

INVITATION FOR QUOTATIONS

FOR

PROCUREMENT OF DESKTOP

COMPUTERS AND UPS

FOR

THE REGIONAL OFFICE, DELHI,

UIDAI , PLANNING COMMISSION,

NEW DELHI

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Government of India
Planning Commission
Unique Identification Authority of India(UIDAI)
Regional Office, Delhi

Room No. 28, Hotel Janpath,
Janpath, New Delhi-110 001

Tender Enquiry

To

M/s _____

Our Ref.	I- 11011/01/2011/Adm/UIDAI (RO-D)	Date :	13 March 2012
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INVITATION FOR QUOTATIONS FOR PROCUREMENT OF DESKTOP COMPUTERS AND UPS FOR THE REGIONAL OFFICE, DELHI, UIDAI , PLANNING COMMISSION, NEW DELHI

1. Bids under two bid system (Technical-Bid and Financial-Bid) in sealed covers are invited for concluding Contract for procurement of Desktop Computers and UPS for Regional Office, Delhi, UIDAI , Planning Commission, New Delhi. Please superscribe the above mentioned Title, Tender Enquiry number and date of opening of the Bids on the sealed covers to avoid the Bid being declared invalid. As this is two bid system, please also superscribe 'Technical-Bid' and 'Financial-Bid' on the respective covers.

2. The address and contact numbers for sending Bids or seeking clarifications regarding this Tender Enquiry are given below -

- | | |
|---|---|
| i. Bids/queries to be addressed to | <u>ADG (Administration), UIDAI, Regional Office, Delhi</u> |
| ii Postal address for sending the Bids | <u>UIDAI, Regional Office, Delhi, Room No. 28, Hotel Janpath, Janpath, New Delhi</u> |
| ii Name/designation of the contact person | <u>Suman Kumar, ADG (Administration)</u> |
| iv Telephone number of the contact person | <u>011-23747095/97</u> |

v e-mail address of contact person suman.uidai@gmail.com

3. This Tender Enquiry is divided into five Chapters as follows:
- i. **Chapter- I** – Contains General Information and Instructions for the Bidders about the Tender Enquiry such as the time, place of submission and opening of tenders, Validity period of tenders, etc.
 - ii. **Chapter- II** – Conditions of Contract which will form part of the contract with successful bidder.
 - iii. **Chapter- III** – Schedule of Requirement i.e. essential details of the items/services required, such as the Schedule of Requirements (SOR), Technical Specifications, Delivery Period, Mode of Delivery and Consignee details.
 - iv. **Chapter- IV** – Specifications and allied Technical Details.
 - v. **Chapter- V** – Price Schedule (to be utilized by the bidders for quoting their prices) Contains Evaluation Criteria and Format for Price Bids.
 - vi. **Chapter-VI** – Contract Form.

4. This Tender Enquiry is being issued with no financial commitment and the Regional Office, Delhi, UIDAI, hereafter referred as the Purchaser, reserves the right to change or vary any part thereof at any stage. The Purchaser also reserves the right to withdraw the Tender Enquiry, should it become necessary at any stage.

5. Each page of this tender enquiry is to be signed by the tenderer and following certificate given in the offer letter:

'I/WE HEREBY DECLARE THAT ALL THE TERMS AND CONDITIONS GIVEN IN TENDER NO. I-11011/01/2011/Adm/UIDAI(RO-D) DATED 13 MARCH, 2012 ARE ACCEPTED BY ME/US ON BEHALF OF MY/OUR FIRM'

6. The cost of tender is Rs.500/- (Rupees Five Hundred Only) (non refundable). The payment will be accepted by Demand Draft/Pay Order in favour of **PAO, UIDAI**, payable at New Delhi only (cash will not be accepted).

(Suman Kumar)
ADG (Administration)

Chapter-1 – Instructions to Bidders

1. Last date and time for depositing the Bids: 16TH April 2012, BY 1430 HRS.

The sealed bids under two-bid system i.e. Technical-Bid and Financial-Bid in sealed covers should be deposited/to reach by the due date and time. Both the sealed bids should be enclosed in a third envelope superscribing as “Tender for Procurement of Desktop Computers and UPS for Regional Office, Delhi, UIDAI”. The responsibility to ensure this lies with the Bidder.

2. Manner of depositing the Bids:

Sealed bids should be either dropped in the Tender Box or sent by registered post at the address given above so as to reach by the due date and time. Late bids will not be considered. No responsibility will be taken for postal delay or non delivery/non-receipt of bids. Bids sent by FAX or e-mail will not be considered (unless they have been specifically called for by these modes due to urgency).

3. Time and date for opening of Bids : 16TH April 2012 1500 HRS.

If due to any exigency, the due date for opening of the Technical-Bid is declared a closed holiday, then it will be opened on the next working day at the same time or on any other day/time, as intimated by the Purchaser.

4. Location of the Tender Box: Room No. 28, Hotel Janpath, Janpath, New Delhi-110 001.

Only those quotations that are found in the tender box or received through registered post will be opened.

5. Place of opening of the Bids: Conference Room, Room No. 127, Hotel Janpath, Janpath, New Delhi-110 001.

The Bidders may depute their representatives, duly authorized in writing, to attend the opening of bids on the due date and time. Rates and important commercial/technical clauses quoted by all Bidders will be read out in the presence of the representatives of all the Bidders who choose to be present. **This event will not be postponed due to non-presence of your representative.**

6. Two-Bid system: In case of the Two-bid system, only the Technical Bid would be opened on the time and date mentioned above. Date of opening of the Financial Bid will be intimated after acceptance of the Technical Bids. Financial Bids of only those firms will be opened, whose Technical Bids are found compliant/suitable after Technical evaluation is done by the Purchaser.

7. Forwarding of Bids – Bids should be forwarded by Bidders under their original memo / letter pad inter alia furnishing details like TIN number, VAT/CST number, Bank address with EFT Account if applicable, etc. and complete postal & e-mail address of their office.

8. Clarification regarding contents of the Tender Enquiry: A prospective bidder who requires clarification regarding the contents of the bidding documents shall notify to the Purchaser in writing about the clarifications sought not later than 14 (fourteen) days prior to the date of opening of the Bids. Copies of the query and clarification by the purchaser will be sent to all prospective bidders who have received the bidding documents.

9. Modification and Withdrawal of Bids: A bidder may modify or withdraw his bid after submission provided that the written notice of modification or withdrawal is received by the Purchaser prior to deadline prescribed for submission of bids. A withdrawal notice may be sent by fax but it should be followed by a signed confirmation copy to be sent by post and such signed confirmation should reach the purchaser not later than the deadline for submission of bids. No bid shall be modified after the deadline for submission of bids. No bid may be withdrawn in the interval between the deadline for submission of bids and expiry of the period of bid validity specified. Withdrawal of a bid during this period will result in Bidder's forfeiture of bid security.

10. Clarification regarding contents of the Bids: During evaluation and comparison of bids, the Purchaser may, at its discretion, ask the bidder for clarification of his bid. The request for clarification will be given in writing and no change in prices or substance of the bid will be sought, offered or permitted. No post-bid clarification on the initiative of the bidder will be entertained.

11. Rejection of Bids: Canvassing by the Bidder in any form, unsolicited letter and post-tender correction may invoke summarily rejection with forfeiture of EMD. Conditional tenders will be rejected.

12. Unwillingness to quote: Bidders unwilling to quote should ensure that intimation to this effect reaches before the due date and time of opening of the Bid, failing which the defaulting Bidder may be delisted for the given range of items as mentioned in this Tender Enquiry.

13. Validity of Bids: The Bids should remain valid for a period of **120 days** from the last date of submission of the Bids.

14. Earnest Money Deposit:- Bidders are required to submit Earnest Money Deposit (EMD) for an amount of Rs 10,000/- (Rupees Ten Thousand Only) along with their bids. The EMD may be submitted in the form of an Account Payee Demand Draft, Fixed Deposit Receipt, Banker's Cheque or Bank Guarantee from any of the public sector banks or a

private sector bank authorized to conduct government business. EMD is to remain valid for a period of forty-five days beyond the final bid validity period. EMD of the unsuccessful bidders will be returned to them at the earliest after expiry of the final bid validity and latest on or before the 30th day after the award of the contract. The Bid Security of the successful bidder would be returned, without any interest whatsoever, after the receipt of Performance Security from them as called for in the contract. **EMD is not required to be submitted by those Bidders who are registered with the Central Purchase Organization (e.g. DGS&D), National Small Industries Corporation (NSIC).** The EMD will be forfeited if the bidder withdraws or amends, impairs or derogates the tender in any respect within the validity period of their tender.

Chapter-II – Conditions of Contract

The Bidder is required to give confirmation of their acceptance of the Conditions of the Request for Proposal mentioned below which will automatically be considered as part of the Contract concluded with the successful Bidder (i.e. Supplier (Lowest Bidder) in the Contract) as selected by the Purchaser. Failure to do so may result in rejection of the Bid submitted by the Bidder.

1. **Law:** The Contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of the Republic of India.

2. **Effective Date of the Contract:** The contract shall come into effect on the date of signatures of both the parties on the contract (Effective Date) and shall remain valid until the completion of the obligations of the parties under the contract. The deliveries and supplies and performance of the services shall commence from the effective date of the contract.

3. **Arbitration:** All disputes or differences arising out of or in connection with the Contract shall be settled by bilateral discussions. Any dispute, disagreement or question arising out of or relating to the Contract or relating to construction or performance, which cannot be settled amicably, may be resolved through arbitration.

4. **Penalty for use of Undue influence** : The Supplier (Lowest Bidder) undertakes that he has not given, offered or promised to give, directly or indirectly, any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the Purchaser or otherwise in procuring the Contracts or forbearing to do or for having done or forborne to do any act in relation to the obtaining or execution of the present Contract or any other Contract with the Government of India for showing or forbearing to show favour or disfavour to any person in relation to the present Contract or any other Contract with the Government of India. Any breach of the aforesaid undertaking by the Supplier (Lowest Bidder) or any one employed by him or acting on his behalf (whether with or without the knowledge of the Supplier (Lowest Bidder)) or the commission of any offence by the Supplier (Lowest Bidder) or anyone employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1986 or any other Act enacted for the prevention of corruption shall entitle the Purchaser to cancel the contract and all or any other contracts with the Supplier (Lowest Bidder) and recover from the Supplier (Lowest Bidder) the amount of any loss arising from such cancellation. A decision of the Purchaser or his nominee to the effect that a breach of the undertaking had been committed shall be final and binding on the Supplier (Lowest Bidder). Giving or offering of any gift, bribe or inducement or any attempt at any such act on behalf of the Supplier (Lowest Bidder) towards any officer/employee of the Purchaser or to any other person in a position to

influence any officer/employee of the Purchaser for showing any favour in relation to this or any other contract, shall render the Supplier (Lowest Bidder) to such liability/ penalty as the Purchaser may deem proper, including but not limited to termination of the contract, imposition of penal damages, forfeiture of the Bank Guarantee and refund of the amounts paid by the Purchaser.

5. **Agents / Agency Commission** : The Supplier (Lowest Bidder) confirms and declares to the Purchaser that the Supplier (Lowest Bidder) is the original manufacturer of the stores/provider of the services referred to in this Contract and has not engaged any individual or firm, whether Indian or foreign whatsoever, to intercede, facilitate or in any way to recommend to the Government of India or any of its functionaries, whether officially or unofficially, to the award of the contract to the Supplier (Lowest Bidder); nor has any amount been paid, promised or intended to be paid to any such individual or firm in respect of any such intercession, facilitation or recommendation. The Supplier (Lowest Bidder) agrees that if it is established at any time to the satisfaction of the Purchaser that the present declaration is in any way incorrect or if at a later stage it is discovered by the Purchaser that the Supplier (Lowest Bidder) has engaged any such individual/firm, and paid or intended to pay any amount, gift, reward, fees, commission or consideration to such person, party, firm or institution, whether before or after the signing of this contract, the Supplier (Lowest Bidder) will be liable to refund that amount to the Purchaser. The Supplier (Lowest Bidder) will also be debarred from entering into any supply Contract with the Government of India for a minimum period of five years. The Purchaser will also have a right to consider cancellation of the Contract either wholly or in part, without any entitlement or compensation to the Supplier (Lowest Bidder) who shall in such an event be liable to refund all payments made by the Purchaser in terms of the Contract along with interest at the rate of 2% per annum above LIBOR rate. The Purchaser will also have the right to recover any such amount from any contracts concluded earlier with the Government of India by the supplier.

6. **Access to Books of Accounts** : In case it is found to the satisfaction of the Purchaser that the Supplier (Lowest Bidder) has engaged an Agent or paid commission or influenced any person to obtain the contract as described in clauses relating to Agents/Agency Commission and penalty for use of undue influence, the Supplier (Lowest Bidder), on a specific request of the Purchaser, shall provide necessary information/ inspection of the relevant financial documents/information.

7. **Non-disclosure of Contract documents** : Except with the written consent of the Purchaser / Supplier (Lowest Bidder), other party shall not disclose the contract or any provision, specification, plan, design, pattern, sample or information thereof to any third party.

8. **Liquidated Damages** : In the event of the Supplier (Lowest Bidder)'s failure to submit the Bonds, Guarantees and Documents, supply the stores/goods/services and conduct trials, installation of equipment, training, etc as specified in this contract, the Purchaser may, at his discretion, withhold any payment until the completion of the contract. The Purchaser may also deduct from the Supplier (Lowest Bidder) as agreed, liquidated damages to the sum of 0.5% of the contract price of the delayed/undelivered stores/services mentioned above for every week of delay or part of a week, subject to the maximum value of the Liquidated Damages being not higher than 10% of the value of delayed stores.

9. **Termination of Contract** : The Purchaser shall have the right to terminate this Contract in part or in full in any of the following cases :-

(a) The delivery of the material/services is delayed for causes not attributable to Force Majeure for more than **(02 months)** after the scheduled date of delivery.

(b) The Supplier (Lowest Bidder) is declared bankrupt or becomes insolvent.

(c) The delivery of material / services is delayed due to causes of Force Majeure by more than **03 months** provided Force Majeure clause is included in contract.

(d) The Purchaser has noticed that the Supplier (Lowest Bidder) has utilised the services of any Indian/Foreign agent in getting this contract and paid any commission to such individual/company etc.

(e) As per decision of the Arbitration Tribunal.

10. **Notices** : Any notice required or permitted by the contract shall be written in the English language and may be delivered personally or may be sent by FAX or registered pre-paid mail/airmail, addressed to the last known address of the party to whom it is sent.

11. **Transfer and Sub-letting** : The Supplier (Lowest Bidder) has no right to give, bargain, sell, assign or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.

12. **Patents and other Industrial Property Rights** : The prices stated in the present Contract shall be deemed to include all amounts payable for the use of patents, copyrights, registered charges, trademarks and payments for any other industrial property rights. The Supplier (Lowest Bidder) shall indemnify the Purchaser against all claims from a third party at any time on account of the infringement of any or all the rights mentioned in the previous paragraphs, whether such claims arise in respect of manufacture or use. The Supplier (Lowest

Bidder) shall be responsible for the completion of the supplies including spares, tools, technical literature and training aggregates irrespective of the fact of infringement of the supplies, irrespective of the fact of infringement of any or all the rights mentioned above.

13. **Amendments** : No provision of present Contract shall be changed or modified in any way (including this provision) either in whole or in part except by an instrument in writing made after the date of this Contract and signed on behalf of both the parties and which expressly states to amend the present Contract.

14. **Taxes and Duties** :

(a) **The bidders are required to quote the prices on 'All Inclusive' basis i.e. the quoted prices shall be inclusive of all Govt. taxes & levies applicable, freight charges, insurance charges, packing charges, installation Charges etc.** The rate and the nature of Tax applicable at the time of supply and included in the quoted prices should be shown separately. Taxes will be paid to the Supplier (Lowest Bidder) at the rate at which it is liable to be assessed or has actually been assessed provided the transaction of sale / services is legally liable to sales tax / service tax and the same is payable as per the terms of the contract.

(b) If a Bidder is exempted from payment of any duty/tax upto any value of supplies from them, he should clearly state that no such duty/tax will be charged by him up to the limit of exemption which he may have. If any concession is available in regard to rate/quantum of any Duty/tax, it should be brought out clearly. Stipulations like, the said duty/tax was presently not applicable but the same will be charged if it becomes leviable later on, will not be accepted unless in such cases it is clearly stated by a Bidder that such duty/tax will not be charged by him even if the same becomes applicable later on. In respect of the Bidders, who fail to comply with this requirement, their quoted prices shall be loaded with the quantum of such duty/tax which is normally applicable on the item in question for the purpose of comparing their prices with other Bidders.

(c) Any change in any duty/tax upward/downward as a result of any statutory variation in excise taking place within contract terms shall be allowed to the extent of actual quantum of such duty/tax paid by the supplier. Similarly, in case of downward revision in any duty/tax, the actual quantum of reduction of such duty/tax shall be reimbursed to the Purchaser by the Supplier (Lowest Bidder). All such adjustments shall include all reliefs, exemptions, rebates, concession etc. if any obtained by the Supplier (Lowest Bidder).

15. **Performance Guarantee** : The bidder will be required to furnish a Performance Bank Guarantee by way of Bank Guarantee through a Public Sector Bank or a private sector

bank authorised to conduct government business (ICICI Bank Ltd., Axis Bank Ltd. or HDFC Bank Ltd.) for a sum equal to 10 % of the Contract value within 30 days of signing of the contract valid for a period of 60 days beyond the Contract period.

16. **Option Clause** : Not applicable

17. **Repeat Order Clause** : Not applicable

18. **Tolerance Clause** : To take care of any change in the requirement during the period starting from issue of Tender Enquiry till placement of the contract, the Purchaser reserves the right to **50%** plus/minus increase or decrease the quantity of the required goods / services upto that limit without any change in the terms & conditions and prices quoted by the Supplier (Lowest Bidder). While awarding the contract, the quantity ordered will be increased or decreased by the Purchaser within this tolerance limit.

19. **Payment Terms** : It will be mandatory for the Bidders to indicate their bank account numbers and other relevant e-payment details so that payments could be made through ECS/EFT mechanism instead of payment through cheques, wherever feasible. The payment will be made as per the following terms, on production of the requisite documents:

(a) Payment will be made on successful execution of supply order.

(b) Amount of Liquidated Damages / Risk Expenses etc., if any, will be deducted from the billing amount.

20. **Advance Payments** : No advance payment(s) will be made in any case whatsoever.

21. **Paying Authority** :

(a) **PAO, UIDAI HQ, Planning Commission, 2nd Floor, Tower-1, Jeevan Bharti Building, Connaught Place, New Delhi – 110 001.**

The payment of bills will be made on submission of the following documents, whichever is applicable, by the Supplier (Lowest Bidder) to the Paying Authority along with the bill:

(i) Ink-signed copy of contingent bill / Supplier (Lowest Bidder)'s bill.

(ii) Ink-signed copy of Commercial invoice / Supplier (Lowest Bidder)'s bill.

- (iii) Copy of Contract with U.O. number and date of IFA's concurrence, where required under delegation of powers.
- (iv) CRVs in duplicate (to be raised by the Purchaser).
- (v) Performance Bank Guarantee / Indemnity bond where applicable.
- (vi) DP extension letter with CFA's sanction, U.O. number and date of IFA's concurrence, where required under delegation of powers, indicating whether extension is with or without LD.
- (vii) Details for electronic payment viz Account holder's name, Bank name, Branch name and address, Account type, Account number, IFSC code, MICR code (if these details are not incorporated in the contract).
- (viii) Any other document / certificate that may be provided for in the contract.
- (ix) User Acceptance, where applicable.
- (x) Photocopy of PBG.

22. **Fall clause** :

(a) The price charged for the stores / services to be supplied under the contract by the Contractor shall in no event exceed the lowest prices at which the Contractor sells the stores / services or offer to sell stores / services of identical description to any persons / Organisation including the Purchaser or any Department of the Central Government or any Department of the State Government or any statutory undertaking of the Central or State government, as the case may be, during the period till performance of all Supply Orders placed during the currency of the contract is completed.

(b) If at any time, during the said period the contractor reduces the sale price, sells or offer to sell such stores / services to any person / organisation including the purchaser or any Department of Central Government or any Department of the State Government or any Statutory undertaking of the Central or State Government as the case may be at a price lower than the price chargeable under the contract, the Supplier forthwith notify such reduction or sale or offer of sale to the Director General of Supplies & Disposals and the price payable under the contract for the stores / services of such reduction of sale or offer of the sale shall stand correspondingly reduced. The above stipulation will, however, not apply to:--

- (i) Exports by the contractor.

- (ii) Sale of goods as original equipment at price lower than the prices charged for normal replacement.
- (iii) Sale of goods such as drugs which have expiry dates.
- (iv) Sale of goods / services at lower price on or after the date of completion of sale/placement of the order of goods / services by the authority concerned under the existing or previous contracts as also under any previous contracts entered into with the Central or State Government Departments, including their undertakings excluding joint sector companies and/or private parties and bodies.

(c) The Supplier (Lowest Bidder) shall furnish the following certificate to the Paying Authority along with each bill for payment for supplies made against the contract – “We certify that there has been no reduction in sale price of the stores/ services of description identical to the stores / services supplied to the Government under the contract herein and such stores / services have not been offered/sold by me/us to any person/organisation including the purchaser or any department of Central Government or any Department of a state Government or any Statutory Undertaking of the Central or State Government as the case may be upto the date of bill/the date of completion of supplies against all supply orders placed during the currency of the contract at price lower than the price charged to the government under the contract except for quantity of stores / services categories under sub-clauses (a),(b) and (c) of sub-para (ii) above details of which are given below -”.

23. **Risk & Expense Clause** :

(a) Should the stores / services or any instalment thereof not be delivered with the time or time specified in the contract documents, or if defective delivery is made in respect of the stores / services or any instalment thereof, the Purchaser shall, after granting the Supplier (Lowest Bidder) 45 days to cure the breach, be at liberty, without prejudice to the right to recover liquidated damages as a remedy for breach of contract, declare the contract as cancelled either wholly or to the extent of such default.

(b) Should the stores / services or any instalment thereof not perform in accordance with the specifications / parameters provided by the Supplier (Lowest Bidder) during the check proof tests to be done in the Purchaser’s country, the Purchaser shall be at liberty, without prejudice to any other remedies for breach of contract, to cancel the contract wholly or to the extent of such default.

(c) In case of a material breach that was not remedied within 45 days, the Purchaser shall, having given the right of first refusal to the Supplier

(Lowest Bidder) be at liberty to purchase, manufacture, or procure from any other source as he thinks fit, other stores / services of the same or similar description to make good :-

(i) Such default.

(ii) In the event of the contract being wholly determined the balance of the stores / services remaining to be delivered thereunder.

(d) Any excess of the purchase price, cost of manufacturer, or value of any stores procured from any other supplier as the case may be, over the contract price appropriate to such default or balance shall be recoverable from the Supplier (Lowest Bidder). Such recoveries shall not exceed **10%** of the value of the contract.”

24. **Force Majeure** : Should any Force Majeure circumstances arise, each of the contracting party shall be excused for the non-fulfilment or for the delayed fulfilment of any of its contractual obligations, if the affected party within **30 days** of its occurrence informs the other party in writing. Force Majeure shall mean fires, floods, natural disasters or other acts, that are unanticipated or unforeseeable, and not brought about at the instance of the party claiming to be affected by such event, or which, if anticipated or foreseeable, could not be avoided or provided for, and which has caused the non-performance or delay in performance, such as war, turmoil, strikes, sabotage, explosions, quarantine restriction etc. beyond the control of either party. A party claiming Force Majeure shall exercise reasonable diligence to seek to overcome the Force Majeure event and to mitigate the effects thereof on the performance of its obligations under this contract.

25. **Specification** : The Supplier (Lowest Bidder) guarantees to meet the specifications as per Part-II of this contract. In case of items where make/model has been specified, the Supplier (Lowest Bidder) shall offer items of same make/model. However, in case of non-availability of same make/model, optional make/model of equal/higher specification may be quoted. Acceptance of the same will be subject to approval of the competent authority.

26. **OEM Certificate**: In case the Bidder is not the OEM, the agreement certificate with the OEM for sourcing the spares shall be mandatory. However, where OEMs do not exist, minor aggregates and spares can be sourced from authorized vendors subject to quality certification.

27. **Earliest Acceptable Year of Manufacture**: Quantity/Life certificate will need to be enclosed with the Bill.

28. **Claims**: The following Claims clause will form part of the contract placed on successful Bidder –

(a) The claims may be presented either: (i) on quantity of the stores, where the quantity does not correspond to the quantity shown in the Packing List/Insufficiency in packing, or (ii) on quality of the stores, where quality does not correspond to the quality mentioned in the contract.

(b) The quantity claims for deficiency of quantity shall be presented within 45 days of completion of Joint Receipt Inspection and acceptance of goods.

(c) The quality claims for defects or deficiencies in quality noticed during the Joint Receipt Inspection shall be presented within 45 days of completion of Joint Receipt Inspection and acceptance of goods. Quality claims shall be presented for defects or deficiencies in quality noticed during warranty period earliest but not later than 45 days after expiry of the guarantee period.

(d) The description and quantity of the stores are to be furnished to the Supplier (Lowest Bidder) along with concrete reasons for making the claims. Copies of all the justifying documents shall be enclosed to the presented claim. The Supplier (Lowest Bidder) will settle the claims within 45 days from the date of the receipt of the claim at the Supplier (Lowest Bidder)'s office, subject to acceptance of the claim by the Supplier (Lowest Bidder). In case no response is received during this period the claim will be deemed to have been accepted.

(e) The Supplier (Lowest Bidder) shall collect the defective or rejected goods from the location nominated by the Purchaser and deliver the repaired or replaced goods at the same location under Supplier (Lowest Bidder)'s arrangement.

(f) Claims may also be settled by reduction of cost of goods under claim from bonds submitted by the Supplier (Lowest Bidder) or payment of claim amount by Supplier (Lowest Bidder) through demand draft drawn on an Indian Bank, in favour of Principal Controller/Controller of Defence Accounts concerned.

(g) The quality claims will be raised solely by the Purchaser and without any certification/countersignature by the Supplier (Lowest Bidder)'s representative stationed in India.

29. **Quality** : The quality of the stores delivered according to the present Contract shall correspond to the technical conditions and standards valid for the deliveries of the same stores for in Supplier (Lowest Bidder)'s country or specifications enumerated as per Tender Enquiry and shall also include therein modification to the stores suggested by the Purchaser. Such modifications will be mutually agreed to. Supplier (Lowest Bidder) confirms that the stores to be

supplied under this Contract shall be new i.e. not manufactured before (Year of Contract), and shall incorporate all the latest improvements and modifications thereto and spares of improved and modified equipment are backward integrated and interchangeable with same equipment supplied by the Supplier (Lowest Bidder) in the past, if any. The Supplier (Lowest Bidder) shall supply an interchangeability certificate along with the changed part numbers wherein it should be mentioned that item would provide as much life as the original item.

30. **Inspection Authority**: The inspection will be carried out by the Department. The mode of Inspection will be Departmental Inspection/User Inspection/Joint Inspection/Self-certification.

31. **Warranty** : The following Warranty will form part of the contract placed on successful Bidder -

- i. The Supplier (Lowest Bidder) warrants that the goods supplied under the contract conform to technical specifications prescribed and shall perform according to the said technical specifications.
- ii. The Supplier (Lowest Bidder) warrants for a period of **12 months** from the date of acceptance of stores by Joint Receipt Inspection, wherever warranty is applicable.

Chapter III – Schedule of Requirement

1. **Schedule of Requirements** : Detailed Schedule of Requirement (SOR) of the items to be included in the proposed Contract are listed in **Appendix-‘A’** to this tender enquiry. Description / specifications of the required Desktop Computers alongwith the Estimated Consumption are indicated therein.
2. **Scope of the Contract** : The proposed Contract will be an agreement between the Purchaser and Supplier (lowest bidder) to supply the items included in this tender at specified prices, terms & conditions during the period of the contract. The Contract will be in the nature of a standing offer and neither any quantity nor any anticipated requirement is guaranteed. As the Contract is a standing offer, either party (Supplier (Lowest Bidder) / Purchaser) can revoke it at any time after giving a reasonable notice (at least 30 days in advance) and opportunity. However, once a supply order is placed on the supplier for supply of a definite quantity in terms of the contract during the validity period of the contract that supply order becomes a valid and binding contract and the supplier will be bound to supply the ordered quantity.
3. **Delivery Period** : The successful bidder / contractor will require to sign an agreement with the Purchaser within 05 days from the date of written intimation to this effect. Supply order will be issued against the contract agreement for procurement of contracted items on as required basis. Delivery period for supply of items will be mentioned separately in each supply order which would normally be 07 days from the date of issue of supply order as mutually agreed upon by the Supplier and Purchaser. Please note that Contract can be cancelled unilaterally by the Purchaser in case contracted items are not received within the contracted delivery period. Extension of contracted delivery period will be at the sole discretion of the Purchaser, with applicability of Liquidated Damages clause. Non-execution of supply order by stipulated time frame will render forfeiture of Performance Guarantee of the bidder.
4. **Consignee details** : UIDAI, Regional Office, Delhi, Room No. 28, Hotel Janpath, Janpath, New Delhi-110 001.
5. **Contract Operating Authority** : Once the Contract is finalized, the same will be operated by UIDAI, Regional Office, Delhi, Administration Division.

Chapter- IV – Specifications and Allied Technical Details

1. **Technical Details** :

(a) Specifications of the Desktop Computers and UPS to be procured are given in **Appendix-‘A’** to this tender enquiry. The items offered by the bidders shall confirm to these specifications failing which such tenders will be technically rejected.

(b) Installation / commissioning of items, wherever applicable, shall be taken by the successful bidder (Contractor) free of cost.

2. **Eligibility Criteria** : The firm fulfilling the following eligibility criteria will be considered for opening of their Financial-Bids:-

(a) Average annual financial turnover during the last three years, ending 31st Mar of the previous financial year from the date of opening of technical-bid, should not be less than **Rs. 50 Lakhs**. Documentary evidence to this effect duly attested should be submitted alongwith the technical bid.

(b) The firm must have successfully executed Rate Contract / Supply Orders of Lap-Tops/Desktops PC / Similar Items as included in this Contract to Govt. organisations with consolidated value of the Rate Contract / Supply Orders not less than **Rs 25 Lakhs** in any of the last three financial years.

(c) As documentary evidence of the eligibility criterion mentioned in subpara (b) above, copies of Rate Contracts / supply orders alongwith satisfactory contract / order execution report(s) issued by the concerned organization should be enclosed by the bidder with the Technical-Bid.

(d) Bidder must have valid VAT / Sales Tax Registration Certificate. A copy of the certificate alongwith receipt of the last premium paid should be enclosed with the Technical-Bid.

(e) Bidder must possess valid PAN Card. A copy of the same should be enclosed with the Technical-Bid.

3. **Two-Bid System** : The quotation must be submitted by the bidder under two-bid system i.e. Technical-Bid and Financial Bid to be submitted in separate sealed covers as per formats at **Appendix-‘B’** and **Appendix-‘C’**. The Technical Bid and Financial Bid both enclosed in separate sealed covers should be put together in a bigger sealed cover duly sealed superscribing as “Tender for Procurement of Desktop Computers for the office of UIDAI, Regional Office, Delhi” and should be addressed to ADG (Administration), UIDAI, Regional Office, Delhi. Bidders are also required to furnish clause by clause compliance of specifications bringing out clearly the deviations from specifications, if any.

Chapter- V – Price Schedule

1. **Evaluation Criteria** : The broad guidelines for evaluation of Bids/Quotations will be as follows:

(a) Only those Bids will be evaluated which are found to be fulfilling all the eligibility and qualifying requirements of the Tender Enquiry, both technically and commercially.

(b) In respect of Two-Bid system, the Technical Bids forwarded by the Bidders will be evaluated by the Purchaser with reference to the technical characteristics of the equipment/items and terms & conditions as mentioned in the Tender Enquiry. The compliance of Technical Bids would be determined on the basis of the parameters specified in the Tender Enquiry (**Appendix-‘B’** also refers). The Price Bids of only those Bidders will be opened whose Technical Bids would clear the technical evaluation.

(c) The Lowest Bid will be decided upon the lowest price quoted by the particular Bidder as per the Price Format given at **Appendix-‘C’** to this tender enquiry. Only one rate shall be quoted against each item in Financial Bid and items make / model / brief description/ specification and MRP shall also be indicated. Overwriting of prices should be avoided and in case any correction is done, the same must be countersigned.

The consideration of taxes and duties in evaluation process will be as follows:

(i) All taxes and duties (including those for which exemption certificates are issued) quoted by the Bidders will be considered. The ultimate cost to the Purchaser would be the deciding factor for ranking of Bids. **Bidders are required to quote all inclusive rates for the items included in the proposed Contract.** The quoted rates, once accepted, shall remain valid till completion of Contract.

(d) If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price will prevail and the total price will be corrected. If there is a discrepancy between words and figures, the amount in words will prevail for calculation of price.

(e) The Lowest Acceptable Bid will be considered further for placement of contract / Supply Order after complete clarification and price negotiations as decided by the Purchaser. **The Purchaser will have the right to award contracts to different Bidders for being lowest in particular items.** The Purchaser also reserves the right to do Apportionment of Quantity, if it is convinced that Lowest Bidder is not in a position to supply full quantity in stipulated time.

Appendix 'A' – Specifications

DETAILS OF DESKTOP COMPUTERS AND UPS WITH DESCRIPTION/SPECIFICATION TO BE INCLUDED IN THE CONTRACT

S No.	Description of Item and Specification		Make / Model	Proposed Qty for Contract
1.	<u>Desktop Computers</u>		Dell; HCL; HP; Lenovo; Wipro	05 Nos.
	<u>A. Intel Core i5 Configuration</u>			
	(a)	CPU Intel Core i5-2400, 3.1 GHz, 6MB Cache or higher.		
	(b)	Chipset Intel Q 67 series or better on OEM Motherboard.		
	(c)	Bus Architecture 4 PCI (PCI/ PCI).		
	(d)	Memory 2 GB 1066 MHz DDR3 RAM with 8 GB Expandability.		
	(e)	Hard Disk Drive 320 GB 7200 rpm Serial ATA HDD or higher		
	(f)	Monitor 47 cm (18.5 inch) TFT /LED Digital Colour Monitor TCO-05 certified.		
	(g)	Keyboard 104 keys.		
	(h)	Mouse Optical with USB interface		
	(i)	Bays 3 Nos. or above		
	(j)	Ports 6 USB Ports (with at least 2 in front), audio ports for microphone and headphone in front.		
	(k)	Cabinet Mini Tower.		
	(l)	DVD ROM Drive 8X or better DVD ROM Drive.		
	(m)	Networking facility 10/100/1000 on board integrated Network Port with remote booting facility remote system installation, remote wake up, out of bank management using any standard management software.		
	(n)	Operating System Windows 7 Professional preloaded with Media and Documentation and Certificate of Authenticity.		
	(o)	OS Certifications Windows 7 OS certification.		
	(p)	Power Screen Blanking, Hard		

S No.	Description of Item and Specification		Make / Model	Proposed Qty for Contract
	Management	Disk and System Idle Mode in, Power On, Set up Password, Power supply SMPS Surge protected.		
	(q)	Preloaded Software	Norton or McAfee or eTrust or e-Scan or Forefront or Trend Micro or PC Tool or Quick heal Antivirus (Latest Version) with 60 days License.	
	<u>Desktop Computers</u> <u>B. Intel Pentium Dual Core Processor Configuration</u>		Dell; HCL; HP; Lenovo; Wipro	05 Nos.
	(a)	CPU	Intel Pentium Dual Core E 6500, 2.93 GHz 2 MB L2 Cache and 1066 MHz FSB with Intel EM 64 T.	
	(b)	Chipset	Intel 4 series/n Vidia Gforce 7 series or better on OEM Motherboard.	
	(c)	Bus Architecture	Integrated Graphics, 2 PCI, 1 PCI Express x 1 and 1 PCI Express x 16.	
	(d)	Memory	1 GB 800 MHz DDR3 RAM with 4 GB Expandability.	
	(e)	Hard Disk Drive	250 GB 7200 rpm Serial ATA HDD.	
	(f)	Monitor	43.2 cm (17 inch) TFT Digital Colour Monitor TCO-05 certified.	
	(g)	Keyboard	104 ys.	
	(h)	Mouse	Optical.	
	(i)	Bays	4 Nos. (2 Nos. 5.25 inches for Optical Media Drives and 2 Nos. 3.5 inches for Hard Disk Drives).	
	(j)	Ports	6 USB Ports (with at least 2 in front), audio ports for microphone and headphone in front.	
	(k)	Cabinet	Mini Tower.	

S No.	Description of Item and Specification			Make / Model	Proposed Qty for Contract
	(l)	DVD ROM Drive	8X or better DVD ROM Drive.		
	(m)	Networking facility	10/100/1000 on board integrated Network Port with remote booting facility remote system installation, remote wake up.		
	(n)	Operating System	Windows 7 Professional / RHEL / SUSE Linux preloaded, as specified, with Media and Documentation and Certificate of Authenticity.		
	(o)	OS Certifications	Windows 7 OS and Linux certification.		
	(p)	Power Management	Screen Blanking, Hard Disk and System Idle Mode in, Power On, Set up Password, Power supply SMPS Surge protected.		
	(q)	Preloaded Software	Norton or McAfee or eTrust or e-Scan or Fore front or Trend Micro or PC Tool or Quick heal Antivirus (Latest Version) with 60 days License. (Included in case of Windows 7 only)		
2.	<p>UPS - Specification for Line Interactive UPS with AVR for Computers and general purpose</p> <p>1. General</p> <p>(a) UPS shall be free from workmanship defects, sharp edges, nicks, scratches, burs, etc. All fasteners shall be fixed properly. The equipment shall be complete with all parts and all parts shall be functional.</p> <p>(b) Enclosures shall conform to protection requirement of IP2L1 to IS13947 (Part 1)/1993 (reaffirmed 2004).</p> <p>(c) Switching device shall be MOSFET or IGBT and the same shall be declared in the offer by the tenderers.</p>			10 Nos.

S No.	Description of Item and Specification	Make / Model	Proposed Qty for Contract
	<p>(d) Switching frequency shall be above 50 Hz and shall be declared in the offer.</p> <p>2. Switching over time from AC mains to UPS mode on power failure should be 10 milliseconds maximum.</p> <p>3. Input : 160 to 280V, 50 +/- 3 Hz Single Phase AC.</p> <p>4. Output :</p> <p>(a) AVR output voltage in AC mode : 230 Volts +/- 9%, 50 +/- 3 Hz.</p> <p>(b) UPS output voltage in battery mode: 230 Volts +/-10%, 50 +/-0.5 Hz.at Load power factor of not less than 0.6 lag.</p> <p>5. Total Harmonics distortion: 40% maximum to be measured in DC mode.</p> <p>6. Efficiency (at rated output voltage and frequency) Inverter efficiency: Minimum 70%</p> <p>7. Regulation: Total variation of voltage from no load to full load shall not exceed 10% and at no point the output voltage should go beyond the permissible band of 230 Volts +/- 9%</p> <p>8. Overload : UPS shall withstand 10% overload for at least 10 minutes in mains mode.</p> <p>9. Protections :</p> <p>(a) Input voltage goes outside the range 160 to 280 Volts the system shall switch over to battery mode.</p> <p>(b) Over voltage , short circuit , and overload at UPS output terminals.</p> <p>(c) Protection against over discharge (The load shall be cut-off as soon as voltage of battery terminals falls below 10.5 V for 12 Volts and 21V for 24 Volts battery system.</p> <p>10. Indicators and meters : Following indicators shall be provided:</p>		

S No.	Description of Item and Specification	Make / Model	Proposed Qty for Contract
	<p>(a) Mains mode. (b) UPS mode (c) Battery Low</p> <p>11. Battery Bank :</p> <p>(a) The batteries shall be of 12 Volts Sealed Lead Acid Valve Regulated Type (VRLA) as per JISC: 8707/1992 or to JISC:8702/1998 & the supplier shall submit compliance certificate to the governing specification from OEM to the concerned D(QA) at the time of inspection .</p> <p>(b) Suppliers shall declare battery AH Capacity, battery voltage, number of batteries of each rating, make and model of batteries offered with each item of UPS corresponding to the specified minimum VAH rating of battery bank.</p> <p>(c) In case the batteries are not housed inside UPS cabinet, suitable enclosure/rack to mount these batteries shall also be supplied along with the batteries.</p> <p>12. Freight charges for despatch shall be per unit basis subject to the conditions specified in terms & conditions of T/E for various distance slabs/ regions/destinations.</p>		

Appendix-'B'

FORMAT FOR SUBMISSION OF TECHNICAL BID

S. No.	Tendered Parameters / Eligibility Criteria	Details to be furnished by the tenderer	Documentary Evidence required to be attached	Compliance by the tenderer (Yes / No)
1.	Average Annual financial turnover during last three years, ending 31 st Mar of the previous financial year from the date of opening of Technical Bids, should not be less than Rs. 50 Lakhs.		Audited Balance Sheet for the last three FYs to be enclosed.	
2.	The firm must have successfully executed Rate Contract / Supply Orders of Consumable / Similar Items as included in this Rate Contract to Govt. Organisations with consolidated value of the Rate Contract / Supply Order not less than Rs.25 Lakhs in any of the last three financial years.		As documentary evidence of the eligibility criterion mentioned at serial 2, copies of Rate Contracts / supply orders alongwith satisfactory contract / order execution report(s) issued by the concerned organization should be enclosed	
3.	Bidder must have valid VAT / Sales Tax Registration Certificate.		A copy of the certificate alongwith receipt of last premium paid should be enclosed.	
4.	Bidder must possess valid PAN Card.		A copy of the PAN Card should be enclosed.	
5.	Details of Earnest Money Deposit (EMD) as per details given in para 14 of Part-I of RFP/TE. (Indicate DD/Pay Order/FDR No., amount, date of issue and issuing		EMD to be submitted in original.	

S. No.	Tendered Parameters / Eligibility Criteria	Details to be furnished by the tenderer	Documentary Evidence required to be attached	Compliance by the tenderer (Yes / No)
	Bank/Branch).			
6.	Compliance to the Schedule of Requirement (Refer Para 4 of Part-2 of the Tender Enquiry). Format for the same is at Annexure-1		N/A	
7.	Acceptance of all Terms & Conditions of the Tender Enquiry.		N/A	

Office seal

Place:

Dated:

(Signature of the Bidder)

Annexure-1

Refer para 4 of Part-II and Srl. 6 of Appendix-‘B’

COMPLIANCE MATRIX OF ITEMS/SPECIFICATIONS OFFERED BY VENDOR VIS-À-VIS TENDER ENQUIRY

SL. NO	ITEM DESCRIPTION	Denomination	Specification of item offered (Indicate Brand/Model with brief description/specification of items, wherever applicable)	Deno of Item	Compliance to TENDER ENQUIRY specification whether Yes/No	In case of non-compliance, deviation from RFP to be specified unambiguous terms
1	<u>Desktop Computers</u>	Nos.		05 Nos.		
	A. Intel Core i5 Configuration		Dell; HCL; HP; Lenovo; Wipro (Specifications as per Appendix ‘A’)			
	B. Intel Pentium Dual Core Processor Configuration	Nos.	Dell; HCL; HP; Lenovo; Wipro (Specifications as per Appendix ‘A’)	05 Nos.		
2	<u>UPS - Line Interactive UPS with AVR for Computers and general purpose</u>	Nos.	10 Nos.		

FORMAT FOR SUBMISSION OF FINANCIAL BID

SL.NO	DESCRIPTION OF ITEM (Specifications as per Appendix 'A')	All Models of each Brands available in Market	Estimated Requirement (Subject to vary)	Unit	Rate Per Unit (in Indian Rs.)	Tax	Price (in Rs.) (All Inclusive)	MRP (in Rs.)	
01	<u>Desktop Computer</u> A. <u>Intel Core i5 Configuration</u>		05 Nos.	01 No. Desktop Computer with Std. Accessories & Software					
	Brands Offered	DELL			01 No.				
		HP			01 No.				
		HCL			01 No.				
		WIPRO			01 No.				
		LENOVO			01 No.				
<u>Desktop Computer</u> B. <u>Intel Pentium Dual Core Processor Configuration</u>		05 Nos.	01 No. Desktop Computer with Std. Accessories and Software						

Brands Offered	DELL	01 No.							
	HP	01 No.							
	HCL	01 No.							
	WIPRO	01 No.							
	LENOVO	01 No.							
2.	<u>UPS</u> - Line Interactive UPS with AVR for Computers and general purpose			10 Nos.	01 No. UPS with Std. Accessories and Software				
Brands Offered	01 No.							
	01 No.							
	01 No.							

Date :

Place :

(Signature of the Bidder)

CERTIFICATE OF FALL CLAUSE

(It is mandatory to submit this Certificate, failing which the bids will be rejected)

We certify that there has been no reduction in the Desktop Computers and UPS supplied to the Government under the contract herein and such items/services have and department of Central Government or any Department of a state Government or any Statutory Undertaking of the Central or state Government, as the case may be, upto the date of bill/the date of completion of supplies against all orders placed during the currency of the Rate Contract at price lower than the price charged to the government under the contract.”

Office Stamp

Signature of Bidder

Chapter-VI

MEMORANDUM OF AGREEMENT FOR PROCUREMENT OF DESKTOP COMPUTERS AND UPS FOR UIDAI, REGIONAL OFFICE, DELHI

No. I-11011/1/2011/Adm/UIDAI (RO-D) dt. 13 March, 2012

This memorandum of agreement is executed at New Delhi on ____ April, 2012 between Office of the Dy. Director General, Unique Identification Authority of India, Regional Office, Delhi on behalf of President of India, through its Asst. Director General (hereinafter referred to as "RO, Delhi") which expression, unless excluded by or repugnant to the context or meaning thereof, shall mean and include its successors in interest or business and permit assigns of the first part and

2. M/s _____, having its registered office at _____ through its _____ (hereinafter referred to as "THE AGENCY") which expression unless excluded by or repugnant to the context or meaning thereof, shall mean and include its successors in interest and assigns, or the other part.

CONDITIONS OF CONTRACT

1. **Law:** The Contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of the Republic of India.
2. **Effective Date of the Contract:** The contract shall come into effect on the date of signatures of both the parties on the contract (Effective Date) and shall remain valid until the completion of the obligations of the parties under the contract. The deliveries and supplies and performance of the services shall commence from the effective date of the contract.
3. **Arbitration:** All disputes or differences arising out of or in connection with the Contract shall be settled by bilateral discussions. Any dispute, disagreement or question arising out of or relating to the Contract or relating to construction or performance, which cannot be settled amicably, may be resolved through arbitration.
4. **Penalty for use of Undue influence :** The Supplier (Lowest Bidder) undertakes that he has not given, offered or promised to give, directly or indirectly, any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the Purchaser or otherwise in procuring the Contracts or forbearing to do or for having done or forborne

to do any act in relation to the obtaining or execution of the present Contract or any other Contract with the Government of India for showing or forbearing to show favour or disfavour to any person in relation to the present Contract or any other Contract with the Government of India. Any breach of the aforesaid undertaking by the Supplier (Lowest Bidder) or any one employed by him or acting on his behalf (whether with or without the knowledge of the Supplier (Lowest Bidder)) or the commission of any offence by the Supplier (Lowest Bidder) or anyone employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1986 or any other Act enacted for the prevention of corruption shall entitle the Purchaser to cancel the contract and all or any other contracts with the Supplier (Lowest Bidder) and recover from the Supplier (Lowest Bidder) the amount of any loss arising from such cancellation. A decision of the Purchaser or his nominee to the effect that a breach of the undertaking had been committed shall be final and binding on the Supplier (Lowest Bidder). Giving or offering of any gift, bribe or inducement or any attempt of any such act on behalf of the Supplier (Lowest Bidder) towards any officer/employee of the Purchaser or to any other person in a position to influence any officer/employee of the Purchaser for showing any favour in relation to this or any other contract, shall render the Supplier (Lowest Bidder) to such liability/ penalty as the Purchaser may deem proper, including but not limited to termination of the contract, imposition of penal damages, forfeiture of the Bank Guarantee and refund of the amounts paid by the Purchaser.

5. **Agents / Agency Commission** : The Supplier (Lowest Bidder) confirms and declares to the Purchaser that the Supplier (Lowest Bidder) is the original manufacturer of the stores/provider of the services referred to in this Contract and has not engaged any individual or firm, whether Indian or foreign whatsoever, to intercede, facilitate or in any way to recommend to the Government of India or any of its functionaries, whether officially or unofficially, to the award of the contract to the Supplier (Lowest Bidder); nor has any amount been paid, promised or intended to be paid to any such individual or firm in respect of any such intercession, facilitation or recommendation. The Supplier (Lowest Bidder) agrees that if it is established at any time to the satisfaction of the Purchaser that the present declaration is in any way incorrect or if at a later stage it is discovered by the Purchaser that the Supplier (Lowest Bidder) has engaged any such individual/firm, and paid or intended to pay any amount, gift, reward, fees, commission or consideration to such person, party, firm or institution, whether before or after the signing of this contract, the Supplier (Lowest Bidder) will be liable to refund that amount to the Purchaser. The Supplier (Lowest Bidder) will also be debarred from entering into any supply

Contract with the Government of India for a minimum period of five years. The Purchaser will also have a right to consider cancellation of the Contract either wholly or in part, without any entitlement or compensation to the Supplier (Lowest Bidder) who shall in such an event be liable to refund all payments made by the Purchaser in terms of the Contract along with interest at the rate of 2% per annum above LIBOR rate. The Purchaser will also have the right to recover any such amount from any contracts concluded earlier with the Government of India.

6. **Access to Books of Accounts** : In case it is found to the satisfaction of the Purchaser that the Supplier (Lowest Bidder) has engaged an Agent or paid commission or influenced any person to obtain the contract as described in clauses relating to Agents/Agency Commission and penalty for use of undue influence, the Supplier (Lowest Bidder), on a specific request of the Purchaser, shall provide necessary information/ inspection of the relevant financial documents/information.

7. **Non-disclosure of Contract documents** : Except with the written consent of the Purchaser/ Supplier (Lowest Bidder), other party shall not disclose the contract or any provision, specification, plan, design, pattern, sample or information thereof to any third party.

8. **Liquidated Damages** : In the event of the Supplier (Lowest Bidder)'s failure to submit the Bonds, Guarantees and Documents, supply the stores/goods/services and conduct trials, installation of equipment, training, etc as specified in this contract, the Purchaser may, at his discretion, withhold any payment until the completion of the contract. The Purchaser may also deduct from the Supplier (Lowest Bidder) as agreed, liquidated damages to the sum of 0.5% of the contract price of the delayed/undelivered stores/services mentioned above for every week of delay or part of a week, subject to the maximum value of the Liquidated Damages being not higher than 10% of the value of delayed stores.

9. **Termination of Contract** : The Purchaser shall have the right to terminate this Contract in part or in full in any of the following cases :-

(a) The delivery of the material/services is delayed for causes not attributable to Force Majeure for more than **01** month after the scheduled date of delivery.

(b) The Supplier (Lowest Bidder) is declared bankrupt or becomes insolvent.

(c) The delivery of material / services is delayed due to causes of Force Majeure by more than **03** months provided Force Majeure clause is included in contract.

(d) The Purchaser has noticed that the Supplier (Lowest Bidder) has utilised the services of any Indian/Foreign agent in getting this contract and paid any commission to such individual/company etc.

(e) As per decision of the Arbitration Tribunal.

10. **Notices** : Any notice required or permitted by the contract shall be written in the English language and may be delivered personally or may be sent by FAX or registered pre-paid mail/airmail, addressed to the last known address of the party to whom it is sent.

11. **Transfer and Sub-letting** : The Supplier (Lowest Bidder) has no right to give, bargain, sell, assign or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.

12. **Patents and other Industrial Property Rights** : The prices stated in the present Contract shall be deemed to include all amounts payable for the use of patents, copyrights, registered charges, trademarks and payments for any other industrial property rights. The Supplier (Lowest Bidder) shall indemnify the Purchaser against all claims from a third party at any time on account of the infringement of any or all the rights mentioned in the previous paragraphs, whether such claims arise in respect of manufacture or use. The Supplier (Lowest Bidder) shall be responsible for the completion of the supplies including spares, tools, technical literature and training aggregates irrespective of the fact of infringement of the supplies, irrespective of the fact of infringement of any or all the rights mentioned above.

13. **Amendments** : No provision of present Contract shall be changed or modified in any way (including this provision) either in whole or in part except by an instrument in writing made after the date of this Contract and signed on behalf of both the parties and which expressly states to amend the present Contract.

14. **Taxes and Duties** : **The rates of the contract are all inclusive.**

15. **Performance Guarantee**: The bidder will be required to furnish a Performance Bank Guarantee by way of Bank Guarantee through a Public Sector Bank or a private sector bank authorised to conduct government business (ICICI Bank Ltd., Axis Bank Ltd. or HDFC Bank Ltd.) for a sum

equal to 10 % of the RC value within 30 days of signing of the contract valid for a period of 60 days beyond RC period.

16. **Option Clause** : Not applicable

17. **Repeat Order Clause** : Not applicable

18. **Tolerance Clause** : To take care of any change in the requirement during the period starting from issue of Tender Enquiry till placement of the contract, Purchaser reserves the right to **50%** plus/minus increase or decrease the quantity of the required goods / services upto that limit without any change in the terms & conditions and prices quoted by the Supplier (Lowest Bidder). While awarding the contract, the quantity ordered will be increased or decreased by the Purchaser within this tolerance limit.

19. **Payment Terms** : It will be mandatory for the Bidders to indicate their bank account numbers and other relevant e-payment details so that payments could be made through ECS/EFT mechanism instead of payment through cheques, wherever feasible. The payment will be made as per the following terms, on production of the requisite documents:

(a) Payment will be made on successful execution of each supply order issued against the RC.

(b) Amount of LD / Risk Expense etc., if any, will be deducted from the billing amount.

20. **Advance Payments** : No advance payment(s) will be made in any case whatsoever.

21. **Paying Authority** :

(a) **PAO, UIDAI HQ, Planning Commission, 2nd Floor, Tower-1, Jeevan Bharti Building, Connaught Place, New Delhi – 110 001.**

The payment of bills will be made on submission of the following documents, whichever is applicable, by the Supplier (Lowest Bidder) to the Paying Authority along with the bill:

(i) Ink-signed copy of contingent bill / Supplier (Lowest Bidder)'s bill.

(ii) Ink-signed copy of Commercial invoice / Supplier (Lowest Bidder)'s bill.

(iii) Copy of Contract with U.O. number and date of IFA's concurrence, where required under delegation of powers.

- (iv) CRVs in duplicate (to be raised by the Purchaser)
- (v) Performance Bank Guarantee / Indemnity bond where applicable.
- (vi) DP extension letter with CFA's sanction, U.O. number and date of IFA's concurrence, where required under delegation of powers, indicating whether extension is with or without LD.
- vii. Details for electronic payment viz Account holder's name, Bank name, Branch name and address, Account type, Account number, IFSC code, MICR code (if these details are not incorporated in contract).
- viii. Any other document / certificate that may be provided for in the contract.
- ix. User Acceptance, where applicable.
- x. Photocopy of PBG.

22. **Fall Clause** :

(a) The price charged for the stores / services to be supplied under the contract by the Contractor shall in no event exceed the lowest prices at which the contractor sells the stores / services or offer to sell stores / services of identical description to any persons / Organisation including the purchaser or any Department of the Central government or any Department of the State Government or any statutory undertaking of the Central or State government, as the case may be, during the period till performance of all Supply Orders placed during the currency of the contract is completed.

(b) If at any time, during the said period the contractor reduces the sale price, sells or offer to sell such stores / services to any person / organisation including the purchaser or any Department of Central Government or any Department of the State Government or any Statutory undertaking of the Central or State Government, as the case may be, at a price lower than the price chargeable under the contract, the Supplier forthwith notify such reduction or sale or offer of sale to the Director General of Supplies & Disposals and the price payable under the contract for the stores / services of such reduction of sale or offer of the sale shall stand correspondingly reduced. The above stipulation will, however, not apply to:--

- (i) Exports by the contractor.

(ii) Sale of goods as original equipment at price lower than the prices charged for normal replacement.

(iii) Sale of goods such as drugs which have expiry dates.

(iv) Sale of goods / services at lower price on or after the date of completion of sale/placement of the order of goods / services by the authority concerned under the existing or previous contracts as also under any previous contracts entered into with the Central or State Govt. Depts, including their undertakings excluding joint sector companies and/or private parties and bodies.

(c) The Supplier (Lowest Bidder) shall furnish the following certificate to the Paying Authority along with each bill for payment for supplies made against the contract – “We certify that there has been no reduction in sale price of the stores/ services of description identical to the stores / services supplied to the Government under the contract herein and such stores / services have not been offered/sold by me/us to any person/organisation including the Purchaser or any Department of Central Government or any Department of a State Government or any Statutory Undertaking of the Central or State Government as the case may be upto the date of bill/the date of completion of supplies against all supply orders placed during the currency of the contract at price lower than the price charged to the government under the contract except for quantity of stores / services categories under sub-clauses (a),(b) and (c) of sub-para (ii) above details of which are given below -”.

23. **Risk & Expense Clause :**

(a) Should the stores / services or any instalment thereof not be delivered with the time or time specified in the contract documents, or if defective delivery is made in respect of the stores / services or any instalment thereof, the Purchaser shall, after granting the Supplier (Lowest Bidder) 45 days to cure the breach, be at liberty, without prejudice to the right to recover liquidated damages as a remedy for breach of contract, declare the contract as cancelled either wholly or to the extent of such default.

(b) Should the stores / services or any instalment thereof not perform in accordance with the specifications / parameters provided by the SUPPLIER (LOWEST BIDDER) during the check proof tests to be done in the PURCHASER’s country, the PURCHASER shall be at liberty, without prejudice to any other remedies for breach of

contract, to cancel the contract wholly or to the extent of such default.

(c) In case of a material breach that was not remedied within 45 days, the Purchaser shall, having given the right of first refusal to the Supplier (Lowest Bidder) be at liberty to purchase, manufacture, or procure from any other source as he thinks fit, other stores / services of the same or similar description to make good:-

(i) Such default.

(ii) In the event of the contract being wholly determined the balance of the stores / services remaining to be delivered thereunder.

(d) Any excess of the purchase price, cost of manufacturer, or value of any stores procured from any other supplier as the case may be, over the contract price appropriate to such default or balance shall be recoverable from the Supplier (Lowest Bidder). Such recoveries shall not exceed **10%** of the value of the contract.”

24. **Force Majeure** : Should any Force Majeure circumstances arise, each of the contracting party shall be excused for the non-fulfilment or for the delayed fulfilment of any of its contractual obligations, if the affected party within **30 days** of its occurrence informs the other party in writing. Force Majeure shall mean fires, floods, natural disasters or other acts, that are unanticipated or unforeseeable, and not brought about at the instance of the party claiming to be affected by such event, or which, if anticipated or foreseeable, could not be avoided or provided for, and which has caused the non-performance or delay in performance, such as war, turmoil, strikes, sabotage, explosions, quarantine restriction etc. beyond the control of either party. A party claiming Force Majeure shall exercise reasonable diligence to seek to overcome the Force Majeure event and to mitigate the effects thereof on the performance of its obligations under this contract.

25. **Specification**: The Supplier (Lowest Bidder) guarantees to meet the specifications as per Part-II of this contract. In case of items where make/model has been specified, the Supplier (Lowest Bidder) shall offer items of same make/model. However, in case of non-availability of same make/model, optional make/model of equal/higher specification may be quoted. Acceptance of the same will be subject to approval of the competent authority.

26. **OEM Certificate**: In case the Bidder is not the OEM, the agreement certificate with the OEM for sourcing the spares shall be mandatory.

However, where OEMs do not exist, minor aggregates and spares can be sourced from authorized vendors subject to quality certification.

27. **Earliest Acceptable Year of Manufacture** : Quantity/Life certificate will need to be enclosed with the Bill.

28. **Claims**: The following Claims clause will form part of the contract placed on successful Bidder –

(a) The claims may be presented either: (i) on quantity of the stores, where the quantity does not correspond to the quantity shown in the Packing List/Insufficiency in packing, or (ii) on quality of the stores, where quality does not correspond to the quality mentioned in the contract.

(b) The quantity claims for deficiency of quantity shall be presented within 45 days of completion of JRI and acceptance of goods.

(c) The quality claims for defects or deficiencies in quality noticed during the JRI shall be presented within 45 days of completion of JRI and acceptance of goods. Quality claims shall be presented for defects or deficiencies in quality noticed during warranty period at the earliest but not later than 45 days after expiry of the guarantee period.

(d) The description and quantity of the stores are to be furnished to the Supplier (Lowest Bidder) along with concrete reasons for making the claims. Copies of all the justifying documents shall be enclosed to the presented claim. The Supplier (Lowest Bidder) will settle the claims within 45 days from the date of the receipt of the claim at the Supplier (Lowest Bidder)'s office, subject to acceptance of the claim by the Supplier (Lowest Bidder). In case no response is received during this period the claim will be deemed to have been accepted.

(e) The Supplier (Lowest Bidder) shall collect the defective or rejected goods from the location nominated by the Purchaser and deliver the repaired or replaced goods at the same location under Supplier (Lowest Bidder)'s arrangement.

(f) Claims may also be settled by reduction of cost of goods under claim from bonds submitted by the Supplier (Lowest Bidder) or payment of claim amount by Supplier (Lowest Bidder) through demand draft drawn on an Indian Bank.

(g) The quality claims will be raised solely by the Purchaser and without any certification/countersignature by the Supplier (Lowest Bidder)'s representative stationed in India.

29. **Quality** : The quality of the stores delivered according to the present Contract shall correspond to the technical conditions and standards valid for the deliveries of the same stores in Supplier (Lowest Bidder)'s country or specifications enumerated as per TENDER ENQUIRY and shall also include therein modification to the stores suggested by the Purchaser. Such modifications will be mutually agreed to. Supplier (Lowest Bidder) confirms that the stores to be supplied under this Contract shall be new i.e. not manufactured before (Year of Contract), and shall incorporate all the latest improvements and modifications thereto and spares of improved and modified equipment are backward integrated and interchangeable with same equipment supplied by the Supplier (Lowest Bidder) in the past if any. The Supplier (Lowest Bidder) shall supply an interchangeability certificate along with the changed part numbers wherein it should be mentioned that item would provide as much life as the original item.

30. **Inspection Authority** : The inspection will be carried out by the Department. The mode of Inspection will be Departmental Inspection/User Inspection/Joint Inspection/Self-certification.

31. **Warranty** : The following Warranty will form part of the contract placed on successful Bidder -

(i) The Supplier (Lowest Bidder) warrants that the goods supplied under the contract conform to technical specifications prescribed and shall perform according to the said technical specifications.

(ii) The Supplier (Lowest Bidder) warrants for a period of **12 months** from the date of acceptance of stores by Joint Receipt Inspection, wherever warranty is applicable.

32. **Schedule of Requirements** : Detailed SOR of the items to be included in the proposed Contract are listed in **Appendix-'A'** to this TENDER ENQUIRY. Description / specifications of the required Lap-Tops alongwith the Estimated Consumption are indicated therein.

33. **Scope of the Contract** : The proposed Contract will be an agreement between the purchaser and lowest bidder(s) (supplier) to supply the items included in this tender at specified prices, terms & conditions during the period of the contract. The Contract will be in the nature of a standing offer and neither any quantity nor any anticipated requirement is

guaranteed. As the Contract is a standing offer, either party (Supplier (Lowest Bidder) / Purchaser) can revoke it at any time after giving a reasonable notice (at least 30 days in advance) and opportunity. However, once a supply order is placed on the supplier for supply of a definite quantity in terms of the contract during the validity period of the contract that supply order becomes a valid and binding contract and the supplier will be bound to supply the ordered quantity.

34. Delivery Period : The successful bidder / contractor will require to sign an agreement with the Purchaser within 05 days from the date of written intimation to this effect. Supply order will be issued against the contract agreement for procurement of contracted items on as required basis. Delivery period for supply of items will be mentioned separately in each supply order which would normally be 07 days from the date of issue of supply order as mutually agreed upon by the supplier and Purchaser. Please note that Contract can be cancelled unilaterally by the Purchaser in case contracted items are not received within the contracted delivery period. Extension of contracted delivery period will be at the sole discretion of the Purchaser, with applicability of LD clause. Non-execution of supply order by stipulated time frame will render liable to forfeiture of Performance Guarantee of the bidder awarded the Contract.

35. **Consignee details** – UIDAI, Regional Office, Delhi, Room No. 28, Hotel Janpath, Janpath, New Delhi-110 001.

36. **Contract Operating Authority.** Once the Contract is finalized, the same will be operated by UIDAI, Regional Office, Delhi, Administration Division.

37. The Memorandum of Agreement comes into force from the Effective Date and shall remain valid for one year from such date.

(Suman Kumar) ()
ADG (Administration)
Unique Identification Authority of India
Regional Office, Delhi
Room 28, Hotel Janpath,
Janpath, New Delhi-110001

Dated: _____ April, 2012