

**REQUEST FOR PROPOSALS**  
**FOR**  
**BPO for Aadhaar Update**  
**Corrigendum - IV**

**Unique Identification Authority of India**  
Planning Commission, Govt. of India  
9<sup>th</sup> Floor, Tower I  
Jeevan Bharati Building  
Connaught Circus  
New Delhi 110001

**Ref. No. F.No.4(4)/57/161/2012/RoB**

**1. RFP Document, Section II, Part-III, point 2,5,6 & 8 of Table 1: Criteria for Pre-Qualification, Page 12- 13**  
**RPF Clause**

<b>S.No.</b>	<b>Pre-Qualification Criteria</b>	<b>Supporting Documents</b>	<b>Compliance (Yes/No)</b>	<b>Detailed Remarks</b>
1.	Company registered in India under the Companies Act 1956	Certificate of Incorporation/ Registration		
2.	The Bidder should have been in operation for a period of at least 5 years as of 31-03-2013, as evidenced by the Certificate of Incorporation and Certificate of Commencement of Business issued by the Registrar of Companies;	Certificate of Incorporation/ Registration		
3.	The Bidder should have a minimum 1500 employees on its rolls as on 31-03-2013	Certificate by Auditor/Company Secretary		
4.	Average overall annual turnover of at least Rs.100.00 crore (Rupees One hundred crore only) from the core BPO operations, during the previous three financial years (2010-2011, 2011-2012 & 2012-2013)	Audited/ Certified financial statements & annual report for 2010-2011, 2011-2012 & 2012-2013. In case revenue from core BPO operations is not mentioned explicitly, a certificate from the statutory auditors of the company qualifying the revenue.		
5.	Should not have defaulted on any bank/institutions' loans in the past 3 years	Certificate from statutory auditor		
6.	Should not have defaulted in payment of statutory dues or liabilities in the last three years	Certificate from statutory auditor		
7.	Should have filed income tax returns for the three financial	Copy of the IT returns for 2010-2011, 2011-		

	years (2010-2011, 2011-2012 & 2012-2013).	2012 & 2012-2013, duly acknowledged by Income-Tax department		
8.	Should not have been blacklisted by any government agency/department at any point of time.	Certificate from statutory auditor		
9.	Should have experience in implementation of at least 2 similar* projects after December 2009	Work Order/Certificate from Clients		
10.	The Bidder must have a single facility with a capacity of at least 500 persons.	Self-certification – may be verified by UIDAI in future		
11.	Should have ISO 9001::2008 certification	Copy of certificate		
12.	Annual Reports for the last three Financial Years			

\*Similar project implies- Projects where the Vendor was selected for doing the backend processing work for the client which included scanned document verification and also the volume of the work was equivalent to at least more than 5 lakh per annum.

### **Amendment**

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5.	Should not have defaulted on any bank/institutions' loans in the past 3 years	Certificate from statutory auditor/CFO/Company Secretary		
6.	Should not have defaulted in payment of statutory dues or liabilities in the last three years	Certificate from statutory auditor/ CFO/Company Secretary		
7.	Should have filed income tax returns for the three financial years (2010-2011, 2011-2012 & 2012-2013).	Copy of the IT returns for 2010-2011, 2011-2012 & 2012-2013, duly acknowledged by Income-Tax department		
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