

## Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

### Monthly Performance based review of Operators (Bangalore)

Report Number	Policy Clause reference	Description	Count Of Operators	Number of Cases
OPPR-1	-	Cumulative errors on account of Demographic Error (DE) cases are 30 or more	32	2327
OPPR-2	-	Cumulative errors on account of Biometric Error I (BE-I) cases are 1<5	2	3
OPPR-3	-	Cumulative errors on account of Biometric Error I (BE-I) cases are 5 or more	0	0
OPPR-4	-	Cumulative errors on account of Biometric Error II (BE-II) cases are 30 or more	0	0
OPPR-5	-	Cumulative errors on account of Biometric Error III (BE-III) cases are 30 or more	2	79
OPPR-6	-	Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are 1<5	46	52
OPPR-7	-	Cumulative errors on account of Picture of Picture (PoP) and Non Human Photo cases are 5 or more	0	0
OPPR-8	-	Cumulative errors on account of Un-Parliamentary cases are 1< 5	1	1
OPPR-9	-	Cumulative errors on account of Un-Parliamentary cases are 5 or more	0	0
OPPR-10	-	Cumulative errors on account of DOE-1 cases are 1<5	1908	2426
OPPR-11	-	Cumulative errors on account of DOE-1 cases are 5 or more	36	370
OPPR-12	-	Cumulative errors on account of DOE-2 cases are 30 or more	2158	164018
OPPR-13	-	Cumulative errors on account of Potential Intent of Fraud	15	22
OPPR-14	-	Cumulative errors on account of Overcharging Resident	0	0
OPPR-15	-	Cumulative errors on account of Un-Authorized Enrolment Centres	0	0
OPPR-16	-	Cumulative errors on account of Corrupt Practices based upon OBD Survey	447	447

### Monthly performance review of Enrolment Agencies

Report Number	Policy Clause reference	Description	Count	Number of Cases
MEAPR-1	-	Cumulative counts of Upload delayed packets 11-20 days	0	0
MEAPR-2	-	Cumulative counts of Upload delayed packets 21 & above days	169	210611
MEAPR-3	-	Cumulative counts of Packets Synched and not uploaded upto 30 days.	166	13207

### Quarterly performance review of Enrolment Agencies

Report Number	Policy Clause reference	Description	Count	Number of Cases/Percentage
QEAPR-1	-	Weightage Parameter based rating for the EA for last 3 Months	NA	NA