

## Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

| Monthly Performance based review of Operators (Bangalore) |                         |  |                    |                 |
|---|-------------------------|--|--------------------|-----------------|
| Report Number   | Policy Clause reference | Description  | Count Of Operators | Number of Cases |
| OPPR-1  | -                       | Cumulative errors on account of Demographic Error (DE) cases are 30 - 100                          | 40                 | 1613            |
| OPPR-2  | -                       | Cumulative errors on account of Demographic Error (DE) cases are more than 100                     | 7                  | 889             |
| OPPR-3  | -                       | Cumulative errors on account of Biometric Error I (BE-I) cases are 1 - 3                           | 1                  | 2               |
| OPPR-4  | -                       | Cumulative errors on account of Biometric Error I (BE-I) cases are more than 3                     | 0                  | 0               |
| OPPR-5  | -                       | Cumulative errors on account of Biometric Error II (BE-II) cases are 30 - 100                      | 1                  | 31              |
| OPPR-6  | -                       | Cumulative errors on account of Biometric Error II (BE-II) cases are more than 100                 | 0                  | 0               |
| OPPR-7  | -                       | Cumulative errors on account of Biometric Error II (BE-III) cases are 30 - 100                     | 1                  | 46              |
| OPPR-8  | -                       | Cumulative errors on account of Biometric Error II (BE-III) cases are more than 100                | 0                  | 0               |
| OPPR-9  | -                       | Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are 1 - 3       | 195                | 225             |
| OPPR-10   | -                       | Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are more than 3 | 13                 | 186             |
| OPPR-11   | -                       | Cumulative errors on account of Un-Parliamentary cases are 1                                       | 9                  | 9               |
| OPPR-12   | -                       | Cumulative errors on account of Un-Parliamentary cases are 2 - 3                                   | 1                  | 2               |
| OPPR-13   | -                       | Cumulative errors on account of Un-Parliamentary cases are 4 or more                               | 0                  | 0               |
| OPPR-14   | -                       | Cumulative errors on account of DOE-1 cases are 1 - 3  | 7209               | 9299            |
| OPPR-15   | -                       | Cumulative errors on account of DOE-1 cases are more than 3  | 396                | 3649            |
| OPPR-16   | -                       | Cumulative errors on account of DOE-2 cases are 30 - 100   | 3457               | 160027          |
| OPPR-17   | -                       | Cumulative errors on account of DOE-2 cases are more than 100                                      | 228                | 62658           |
| OPPR-18   | -                       | Cumulative errors on account of Potential Intent of Fraud  | 2                  | 2               |
| OPPR-19   | -                       | Cumulative errors on account of Overcharging Resident  | 0                  | 0               |
| OPPR-20   | -                       | Cumulative errors on account of Un-Authorized Enrolment Centres                                    | 0                  | 0               |
| OPPR-21   | -                       | Cumulative errors on account of Corrupt Practices based upon OBD Survey                            | 0                  | 0               |

| Monthly performance review of Enrolment Agencies |                         |   |       |                 |
|--|-------------------------|---|-------|-----------------|
| Report Number                                    | Policy Clause reference | Description   | Count | Number of Cases |
| MEAPR-1  | -                       | Cumulative counts of Upload delayed packets 11-20 days              | 0     | 0               |
| MEAPR-2  | -                       | Cumulative counts of Upload delayed packets 21 & above days         | 0     | 0               |
| MEAPR-3  | -                       | Cumulative counts of Packets Synched and not uploaded upto 30 days. | 32    | 7478            |

| Quarterly performance review of Enrolment Agencies |                         |   |       |                            |
|--|-------------------------|---|-------|----------------------------|
| Report Number                                      | Policy Clause reference | Description   | Count | Number of Cases/Percentage |
| QEAPR-1  | -                       | Weightage Parameter based rating for the EA for last 3 Months | NA    | NA                         |