

F.No.HQ-16024/4/2020/E&U-I
Government of India,
Ministry of Electronics and Information Technology,
Unique Identification Authority of India

7th Floor, Bangla Sahib Road,
UIDAI Hqrs, Near Kali Mata Mandir,
New Delhi- 110001
Dated: 6th April, 2021

CIRCULAR

Subject :- Policy for enforcing of Aadhaar (Enrolment and Update) Regulations 2016, processes, standards, guidelines, data quality and containing corrupt/fraudulent practices Version - 3.0.

Ref : (i) Circular No. 4(4)/57/249/2014/E&U/Vol-I dated 14/08/2018. (ii) Circular No. 4(4)/57/249/2014/E&U/Vol-I dated 01/07/2019.

In continuation to the above referred circulars, please find enclosed the revised Policy (v3) for enforcing of Aadhaar (Enrolment and Update) Regulations, 2016, process, standards, guidelines, data quality and containing corrupt/ fraudulent practices for reference / compliance.

2. The following are the salient features of the revised policy :

- i. All the packets enrolled by the Registrar (New Enrolment and update packets) shall be considered for calculating the deficiency;
- ii. The overall financial dis-incentives on account of operational deficiencies other than corruption charges, in a given month, shall be capped at 10 % of the total amount payable in that month to the Registrar - EA combination.
- iii. SLA on corruption, including OBD survey cases, shall be imposed only as per recommendations of the Standard Reconciliation Committee (SRC) report submitted by RO.

- iv. The 10% capping on SLA shall not be applicable for SLA on Corruption as per (iii) above and the entire amount shall be deducted from payment.
- v. Outstanding amount for recovery if any shall not be carried forward to the subsequent months.
- vi. In case of any dispute on the financial disincentive imposed against operational deficiencies or corruption cases, the Registrar may raise the same in the next SRC meeting and further action shall be taken based on the recommendation as per the SRC minutes.

3. The Registrars and EAs are requested to make efforts to improve the quality of enrolment by minimizing the errors by imparting training to enrolment staff, ensuring verifiers at the centres and strict monitoring.

4 . The policy (Version - 3.0) shall be effective from 1st of May, 2021 and will supersede all the existing policies on the matter.

5. This has the approval of the competent authority.

Encl. a/a.

(Prabhakaran C. R.)
Deputy Director (E&U-I)

To,

1. All UIDAI Regional Offices.
2. UIDAI Tech centre, Bengaluru.
3. All the Registrars and Enrolment Agencies.
4. File.