

Unique Identification Authority of India
Planning Commission
9th Floor, Tower-I, Jeevan Bharati Building
Connaught Circus, New Delhi- 110 001

Ref. No. F.14014/13/2012-Logistics dated 21.5.2012

RFP FOR ‘OPERATING CONTACT CENTERS OF UIDAI’

ADDENDUM TO THE REPLY TO QUERIES

In continuation of ‘Amendment, Reply to Queries’ dated 18.07.2012, reply to one the remaining query is given as under:

Page No. of RFP	Section	Clause	RFP Statement	Query	Response/Clarification
29	Section-3 Scope of Work Deliverables and SLAs (Amendment to RFP)	Part-1 Description of Services- Technologies to be implemented	Technologies to be implemented: ➤ Avaya IP Phone ➤ Primary and Secondary Network Connectivity (MPLS/P2P) ➤ Agent Desktops	Besides data connectivity, is it the responsibility of the service provider to also host the routers at the UID Data Center?	Yes

Assistant Direction General
19.07.2012