI HQ Building
Bangla Sahib Road, Behind Kali Mandi,
Gole Market, New Delhi – 110001
Date : 03-05-2023

CIRCULAR No. 06 OF 2023

Sub: Pricing of Aadhaar authentication transactions.

- Ref.:** (i) UIDAI Gazette Notification No.K-11022/632/2019/Auth-UIDAI (No. 1 of 2019), dated 07-03-2019 notifying the Aadhaar (Pricing of Aadhaar Authentication Services) Regulations, 2019.
(ii) UIDAI Circular No. 4 of 2019 (K-11022/632/2017-UIDAI(Auth II) dated 23-04-2019.
(iii) UIDAI Circular No. 4 of 2020 (K-11022/632/2017-UIDAI(Auth II) dated 14-07-2020.

UIDAI vide Gazette Notification No. K-11022/632/2019/Auth-UIDAI (No. 1 of 2021) dated 14.10.2021 has notified the Aadhaar (Pricing of Aadhaar Authentication Services) Regulations, 2021, amended vide Gazette Notification No. HQ-13062/4/2021-AUTH-II (No. 2 of 2023) dated 24-02-2023 notifying The Aadhaar (Pricing of Aadhaar Authentication Services) (First Amendment) Regulations, 2023.

2. In pursuance of the provisions of the Regulation cited in para (1) above, following is conveyed:

- (a) Authentication transactions which fail due to UIDAI specific error will not be charged to the requesting entities. The details of error codes not to be charged are enclosed in Annexure I. All other error codes apart from mentioned in Annexure-I shall be charged as per prescribed rates.
- (b) Biometric transactions failure (error Code 300) up to 12% shall be waived off for charging. However, this limit is subject to revision based on periodic review.
- (c) Transactions where the response is not provided by UIDAI's CIDR within 10 seconds will not be charged.
- (d) Transaction charges invoice will be generated every month applicable upon authentication services rendered from 01st April'23.
- (e) All disputes/ grievances related to billing of authentication charges to be submitted before Director (Authentication and Verification Division) along with relevant documents for resolution/ redressal.

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3. The above mentioned are in addition to the rates, terms and conditions prescribed vide the Aadhaar (Pricing of Aadhaar Authentication Services) Regulations, 2021 dated 14-10-2021 and the Aadhaar (Pricing of Aadhaar Authentication Services) (First Amendment) Regulations, 2023 dated 24-02-2023. Further, this circular is in supersession of UIDAI circulars at reference (ii) and (iii) above and shall come into effect immediately from the date of its issue.

This issues under approval of the Competent Authority.

Encl.: As above.



(Amit Bhargav)
Deputy Director

To,

- (i) ASAs/AUAs/KUAs
- (ii) All UIDAI Regional Offices

List of Error Codes not to be charged

S.N.	Auth Error Code	Error Description
1	330	Biometrics locked by Aadhaar number holder.
2	331	Aadhaar locked by Aadhaar number holder for all authentications.
3	332	Aadhaar number usage is blocked by Aadhaar number holder.
4	400	Invalid OTP value.
5	430	TOTP usage is not allowed for this aadhaar holder. Please install m-aadhaar and generate TOTP.
6	515	Invalid VID Number in input.
7	517	Expired VID is used as input.
8	532	VID not generated
9	811	Missing biometric data in CIDR for the given Aadhaar Number/Virtual ID.
10	930 to 939	Technical Error
11	950	OTP store related technical error.
12	951	Biometric lock related technical error.
13	980	Unsupported option.
14	995	Aadhaar suspended by competent authority.
15	996	Aadhaar cancelled (Aadhaar is not in authenticable status).
16	997	Aadhaar suspended (Aadhaar is not in authenticable status).
17	998	Invalid Aadhaar Number/Virtual ID.
18	999	Unknown error.
	eKYC Error Code	Error Description
19	K-100*	Auth Failure
20	K-200	Resident data currently not available
21	K-515	Invalid VID
22	K-517	Expired VID is used as input.
23	K-545	Resident has opted-out of this service. This feature is not implemented currently.
24	K-571	Technical Error during UIDAI response signing
25	K-955	Technical Failure
26	K-956	Technical Error during PDF generation
27	K-999	Unknown error

*K-100 is Auth related error and the Auth error codes not chargeable in Y/N auth shall not be charged in eKYC also.


(Amit Bhargav)
Deputy Director