

Corrigendum

Tender ID: 2019_DIT_489716_1

RFP for Print Service Providers (PSP) for Printing of Aadhaar PVC Card

RFP No. 11014/04/2017-Logistics Dated 26.07.2019

Sl. No.	Reference/ Page no. in RFP	For Existing provisions in RFP	Read As
1.	PART-III: ELIGIBILITY CRITERIA 1. Pre-qualification criteria – Sl. No. 2 at Page 17	The Bidder's Average Annual Turnover of at least Rs 81 Cr (Rupees Eighty One Crore Only) from the Printing operations (including PVC cards) within India only, during the previous three financial years (2015-2016, 2016-2017 and 2017-2018)	The Bidder's Average Annual Turnover of at least Rs 50 Cr (Rupees Fifty Crore Only) from the Printing operations (including PVC cards) within India only, during the previous three financial years (2015-2016, 2016-2017 and 2017-2018)
2.	PART-III: ELIGIBILITY CRITERIA 1. Pre Qualification Criteria Point No. 4 (column – 3 under supporting documents) Page 18	Certificate from the whole-time Company Secretary or Statutory Auditors of the bidder.	<i>Certificate from the whole-time Company Secretary or authorized signatory of the bidder</i>
3.	PART-III: ELIGIBILITY CRITERIA 1. Pre-qualification criteria – Sl. No. 6 at Page 18	The bidder must have successfully “completed” OR “completed part of the ongoing” PVC Card printing projects during last Five years awarded by Government / PSUs / Banks of the following values as on 31.03.2019 (a) One project costing not less than a Rs 26 Cr Or (b) Two projects costing not less than	The bidder must have successfully “completed” OR “completed part of the ongoing” PVC Card printing projects during last Five years awarded by Government / PSUs / Banks of the following values as on 31.03.2019 <i>(a) One project costing not less than Rs 18 Cr Or</i> <i>(b) Two projects costing not less than Rs 13 Cr each Or</i>

Sl. No.	Reference/ Page no. in RFP	For Existing provisions in RFP	Read As
		Rs 17 Cr each Or (c) Three projects costing not less than Rs 13 Cr each	<i>(c) Three projects costing not less than Rs 9 Cr each</i>
4.	PART-III: ELIGIBILITY CRITERIA 2. Technical Evaluation Criteria- Table 2 Point 2.1 (column 2) at Page 20-21	Average Annual Turnover from the Printing operations (including PVC cards) within India only during the previous three financial years (2015-2016, 2016-2017 and 2017-2018): (i) >= Rs 81 Cr but < Rs 100 Cr (ii) >= Rs 100 Cr but < Rs 150 Cr (iii) >= 150 Cr	Average Annual Turnover from the Printing operations (including PVC cards) within India only during the previous three financial years (2015-2016, 2016-2017 and 2017-2018): <i>(i) >= Rs 50 Cr but < Rs 75 Cr</i> <i>(ii) >= Rs 75 Cr but < Rs 100 Cr</i> <i>(iii) >= 100 Cr</i>
5.	PART-III: ELIGIBILITY CRITERIA 2. Technical Evaluation Criteria- Table 2 Point 2.2 at Page – 21	Value of SINGLE successfully “completed” OR “completed part of the ongoing” PVC Card printing projects within India during last five years awarded by Government/PSUs/Banks as on 31.03.2019: (i) >= Rs 13 Cr but < Rs 17 Cr (ii) >= Rs 17 Cr but < Rs 26 Cr (iii) >= 26 Cr	Value of SINGLE successfully “completed” OR “completed part of the ongoing” PVC Card printing projects within India during last five years awarded by Government/PSUs/Banks as on 31.03.2019: <i>(i) >= Rs 9 Cr but < Rs 13 Cr</i> <i>(ii) >= Rs 13 Cr but < Rs 18 Cr</i> <i>(iii) >= 18 Cr</i>
6.	PART-III: ELIGIBILITY CRITERIA 2. Technical Evaluation Criteria- Table 2 Point 2.3 at Page – 21	<i>Number of successfully “completed “ or “completed part of the ongoing” PVC Card Printing Projects (Value > =Rs 13 cr).....”</i>	<i>Number of successfully “completed “or “completed part of the ongoing” PVC Card Printing Projects (Value > =Rs 9 cr).....”</i>
7.	Appendix A Point No. 2.9 Personalization at pg 85	Digital Laser printing of 600 dpi * 600 dpi for QR code, variable data printing (including regional language) on both sides of the card.	<i>“Digital Color Laser printing of photograph of 600 dpi * 600 dpi, QR code, variable data printing(including regional language) on both sides of the card”</i>

Reply to Pre-Bid Queries Raised by Bidders

(Purchaser makes no representation or warranty as to the completeness or accuracy of any response made in good faith)

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
1	Pre-qualification criteria – Sl. No. 2 at Page 17	The Bidder’s Average Annual Turnover of at least Rs 81 Cr (Rupees Eighty One Crore Only) from the Printing operations (including PVC cards) within India only, during the previous three financial years (2015-2016, 2016-2017 and 2017-2018)	Request you to make it Rs. 50 crores instead of Rs. 81 crores and also remove within India only to enable more vendors to participate and get competitive price	<u>In point No. 2 under PQ Criteria at pg 17 of the RFP</u> For <i>Rs 81 Cr (Rupees Eighty One Crore Only)....</i> <u>Read as</u> Rs 50 Cr (Rupees Fifty Crore Only)
2	Sl. No. 6 at Page 18	The bidder must have successfully “completed” OR “completed part of the ongoing” PVC Card printing projects during last Five years awarded by Government / PSUs / Banks of the following values as on 31.03.2019 (a) One project costing not less than a Rs 26 Cr Or (b) Two projects costing not less than Rs 17 Cr each Or (c) Three projects costing not less than Rs 13	Please make it vendor should have manufactured at least 50 million PVC cards during the last five years	<u>In point No. 6 under PQ Criteria at pg 18 of the RFP</u> For (a) One project costing not less than a Rs 26 Cr Or (b) Two projects costing not less than Rs 17 Cr each Or (c) Three projects costing not less than Rs 13 Cr each <u>Read as</u>

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
		Cr each		<p><i>(a) One project costing not less than Rs 18 Cr Or</i></p> <p><i>(b) Two projects costing not less than Rs 13 Cr each Or</i></p> <p><i>(c) Three projects costing not less than Rs 9 Cr each</i></p>
3	Point 8 PART-II: INTRODUCTI ON at Page 4	Two Print Service Providers (PSP), shall be selected through this RFP, who would provide print and dispatch service. It is estimated that UIDAI would receive 3 crore request for Aadhaar PVC Card in two years from the date on which this Contract comes into force. Request volumes will be divided between the PSPs i.e. PSP1 (L1) and PSP2 (Matching L1) in ratio of 60:40.	<p>As per you tender requirement total estimated volume is 3Cr PVC cards only in two years which you will divide between L1 & L2. It means per year project value for one company will be approx. INR 5 Cr and total project value will be approx. INR 10 Cr.</p> <p>We have found that in this tender qualification criteria for Turnover, Average Annual Turnover is at least Rs 81 Cr for last 3 years and One project costing not less than a Rs 26 Cr Or Two projects costing not less than Rs 17 Cr each Three projects costing not less than Rs 13 Cr each are very high in terms of annual turnover and cost of the project experience for this type of requirement.</p> <p>We request to you please</p>	Refer to Clarifications/ modifications issued in r/o Sl No. 1 and 2 above

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			<p>keep average turnover requirement as per the yearly project value.</p> <p>Ex. Total card requirement/Total Years * Card Cost (=3Cr/2 years * 8 INR)</p>	
4	Point No 2 Eligibility criteria at Page -17	The Bidder's Average Annual Turnover of at least Rs 81 Cr (Rupees Eighty One Crore Only) from the Printing operations (including PVC cards) within India only, during the previous three financial years (2015-2016, 2016-2017 and 2017-2018)	<p>SELP India Private Limited is registered under companies Act of India and is having a manufacturing plant in India since 2013 and we are duly certified by Master Card, VISA and NPCI (RuPay) from last 3 years for card Manufacturing. We are continuously supply PAN Card for last 2 years which is very much similar to your card requirement. We are registered as MSME also.</p> <p>We request you to please consider average turnover requirement as per the yearly project value which is approx. 10cr.</p>	Refer to Clarifications/modifications issued in r/o Sl No. 1 above
5	Point 6 Eligibility criteria at Page	The bidder must have successfully "completed" OR "completed part of the ongoing" PVC Card printing projects during	We are registered as MSME. Same we are continuously supplying the PAN card on	Refer to Clarifications/modifications issued in r/o Sl No. 2 above.

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
	- 18	<p>last Five years awarded by Government / PSUs / Banks of the following values as on 31.03.2019</p> <p>(a) One project costing not less than a Rs 26 Cr Or</p> <p>(b) Two projects costing not less than Rs 17 Cr each Or</p> <p>(c) Three projects costing not less than Rs 13 Cr each</p>	<p>daily bases dispatch, also we already supplied EPIC election voter ID card in various state, Health cards, Driving Licence DL/RC Registration certificates.</p> <p>The requirement of experience project costing for one, Two or three projects are very high against the cost of your project requirement.</p> <p>So we request to you that please consider minimum one project cost</p>	
6	Point 2.1 Technical Evaluation Criteria Page- 21 at	<p>Average Annual Turnover from the Printing operations(including PVC cards) within India only during the previous three financial years (2015-2016, 2016-2017 and 2017-2018):</p> <p>(i) >= Rs 81 Cr but < Rs 100 Cr</p> <p>(ii) >= Rs 100 Cr but < Rs 150 Cr</p> <p>(iii) >= 150 Cr</p>	<p>Average Annual Turnover from the Printing operations(including PVC cards) within India only during the previous three financial years (2015-2016, 2016-2017 and 2017-2018):</p> <p>(i) >= Rs 81 Cr but < Rs 100 Cr</p> <p>(ii) >= Rs 100 Cr but < Rs 150 Cr</p> <p>(iii) >= 150 Cr</p> <p>We are request to you please consider average turnover</p>	<p>In point No. 2.1 under Technical Evaluation Criteria at pg 20-21 of the RFP</p> <p>For</p> <p>(i) >= Rs 81 Cr but < Rs 100 Cr</p> <p>(ii) >= Rs 100 Cr but < Rs 150 Cr</p> <p>(iii) >= 150 Cr</p> <p><u>Read as</u></p> <p>(i) >= Rs 50 Cr but < Rs 75 Cr</p> <p>(ii) >= Rs 75 Cr but < Rs 100 Cr</p> <p>(iii) >= 100 Cr</p>

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			requirement as per the yearly project value which is approx. 10cr.	
7	Point 2.2 Technical Evaluation Criteria at Page – 21	<p>Value of SINGLE successfully “completed” OR “completed part of the ongoing” PVC Card printing projects within India during last five years awarded by Government/PSUs/Banks as on 31.03.2019:</p> <p>(i) >= Rs 13 Cr but < Rs 17 Cr (ii) >= Rs 17 Cr but < Rs 26 Cr (iii) > = 26 Cr</p>	<p>Value of SINGLE successfully “completed” OR “completed part of the ongoing” PVC Card printing projects within India during last five years awarded by Government/PSUs/Banks as on 31.03.2019:</p> <p>(i) >= Rs 13 Cr but < Rs 17 Cr 5 (ii) >= Rs 17 Cr but < Rs 26 Cr 8 (iii) > = 26 Cr 10</p> <p>The requirement of experience project costing for one, Two or three projects are very high against the cost of your project requirement.</p> <p>So we request to you that please consider minimum one project cost</p>	<p><u>In point No. 2.2 under Technical Evaluation Criteria at pg 21 of the RFP</u></p> <p><u>For</u> (i) >= Rs 13 Cr but < Rs 17 Cr (ii) >= Rs 17 Cr but < Rs 26 Cr (iii) > = 26 Cr</p> <p><u>Read as</u> (i) >= Rs 9 Cr but < Rs 13 Cr (ii) >= Rs 13 Cr but < Rs 18 Cr (iii) > = 18 Cr</p> <p><u>Further under point No. 2.3 under Technical Evaluation Criteria at pg 21 of the RFP</u></p> <p><u>For</u> <i>Number of successfully “completed “ or “completed part of the ongoing” PVC Card Printing Projects (Value > =Rs 13 cr).....</i></p> <p><u>Read as</u> <i>Number of successfully</i></p>

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
				<i>“completed “or “completed part of the ongoing” PVC Card Printing Projects (Value > =Rs 9 cr).....</i>
8	Point 3 of Part IV No. 2 Selection Firms at Page – 23	Once the L1 bidder is identified, the bidder at L2 will be given first rights to match the L1 rate in order to receive an order for carrying out the services.	Whether UIDAI will going to split the quantity between multiple vendor? if yes, what would be the share of L1 & L2 vendor?	Please refer para-8/page 4 of RFP document. Also refer clarifications/ modifications given in r/o SI No. 21.
9	Page - 34	PSPs will be required to place order directly (well in advance) with selected hologram manufacturer based on trend of ongoing printing volumes to ensure uninterrupted printing of Aadhaar PVC cards under intimation to UIDAI.	We understand Hot stamping Hologram will be supplied by UIDAI/UIDAI hologram vendor with required percentage of wastage.	UIDAI has floated a separate RFP for Hologram. Details of selected Hologram Provider will be shared with selected PSPs
10		General	What is the MOQ per day for Personalization?	Please refer Note under para-8/page 4 of RFP document
11	Part III, Eligibility Criteria, Table 1 Criteria for Pre qualification. Point No.2 at Page 17	The Bidder's Average Annual Turnover of at least Rs 81 Cr (Rupees Eighty One Crore Only) from the Printing operations (including PVC cards) within India only, during the previous three financial years (2015-20t6, 2OtG2Ot7 and 2017-2018)	Requesting to reduce the Average Annual Turnover of at least Rs.65 crore from the Printing operations (including PVC cards) within India only	Please ref to Clarifications/ modifications issued in r/o SI No. 1,2, 6 and 7 above.
12	Part III, Eligibility Criteria, Table 1	The Bidder's Average Annual Turnover of at least Rs 81 Cr (Rupees Eighty One Crore Only) from the Printing operations {including	Requesting to consider the previous 3 financial year as 2016-17 2017-18 & 2018 - 19 (Provisional)	As per RFP.

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
	Criteria for Pre qualification. Point No.2 at Page 17	PVC cards) within India only; during the previous three financial years (2015-2016, 2016-2017 and 2017-2018)		
13	Section III, Scope of Work, Part- 1, Point No.9. Mode of Dispatch & Delivery at Page 31	The dispatch of Aadhaar PVC Card may be through below mentioned mode as prescribed by UIDAI: 1. Speed Post service of Department of Posts 2. Private Courier Service 3. Any other mode as advised by UIDAI Note: UIDAI will specify the 'Dispatch Mode and the 'Delivery Partner'. for the document dispatch and delivery time to time.	In the Financial Bid Form, it is mentioned as Printing & Dispatch of Aadhaar Cards Do we need to include the Cost of dispatch/ Speed Post/Courier Cost in the Unit Price?	No, PSP has to hand over the articles to Department of Post (DoP) as per Scope of Work (SoW). Speed post charges will be paid to DoP directly by UIDAI after receiving the invoice from the concerned DoP circle at UIDAI HQ, New Delhi
14	Section II, Part III, Table 2 Note: important: at Page 22	i) Bidder must submit the presentation and video detailing the facilities (in-line with UIDAI requirements) of the proposed location(s) with the online bid.	Do we need submit a CD with the copy of presentation and video detailing of the facility in a Physical submission along with EMD/ Affidavit/ Samples?	As per RFP, copy of Presentation + video should be uploaded in the CPP Portal (Ref pg.25-26 of RFP).
15	SECTION-II/PART-I: GENERAL: 3.3 Consortium: at Page – 10	i) Bids received from Consortiums will be rejected. Subcontracting of any work resulting from the tender is not allowed, except where the RFP explicitly allows for the bidder to enter into a contract with a third party	Request you to allow consortium and subcontracting	As per RFP.
16	SECTION-III at Page - 27	Scope of work	Request you to allow subcontracting for supplementary work items mentioned in Scope of work	As per RFP.

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
17	PART-III: ELIGIBILITY CRITERIA/1. Pre- Qualification Criteria/SN. 2 at Page – 17	The Bidder's Average Annual Turnover of at least Rs 81 Cr (Rupees Eighty One Crore Only) from the Printing operations (including PVC cards) within India only, during the previous three financial years (2015- 2016, 2016-2017 and 2017-2018)	Kindly consider consortium/Subcontracting Credential's for this clause	As per RFP. Also ref to Clarifications/ modifications issued in r/o SI No. 1,2, 6 and 7 above
18	PART-III: ELIGIBILITY CRITERIA/1. Pre- Qualification Criteria/SN. 5 at Page – 18	Should have an 'installed capacity' of not less than 0.5 lakh per day in printing, enveloping and handling of similar kind of PVC Card	Kindly consider consortium/Subcontracting Credential's for this clause	As per RFP.
19	PART-III: ELIGIBILITY CRITERIA/1. Pre- Qualification Criteria/SN. 6 at Page – 18	The bidder must have successfully "completed" OR "completed part of the ongoing" PVC Card printing projects within India during last Five years awarded by Government / PSUs / Banks of the following values as on 31.03.2019 (a) One project costing not less than a Rs 26 Cr Or (b) Two projects costing not less than Rs 17 Cr each Or (c) Three projects costing not less than Rs 13 Cr each	Kindly consider consortium/Subcontracting Credential's for this clause	As per RFP. Also ref to Clarifications/ modifications issued in r/o SI No. 1,2, 6 and 7 above
20	PART-III: ELIGIBILITY CRITERIA/1. Pre- Qualification	Bidder should have facility & experience of printing with variable data (including at least 6 Regional languages) and Hologram Hot stamping	Kindly consider consortium/Subcontracting Credential's for this clause	As per RFP.

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
	Criteria/SN. 8 at Page – 19			
21			Megma RFID and Labels Pvt. Ltd. is registered in MSME, Start Up India and Make in India scheme. As per MSME scheme and tender procurement policies, MSME companies have 20% reservation. The official document can be found here for your reference : https://msme.gov.in/public-procurement-policy-micro-and-small-enterprises-mses-order-2012	Extant guidelines on MSME as applicable to UIDAI will be followed.
22			Pre-Qualifications for MSME, we would request from the UIDAI authorities that the Pre-Qualification criteria asking for “Previous experiences” and “Turnover” may be exempted. Being a MSME company and a new company it is difficult to attain such high turnovers and experiences. However, the technical, security, general and commercial requirements will be met as per tender.	Refer to Clarifications/modifications issued in r/o SI No. 1,2, 6, 7 and 21 above

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
23			Structure of the card has been mentioned PVC + PET, it would be better to know the type and grade for PETg and the percentage or exact structure UIDAI is looking for.	Please refer page no. 85,86 for PetG layer configuration.
24			Expected life of card was not mentioned in tender and should be notified as such.	As per RFP
25			Welcome letter, Envelope printing and any other cover letter etc. should they be printed within premises or can be outsourced to other companies or other unit of same company.	All the work related to SoW in RFP is to be done within the Printer's premises only.
26	Pre- Qualification Criteria SN. 2	The Bidder's Average Annual Turnover of at least Rs 81 Cr (Rupees Eighty One Crore Only) from the Printing operations (including PVC cards) within India only, during the previous three financial years (2015- 2016, 2016-2017 and 2017-2018)	Average annual Turnover may be reduced to Rs. 5 Crores from the Printing operations (including PVC Cards) within India only, for any three years within last ten years.	Ref to Clarifications/ modifications issued in r/o Sl No. 1, 2, 6 and 7 above.
27	Pre- Qualification Criteria SN. 6	The bidder must have successfully "completed" OR "completed part of the ongoing" PVC Card printing projects within India during last Five years awarded by Government / PSUs / Banks of the following	The bidder must have successfully "completed" OR "completed part of the ongoing" PVC Card printing projects within India during	Refer to Clarifications/ modifications issued in r/o Sl No. 1,2, 6 and 7 above

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
		values as on 31.03.2019 (a) One project costing not less than a Rs 26 Cr Or (b) Two projects costing not less than Rs 17 Cr each Or (c) Three projects costing not less than Rs 13 Cr each	last Ten years awarded by Government/PSUs/Banks of the following values as on 31.03.2019. (a)One project costing not less than a Rs. 10 Cr Or (b) Two projects costing not less than Rs. 5 Cr each or (c) Three projects costing not less than Rs. 4 Cr each	
28	Part – II: DATA SHEET: Sl no. 7	Amount of EMD is Rs. 65 Lakh (Rupees Sixty Five Lakh only).	EMD Exemption may be provided for CPSUs who have experience in execution of National Identity projects	As per RFP
29	APPENDIX A: SPECIFICATI ON OF AADHAAR PVC CARD, ENVELOPE AND COVER LETTER (A) AADHAAR PVC Card Sl no. 09 Personalization	Digital Laser printing of 600 dpi* 600 dpi for QR code, variable data printing (including regional language) on both sides of the card.	Digital Laser/Thermal printing of minimum * 300 dpi * 300 dpi for QR code, variable data printing (including regional language) on both sides of the card.	As per RFP
30	2. Technical Evaluation Criteria,		We request UIDAI to clarify that do we need to print 10 card each for - White background for	Yes, 10 cards each for normal Aadhaar and bal Aadhaar. You are requested to submit sample cards, envelope and cover letter

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
	Page 22	Bidder should submit 10 Sample PVC cards, Envelope and cover letter as per RFP technical specification and ISO standards. UIDAI reserves the right to get it checked from Government testing labs. Any deviations from specifications may result in disqualification.	normal Aadhaar - Light blue for Bal Aadhaar (resident in age group 0-5 yrs). We also request UIDAI to share the source files to print PVC cards, Envelope and cover letter.	as per RFP.
31	6. SORTING OF DATA, Page 29	The other variables for sorting of data may be specified by UIDAI from time to time and the same needs to be complied by the Service Provider.	What is the frequency of change in the sorting format of fields & how much is the expected SLA for implementation of this change	No such frequency is determined as of now. This is to be determined as per the requirement of the service from time to time and PSP will be informed in advance.
32	3. SECURITY OF DATA, Page 35	The data received by Service Provider will be digitally encrypted by UIDAI using HSM. The Digital Certificate / HSM required for data encryption will be procured by the Service Provider (PSP) and its public key shared with UIDAI. Its public key shall be provided to UIDAI for encrypting the data.	Will the Service provider procure, install & maintain the HSM at the premises of UIDAI or will it be hosted at individual L1 and L2 premises. What will be the Transaction Per Second (TPS) value so that bidder can do the sizing of HSM server	HSM shall be installed at Printer's premises.
33	8. LAMINATION, ENVELOPING AND HIGH SPEED SCANNING, Page 31	The Aadhaar PVC Card are to be pasted on welcome letter and enveloped through completely automated process and the envelopes are to be fabricated to the quality and specifications as mentioned in Appendix.	We request UIDAI to consider manual process for pasting of card on cover letter and enveloping as the process work out to be cost effective. Moreover, as per our past experience of supplying similar critical Bank Cards, we have noticed	As per RFP

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			that that there is no specific advantage to automate this process. This will be useful to reduce the overall cost of the card. Kindly consider our suggestion.	
34	4. Critical Errors, Page 39	Send an apology letter to the Resident, the cost of which shall be borne by the Service Provider.	If root cause of the mistake is other than Service Provider scope then cost should not be imposed on the Service Provider.	As per RFP
35	5. Sample testing, Page 40	In addition to above, the PSP shall also undertake testing of the 50 PVC cards which ready for delivery on quarterly basis from Central Institute of Plastics Engineering & Technology (CIPET).	Attached test plan(Test Plan PDF) will help to check durability of card for 10 years lifetime	Testing process will be executed as per RFP
36	Annexure II: Financial Bid Form	Financial Format	We assume that price will be filled in the BOQ excel sheet which will be uploaded on eproc portal. Considering this, please clarify whether we need to submit Annexure II with our documents also. Please confirm the same.	Please refer- Instructions On Bid Preparations and Documents 1.1 B at page no. 25-26 of RFP document
37	(A) AADHAAR PVC Card, Page 85	Card features for Guilloche pattern (Suggestion)	We are suggesting UIDAI to add a line of micro text with deliberate error to increase security feature	As per RFP

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38	11. MIS REPORTS	Any integration with existing database/s of UIDAI would need to be carried out by the Service Provider.	We request UIDAI to explain what level of integration is required	As per the requirement of Scope of work -Section III of RFP
39	2. RECEIVING OF DATA FROM UIDAI, Page 28	The Service Provider shall have to provision for dedicated leased line(s) between the print facility/facilities and UIDAI's Data Centres.	We assume that data flow for printing will be from both Bangalore & Manesar Location. Pls confirm if connectivity would be required for both the locations.	As per RFP
40	A) AADHAAR PVC Card, Page 85	Hologram	We request UIDAI to provide the dummy hologram for sample cards to be submitted	The Bidder may use any sample Hologram while submitting sample cards as per specifications of RFP.
41	2.9.4 Payment upon Termination, Page 51	Upon termination of this Contract pursuant to Clauses GC 2.9.1, the supplier shall be entitled /not entitled to payments	We request UIDAI that they should not stop the payment for any satisfactory services.	As per RFP
42	8. LAMINATION, ENVELOPING AND HIGH SPEED SCANNING, Page 31	The Aadhaar PVC Card cover letter to be printed in black and white with Aadhaar logo and tag line in colour, folded and Aadhaar PVC card stuck to the said letter for insertion in envelope. Fulfilling/Matching of Aadhaar details printed on welcome letter and the PVC card should be done automatically. The standardised text for the letter will be provided by UIDAI after finalisation of contract. This text may be changed by UIDAI any time and any number of times during the contract. The only variable content in the letter shall be the name of the cardholder, address and barcode which shall be visible	It is understood that Envelopes, Cover letter (along with the art work) will be part of stationaries in the project scope. We request to confirm that prime bidder has the option to outsource this stationary material because it will not impact any breach of secured data. This is similar to sourcing of required raw material for PVC Card preparation. Necessary dynamic printing will be	As per RFP

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		from the envelope's window or as decided by UIDAI.	done in-house as specified in the RFP.	
43	(A) AADHAAR PVC Card, Page 92	Hologram: Hologram size (after stamping) : 16mm X 12mm. To be hot stamped made up of 19 -23 Micron polyester film of Gold/Silver shade.	Can we use tool as per drawing shown for sample making & mass production on	Query is not clear.
44	Appendix F: Non-Disclosure Agreement, Page 92	Non-Disclosure Agreement	We request UIDAI to clarify that this document will be submitted in RFP response	yes
45	1. Pre-Qualification Criteria, Page 17	The Bidder's Average Annual Turnover of at least Rs 81 Cr (Rupees Eighty One Crore Only) from the Printing operations (including PVC cards) within India only, during the previous three financial years (2015-2016, 2016-2017 and 2017-2018)	Considering the importance of this project and the expectation that only serious and financially sound bidders to be participated, we request UIDAI to specify the Avg. annual Turnover of the organisation minimum 250 Cr.	Ref to Clarifications/ modifications issued in r/o Sl No. 1,2, 6 and 7 above.
46	PART-III: ELIGIBILITY CRITERIA, Page 18	The bidder should not be blacklisted or debarred banned from participating or carrying out business with the UIDAI or the Ministry of Electronics & IT or the entire Central Government at the time of the submission of the bid. An undertaking from the bidder, in this regard, should be submitted. A similar ban subsequent to the submission of the bid, but before the award of the contract shall also disqualify the bidder	Generally this document is given in the form of self-declaration, So please change from statutory auditor to "Self Declaration"	<p><u>In point No. 4 under PQ Criteria at pg 18 of the RFP</u></p> <p>For :</p> <p><i>Certificate from the whole-time Company Secretary or Statutory Auditors of the bidder</i></p> <p>Read as:</p> <p><i>Certificate from the whole-time Company Secretary or</i></p>

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
				<i>authorized signatory of the bidder</i>
47		General	We assume Experience of wholly owned subsidiary shall be considered for fulfilling the eligibility criteria. Please confirm	As per RFP
48	PART-III: ELIGIBILITY CRITERIA, Page 17	The Bidder's Average Annual Turnover of at least Rs 81 Cr (Rupees Eighty One Crore Only) from the Printing operations (including PVC cards) within India only, during the previous three financial years (2015- 2016, 2016-2017 and 2017-2018)	We understand PVC based smart card printing experience will be considered (Generally given to banks & other Govt. Projects)	Yes, As per RFP
49	PART-III: ELIGIBILITY CRITERIA, Page 17	Consider the relaxation on PQ Criteria of below clauses. A. Turn Over of Rs. 81 Crore for last 3 financial years within India only	Request to get included for overseas executions too.	As per RFP. Also Ref to Clarifications/modifications issued in r/o Sl No. 1,2, 6 and 7 above.
50	PART-III: ELIGIBILITY CRITERIA, Page 18	B. Satisfactory completion certificate of PVC printing awarded by Bank/PSU's Govt project worth of 26 cr/17 cr/ 13 cr within India during last 5 yrs	Request to consider the site visit on the conformity over the capability and capacity with few experience/ completion certificate provided by Private sectors.	As per RFP. Also ref to Clarifications/modifications issued in r/o Sl No. 1,2, 6 and 7 above
51	Point no. 02 at Page no. 17	states that the average turnover should be of Rs. 81 cr.	We request you to kindly reduce the average turnover to Rs.8-Rs.10 Cr for the MSME/NSIC registered bidders having past experience of similar field of work. So that there may be wider participation for this	Ref to Clarifications/modifications issued in r/o Sl No. 1,2, 6, 7 and 21 above

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			opportunity.	
52	Point no. 5 at Page no.18	states that Bidder should have an 'installed capacity' of not less than 0.5 lakh per day in printing, enveloping and handling of similar kind of PVC Card.	We request you to kindly allow bidders with past experience to participate for this opportunity.	As per RFP
53	Point no.6 at Page no.18	states that bidders with below mention experience are eligible for participation. (a) One project costing not less than a Rs 26 Cr Or (b) Two projects costing not less than Rs 17 Cr each Or (c) Three projects costing not less than Rs 13 Cr each	We hereby request you to kindly allow MSME/NSIC registered bidders with similar project past experience to participate for this opportunity.	Ref to Clarifications/ modifications issued in r/o Sl No. 1,2, 6, 7 and 21 above.
54	Point no 3.3 at Page no.10 (not 17)	states that bids received from consortium will be rejected.	We hereby request you to kindly allow joint venture/consortium participation for this opportunity.	As per RFP.
55	6. Sorting of Data at Page 29	In-addition, a unique Card tracking number shall be provided or specified, as the case may be, by UIDAI to the Service Provider and which needs to be printed on every individual Card/cover letter.	The series will be provided to the Service Provider under sorting of data on page 29. The unique card tracking number provided to the service provider which needs to be printed on the pvc aadhaar card deliverables, the barcode of the unique card tracking number could be printed on the letter. Considering that the aadhaar card qr code is secure and cannot be read by any	As per RFP

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			<p>camera, is UIDAI planning to print this unique barcode tracking no on the pvc card also?</p> <p>However if due to space constraints or if to avoid confusion, UIDAI does not intend to print any additional barcode on the PVC Card, there are OCR Technologies available to still match the card with the unique tracking number on the letter through a completely seamless process ensuring data integrity.</p> <p>If UIDAI opts this option, then there would be no need to print any additional barcode on the pvc card.</p> <p>Kindly clarify, which of the above process would be required for the demonstration process?</p>	
56	8c & 8e at Page 31	8c --- The Aadhaar PVC Card are to be pasted on welcome letter and enveloped through completely automated process and the envelopes are be fabricated to the quality and specifications as mentioned in Appendix.	<p>There are 2 methods by which the requirement can be fulfilled.</p> <p>Option 1 The Card is affixed on the</p>	As per RFP

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
		8e --- The enveloping/insertion process needs to be completely automated. The Service provider is to ensure that the full delivery address, Speed post barcode are visible through envelope window after Aadhaar PVC Card insertion into envelope. No other information shall be visible through the envelope window.	<p>letter on one machine under PROCESS 1, the articles scanned and a log file being created. PROCESS 2 being the above card affixed letters are inserted into envelopes and unique card tracking id is scanned and logged.</p> <p>Option 2 The card is affixed on the letter and immediately thereafter enveloped on the same machine in a single pass process.</p> <p>We would like to clarify which of the above 2 Options is required by UIDAI (?) as Option 1 above has its inherent lacunae with regards to log integrity recon between the 2 processes as also incase of any card fallouts & manual affixing in the manual handling between the 2 processes.</p>	
57	11, 04 th of the given Important Points at Page 34	PSP shall also provide required MIS (in format as decided by UIDAI) including but not limited to receiving, utilization or defects for finalization of payment/SLAs for hologram supplier.	In this point of required MIS, we would request UIDAI to provide for adequate % of process wastage?	As per RFP
58	Annexure 6 at	Sample indicated for Aadhaar PVC Card.	The given QR code is	AS per RFP

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
	Page 75		<p>readable indicating given Aadhaar Number.</p> <p>However our understanding is that in the live production as per the current practice, QR code would be secure and non readable.</p> <p>We would like to confirm if our understanding is correct?</p>	
59	Annexure 6 & Appendix A (A) AADHAAR PVC CARD 2.9. Specifications of Aadhaar PVC Card (Personalization) at Page 75 & 85	Annexure 6 – Indicative Photo Appendix A (A) AADHAAR PVC CARD 2.9. Specifications of Aadhaar PVC Card (Personalization) -	<p>The given points states >>> Digital Laser printing of 600 dpi * 600 dpi for QR code, variable data printing (including regional language) on both sides of the card.</p> <p>Our understanding is that the photo of the residents is to be printed in full color. Please suggest if our understanding is correct?</p> <p>If yes, we suggest that the variable data printing should be clarified as full color variable data printing and thus above point be amended as:</p> <p>Digital Color Laser printing of 600 dpi * 600 dpi for QR</p>	<p><u>In point No.2.9 of Appendix A under Personalization at pg 85 of the RFP</u> For:</p> <p>“Digital Laser printing of 600 dpi * 600 dpi for QR code, variable data printing(including regional language) on both sides of the card”</p> <p><u>Read as:</u></p> <p><i>“Digital Color Laser printing of photograph of 600 dpi * 600 dpi, QR code, variable data printing(including regional language) on both sides of the card”</i></p>

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			code, variable data printing in 4 color CMYK (including regional language) on both sides of the card including color photo on front of the card.	
60	Part III:EC, 1. Pre-Qualification Criteria, Table 1:Criteria for Pre-Qualification, Clause No. 2, at Page 17	The Bidder's Average Annual Turnover of at least Rs 81 Cr (Rupees Eighty One Crore Only) from the Printing operations (including PVC cards) within India only, during the previous three financial years (2015- 2016, 2016-2017 and 2017-2018)	The bidders average annual turnover should be from the printing operations from India instead of within India.	As per RFP
61	Part III:EC, 1. Pre-Qualification Criteria, Table 1:Criteria for Pre-Qualification, Clause No. 6 at Page 18	The bidder must have successfully "completed" OR "completed part of the ongoing" PVC Card printing projects within India during last Five years awarded by Government / PSUs / Banks of the following values as on 31.03.2019 (a) One project costing not less than a Rs 26 Cr Or (b) Two projects costing not less than Rs 17 Cr each Or (c) Three projects costing not less than Rs 13 Cr each	The bidder should have supplied cards/smart cards to the Govt/PSU's/Bank iof the values as required. Proof for completion of card projects is required in value. Thus PO and invoices should be part of the proof of supply. Satisfactory work completion certificate can be an additional requirement.	As per RFP
62	Part III:EC, 1. Pre-Qualification Criteria, Table 1:Criteria for Pre-Qualification,	Bidder should have facility and experience of printing with variable data(including at least 6 regional languages) and hologram hot stamping	As the requirement is of printing of cards with variable data printing, the clause requires bidder for printing in " at least 6 regional languages " should not be mandatory as the card	As per RFP

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
	Clause No. 8 at Page 19		printing requirement can be in single/multi language as required in the projects completed by bidders in past. The bidder should have capability of executing the card printing and variable data printing in a secured environment.	
63	Section III, Scope of work, Part-I, Description of services, 2. Receiving of data from UIDAI at Page 28	The Service Provider shall have to provision for dedicated leased line(s) between the print facility/facilities and UIDAI's Data Centers.	Please clarify on the requirement of dedicated lease line. As we have multiple lease lines which is used for data transfers, do we have to make one lease line exclusively for UIDAI which will not be used for any other project?	Dedicated lease line should be installed for UIDAI Project only.
64	Section III, Scope of work, Part-I, Description of services, 8. Lamination, Enveloping and high speed scanning at Page 31	c. The Aadhaar PVC Card are to be pasted on welcome letter and enveloped through completely automated process and the envelopes are be fabricated to the quality and specifications as mentioned in Appendix.	The mapping process of card to welcome letter and envelope insertion should be through "maker and checker process" which involves double check of the correct card pasted on the letter by the second person on the station. The semi-automated/manual process will allow and ensure the effectiveness of the correct	As per RFP
65	Section III, Scope of work,	e. The enveloping/insertion process needs to be completely automated. The Service		As per RFP

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
	Part-I, Description of services, 8. Lamination, Enveloping and high speed scanning at Page 31	provider is to ensure that the full delivery address, Speed post barcode are visible through envelope window after Aadhaar PVC Card insertion into envelope. No other information shall be visible through the envelope window.	material dispatched to the right resident. This is the current process followed by most card vendors for personalized card and stationary fulfillment.	
66	Proposed Layering of Aadhaar Card at Page 86	As given under Appendix A: Specification of aadhaar PVC card	We request to allow the card vendor to implement their suitable structures as per the composition ratio of 40:60 (PetG/PVC) for the card to be produced effectively from the supply chain, operations and quality management perspective. The structure proposed currently will lead to cost increase as they are not standard thicknesses kept with plastic manufacturing vendors and could also lead to lower yield from an operations and quality perspective thereby leading to inefficiencies.	As per RFP
67		A) Aadhaar Card Material Construction:	The Proposed Layering of Aadhaar (PVC+PETG) Card on Page# 86 of the Bid Document indicates the Ratio of about 42.5% of the PETG + 57.5% of the PVC. We request you to advise us	As per RFP

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			whether any other Ratios such as 20% PETG + 80% PVC or 30% PETG + 70% PVC can be permitted.	
68	Point No. 3, Part-I, SECTION-III, SCOPE OF WORK on Page# 28	B) Digital Certificate/ HSM for Data Encryption:	The PSP has to procure the Digital Certificate/ HSM for Data Encryption. We hereby request you to provide us the Detailed Specifications of the Digital Certificate/ HSM.	Indicative specifications attached as Annexure-A
69	Point No. 11, Part-I, SECTION-III, SCOPE OF WORK on Page# 34	C) Holograms Receipts, Utilization or Defects MIS:	The Holograms Receipts, Utilization or Defects MIS is to be submitted to UIDAI by the PSP. As there will be a wastage component involved during the Production Processes, we hereby request you to factor in the Percentage of the Wastage.	As per RFP
70	Point No. 5, Part-II, SECTION-III, SCOPE OF WORK on Page# 40	D) Sample Testing:	The PSP's in-house CQM testing lab has to test the parameter, "Micro Text". We hereby request you to kindly elaborate on the Testing Procedure for this parameter.	As per RFP
71		E) Additional Space for Video Upload:	The space available on the online portal to upload the Bid Documents, Presentation as well as the Video is 40	For any queries related to CPP Portal please approach the help desk of CPP portal.

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			<p>MB. In order to upload an effective Presentation and Video detailing the facilities, we hereby request you to increase the space on the portal.</p>	
72	<p>Part III, Eligibility Criteria, Table 1, Page no. 17, Point no. 2</p>	<p>Topic: Turnover</p>	<p>Annual Turnover requested for this project is too high as compared to the value of the project. According to “MODEL RFP DOCUMENTS FOR SELECTION OF IMPLEMENTATION AGENCIES by Ministry of Electronics & Information Technology 2018”, The minimum Nature of work related turnover should be that it attracts at least 8 bidders. (Ref. page no. 14 of the document) Such a high turnover may attract a participation from 2-3 bidders and their turnover too may comprise of majority of the work from other printing related and not completely from manufacturing of ID cards. As understood AADHAAR Card is categorized as an ID card project and not a</p>	<p>Ref to Clarifications/modifications issued in r/o Sl No. 1, 2, 6 and 7 above.</p>

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			Financial Card project which is too different than manufacturing of ID cards.	
73	Part III, Eligibility Criteria, Table 1, Page no. 17, Point no. 2,3		<p>The turnover of the previous 3 years are requested. P.S. the deadline to finalize the Balance sheet is 30/09/2019 for the F.Y. 2018-19 which is quite nearer to the last date of submission of the bids.</p> <p>This is to suggest to include the F.Y. 2018-19 as well for consideration so to analyses most recent performance of the participants.</p>	Ref to Clarifications/modifications issued in r/o Sl No. 1, 2, 6 and 7 above.
74	Part III, Eligibility Criteria, Table 1, Page no. 19, Point no. 2,3	Topic: Hot Stamping	<p>Hologram with Hot Stamping technology is requested. Hot Stamping Hologram technology is used whereby the Validity of the card is mentioned, e.g. Debit / Credit Cards. Under this technology, the Hologram is applied on the top of the card and there is no layer to protect the hologram. Hence, the life span of Hot stamping Hologram is too less as compared to Sticker Hologram. The ID card could be considered as invalid if the Hologram gets smudged</p>	As per RFP

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			<p>off / removed.</p> <p>All ID card projects in India, where Holograms are used, follow a technology of Sticker Hologram whereby the Hologram is applied prior manufacturing of the card and which is protected through an additional layer of overlay above it. There are no chances of Smudging off & removal of the hologram.</p>	
75	Section III, Scope of Work, Page no. 27, Point no. 2	Topic: Data size	The estimated size of file is 75 kb. A single file of the mentioned size will consist of how may record?	As per RFP
76	Section III, Scope of Work, Page no. 27, Point no. 2	Topic: Lease line	A dedicated lease line is required from both the data centers for a single vendor?	Yes
77	Appendix A, Page no. 86	Topic: Proposed Layering of Aadhaar	<p>1) Printing of data is suggested to be done on PVC material. Printing on PVC material doesn't stay intact for years and attracts high chances of deterioration of printed images and the matters over the period of time.</p> <p>2) Further, it is asked that the</p>	As per RFP

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			<p>printing of variable data is required to be performed on 180 micron pf PVC core which attracts use of 10 times expensive printing machine for printing of data. This would have an impact on the overall project cost and so on to the public.</p> <p>3) PETG material is considered to be almost 5 times expensive material than PVC but the use which is requested in the RFP is as a “filler” between two PVC sheets. It is never recommended or doesn't become commercially viable if PETG is used as a filler. Very few countries in world uses PETG material for ID card project. The PETG material is used for few Banking cards projects where a milling & embedding of chip is required by making a hole on the surface of the card. There is no manufacturer in India for the asked material, which invites import majority from China.</p> <p>4) Most of the ID card</p>	

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			<p>projects (non-banking cards) in the world follow a combination of (Teslin + PVC) OR (Teslin + PC) material. In India, project like PAN Card, PRAN Card use Teslin material which stays intact for years. Teslin is a synthetic material. Not plastic, so not oil base. It is laminated with a polyester film. Much more environmentally friendly.</p>	
78	<p>Section III, Part I, Scope of Work, Page no. 31, Point no. 8 (e)</p>		<p>It has been asked that enveloping/Insertion process needs to be automated. The core activity in the entire project is matching a card with the letter and then affixing the card on the letter on a single machine. This shall have a requirement of complete automated process so no mismatch can occur. This is quite understood as many other ID card projects in India also run in the same way. Agreed!</p> <p>However, it has been asked to insert the card affixed letter through an automated machine.</p>	<p>As per RFP</p>

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			<p>a) These compulsions a need of use of bigger size of envelope which results into usage of more paper and hence attracts a higher cost per envelope.</p> <p>b) This also compulsions a need of use of pre-glued envelope which also impacts the cost.</p> <p>c) If without no pre-glued envelope is to be used, manual intervention is anyways going to occur to seal the envelope.</p> <p>So why an automated process just for insertion is required whereby there no risk at all of having a mismatch. This unnecessarily increase the cost of the Aadhaar Kit.</p> <p>The above said process is required for Banking Cards whereby movement of Card needs to be minimized as it has a most expensive component i.e. Chip.</p> <p>P.S. Banking Card projects are a very high value project and it cannot be compared with ID card project like</p>	


Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			Aadhaar whereby Public is going to pay for the procuring Aadhaar Card.	
79	Section II,Part-III 'Eligibility Criteria' S.No. 2 Page 17	The Bidder's Average Annual Turnover of at least Rs.81 cr (Rupees Eighty One Crore only) from the Printing operations (including PVC cards) within India only, during the previous three financial years (2015-2016, 2016-2017 and 2017-2018)	<p>We are a company that have been producing PAN cards for the last ten years. Our turnover from the PAN card business was Rs.25 crore in the year 2017; when we produced close to 2.4 crore cards.</p> <p>This translates to roughly 1,00,000 cards per day, duly printed along with complete fulfilment activities such as letter printing, envelope creation and dispatch through Speed Post or Courier Service appointed by the principal.</p> <p>UIDAI will note that we have the required capacity and experience to handle such works, with an existing card printing infrastructure of 1,25,000 cards per day.</p> <p>It is thereby requested that the clause for turnover be further reduced for companies with established</p>	Ref to Clarifications/modifications issued in r/o SI No. 1,2, 5, 6 and 7 above.

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			infrastructure, capabilities and experience can also participate in the RFP	
80	Section II,Part-III 'Eligibility Criteria' S.No. 8 Page 19	Bidder should have facility & experience of printing with variable data (including at least 6 Regional languages) and Hologram Hot stamping	<p>Please indicate whether a sticker type hologram, placed on the 'Variable Data Print Layer' can also be offered.</p> <p>It is noted that such a type of hologram is more protected from day to day exposure; due to the protective overlay of 50 microns and hence has more life, compared to a hot stamped hologram which is on the surface of PVC card and doesn't have an additional protection layer over it.</p> <p>We believe that the protected hologram is most apt considering the environmental, usage and social conditions prevalent mostly in rural India</p> <p>Using the sticker type hologram also helps in additional production turnover; as this is a pre-production process</p>	As per RFP

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
81	Section III , Clause 3. 'Security of Data' Sub clause (c) Page 28	The data received by the Service Provider will be digitally encrypted by UIDAI using HSM. The Digital Certificate/HSM required for data encryption will be procured by the Service Provider and its Public Key shared with UIDAI. Its public key shall be provided to UIDAI for encrypting the data	Please indicate whether the PSP can chose between procuring a Digital Certificate OR and HSM. Please also indicate whether it is necessary for the PSP to necessarily have an HSM; even if they already have a Digital Certificate	As per RFP
82	Section III , Clause 6. 'Sorting of Data Page 29	<p>The Service Provider is expected to have in place suitable 'Collating and Sorting software' which is capable of collating and sorting the electronic data to ensure high efficiencies in printing and dispatch of Aadhaar PVC cards.</p> <p>The Service Provider is required to sort the received data Pincode-wise. This is to ensure grouping together of all cards meant for delivery to one Pincode. The other variables for sorting of data may be specified by UIDAI from time to time and the same needs to be compiled by the Service Provider.</p> <p>In addition, a unique Card tracking number shall be provided or specified as the case may be, by the UIDAI to the Service Provider and which needs to be printed on every Card/Cover letter. The Service Provider is to ensure the uniqueness of Aadhaar PVC Card-barcode. Any non-unique relationships shall</p>	<p>Please indicate whether this barcode is to be printed on the Card OR on the Covering Letter.</p> <p>Please indicate whether this barcode is the one specified for Dispatch Manifest and specified under Section II, Part V, Clause 8. (d), (e) and (f).</p> <p>Please also indicate whether this barcode is different from the Specification provided in Annexure VI: Indicative Sample for Aadhaar PVC Card- Back</p>	Indicative sample of Aadhaar PVC card is given in Annexure VI (pg.75 of RFP). Final design will be shared with the selected PSPs.

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
		be treated as duplicate printing, unless otherwise specified/communicated/agreed by UIDAI		
83	Section III , Clause 8. 'Lamination, Enveloping and High Speed Scanning Sub clause (b) Page 31	The Aadhaar PVC card; which require lamination , are to be laminated through duly automated duplex lamination process and to the quality and specifications as mentioned in the Appendix	Please indicate whether any type of lamination (either than the duly automated duplex lamination process) process which can offer a card compatible to the specified ISO Standard 7810:2003 and which passes the tests specified under ISO 10373 can be offered. Please note that the alternate production process will not compromise either the technical specification, the quality standards or the specified production output of 50,000 cards and above each day, as specified by UIDAI.	As per RFP
84	Section III , Clause 9. Mode of Dispatch & Delivery 'SPEED POST" Page 32	The dispatch of the Aadhaar PVC Card through Speed Post is done by the Department of Posts. The documents are booked for Speed Post dispatch under the BNPL (Book Now Pay Later) /any other scheme of the Department of Posts	In a typical case, the payment for BNPL has to be made in advance to the Department of Posts and the claim for reimbursement happens at the billing date. Will UIDAI provide the Letter of Comfort to the Department of Posts for such payments to be made after the re-	Refer to the clarifications issued in r/o SI No. 13 above.

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
			<p>imbursements have accrued to the PSP?</p> <p>Please also indicate whether the final price to be quoted by the PSP includes the cost of dispatch too; by either the Department of Posts OR an alternate Delivery Partner as specified under 'Private Courier Service', Page 33</p>	
85	Section III , Clause 11. MIS Reports 'Important Points' Page 34	Hologram needs to be hot stamped on Lamination Overlay	Covered under Query at Sl. No. 80 above	AS per RFP
86	Section III , Part II 'Service Level Agreement; 'Service Level Agreement (SLA) Parameters Clause 5 (a) 'Sample Testing' Page 40	The PSP must have an in-house CQM (Card Quality Management) testing labs as per ISO standards i.e as per 7810/7811/10373. PSP shall undertake in-house testing of 5-10 samples per 50,000 PVC cards printed for the following parameters/test as per the ISO standards 7810/7811/10373 and keep the testing report for inspection of UIDAI	<p>Please clarify whether the CQM that has been indicated here is the Certification issued by Payment Companies such as Master Card.</p> <p>Alternatively, please indicate whether the PSP is expected to merely have the facility to conduct the testing processes for the PVC cards as specified under ISO 10373</p>	As per RFP
87	Section IV , Part I 'General And Special	The invoices submitted by the PSP and the respective SLAs to be imposed upon thereon, if any, will be processed and verified by	Please clarify the term MSP	Managed Service Provider

Sl. No.	Reference/ Page no. in RFP	Existing provisions in RFP	Clarifications sought by bidders	Clarifications/ Modifications issued by UIDAI
	Conditions of Contract; Clause 6.3 (b) 'Terms of Payment' Page 57	UIDAI and/or any of its agencies, so authorized from time to time, including its MSP		
88	Section V , Appendix A: Specification of Aadhaar PVC Card, Envelope and Cover Clause A(10)Page85	Hologram: Hologram size (after stamping): 16mm X 12mm. To be hot stamped made up of 19-23 Micron polyester film Gold/Silver shade	Covered under Query (2) above	As per RFP
89	Section V, Appendix A: Proposed Layering of Aadhaar (PVC+PETG) Card, Envelope and Cover Clause A(10)Page85	 <p>1,7: Overlay 50 Micron Top and Bottom 2,6: Variable Data Print layer (LASER Printing 600 DPI and Above) 3,5: PVC Layer 180 Micron Top and Bottom 4: PetG Middle Layer 340 Micron</p>	<p>Please indicate whether the following composition of card can also be offered</p> <p>1.7: 50 microns PVC overlay</p> <p>2.6: 200 microns of Teslin</p> <p>4: PetG Middle Layer 340 microns</p> <p>This will increase the capacity of the finished card to sustain the test procedures as per ISO 10373 and for against the rigorous conditions of environment and usage; mainly in rural India.</p>	As per RFP

Indicative Specifications for HSM
(Reference to Sl. No. 68)

S. No	Requirement
1	Should support Windows Servers, Linux and Solaris
2	TCP/IP Network based appliance
3	Key Length Supported (2048 to 4096)
4	Should support Min 200 TPS for RSA-2048 transactions
5	Should have FIPS 140-2 level 2&3 certification
6	Public Key Algorithm RSA encrypt/decrypt, RSA sign/verify
7	Keys are always secured by Hardware
8	Random number generation: FIPS140-2 approved
9	Hash/HMAC algorithm: SHA 1, SHA 2, SHA 256
10	Key exchange Symmetric Algorithm : AES, Triple DES, SEED
11	Compatibility: PKCS#11 , CAPI, OpenSSL, JCE/JCA
12	Support for various cryptographic algorithms: Asymmetric Key with Diffie-Hellman(1024-4096 bit), RSA (1024-4096 bit), Digital Signing via RSA, DSA, EC Brain pool Curves, Suite B Algorithm Support and ARIA support
13	Published API for various functionalities mentioned for integrating with the Application software
14	Secure authentication at local level
15	Contents can be securely stored on Backup Tokens
16	Onboard key generation, Digital Signing & Verification process to be done inside the HSM only
17	24/7 tele mail support
18	OEM engineering should be available for any kind of India specific customization.
19	The device should have the capability to detect tampering of keys.