F. No. K-11022/632/2017-UIDAI (Auth II)
Government of India
Ministry of Electronics & Information Technology
Unique Identification Authority of India

3rd **Floor, UIDAI HQ Building**
Bangla Sahib Road, Behind Kali Mandi,
Gole Market, New Delhi – 110001
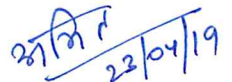
Date:23 .04.2019

CIRCULAR No. 4 OF 2019

Sub: **Pricing of Aadhaar authentication transactions**

UIDAI vide notification No.K-11022/632/2019/Auth-UIDAI (No. 1 of 2019) dated 06.03.2019 has notified the Aadhaar (Pricing of Aadhaar Authentication Services) Regulations, 2019.

2. In the *ibid* Regulations it has been mentioned that the pricing of authentication services shall come into force from the date of publication in the Official Gazette i.e. 07.03.2019. Further, the pricing shall be implemented as follows:

   a. *Aadhaar authentication services shall be charged @ Rs 20 (including taxes) for each e-KYC transaction and Rs 0.50 (including taxes) for each Yes/No authentication transaction from requesting entities;*

   b. *Government entities and the Department of Posts shall be exempt from Authentication transaction charges; and*

   c. *Scheduled Commercial Banks engaged in providing Aadhaar enrolment and update facilities in accordance with Gazette Notification no. 13012/79/2017/Legal-UIDAI (No 4 of 2017) dated 14th July 2017 shall be exempt from Authentication transaction charges. However, such banks, which fall short of the Aadhaar enrolment and update targets, as communicated from time to time, will be charged in proportion to the shortfall in achieving the target.*

   d. *The above charges shall be in addition to the License fees and financial disincentives, as applicable.*

   e. *Details of the transaction error codes and its charges shall be issued separately.*

3. In this regard, following charges shall apply:

   a. Each e-KYC transaction resulting in sharing of Aadhaar number holder's e-KYC information shall be charged @ Rs 20 (including taxes).

   b. Each e-KYC transaction with failure error code (i.e. with no e-KYC information) shall be charged @ Rs 0.50 (including taxes).

   c. Yes/No authentication transaction shall be charged @ Rs 0.50 (including taxes) for all transactions irrespective of the Yes or No response.

   d. Authentication transactions which failed due to UIDAI specific error will not be charged to the requesting entities. The details of error codes not to be charged are enclosed in Annexure I.

   e. Biometric transactions failures (error Code 300) up to 12% shall be waived off for charging. However, this limit is subject to revision based on periodic review.

   f. Transactions where the response is not provided by UIDAI's CIDR within 10 seconds will not be charged.

   g. All disputes/ grievances related to billing of authentication charges to be submitted before Deputy Director (Authentication Division) along with relevant documents for resolution/ redressal.

4. Accordingly, the first invoice for authentication transaction charges will be issued in the month of April for the transactions performed during 7.03.2019 to 31.03.2019. Subsequently, transaction charges invoice will be generated every two months.

5. The entities shall be required to deposit the authentication transaction charges within 15 days of issuance of the concerned invoice based on the usage. The delay in payment beyond 15 days shall attract interest compounded @ 1.5% per month and discontinuation of authentication and e-KYC services.

(Amit Bhargav)
Deputy Director (Auth-II)

<u>List of Error Codes not to be charged</u>

Sr no	Auth Error Code	Error Description
1	330	Biometrics locked by Aadhaar number holder.
2	331	Aadhaar locked by Aadhaar number holder for all authentications.
3	400	Invalid OTP value.
4	515	Invalid VID Number in input.
5	517	Expired VID is used as input.
6	811	Missing biometric data in CIDR for the given Aadhaar Number/Virtual ID.
7	930 to 939	Technical Error
8	950	OTP store related technical error.
9	951	Biometric lock related technical error.
10	980	Unsupported option.
11	995	Aadhaar suspended by competent authority.
12	996	Aadhaar cancelled (Aadhaar is not in authenticable status).
13	997	Aadhaar suspended (Aadhaar is not in authenticable status).
14	998	Invalid Aadhaar Number/Virtual ID.
15	999	Unknown error.
	eKYC Error Code	Error Description
16	K-100*	Auth Failure
17	K-200	Resident data currently not available
18	K-515	Invalid VID
19	K-517	Expired VID is used as input.
20	K-545	Resident has opted-out of this service. This feature is not implemented currently.
21	K-955	Technical Failure
22	K-999	Unknown error

*K-100 is Auth related error and the Auth error codes not chargeable in Y/N auth shall not be charged in eKYC also.

Deputy Director (Auth-II)