Jharkhand Agency for Promotion of Information Technology

(An Autonomous body under Department of Information Technology, Govt. of Jharkhand)
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Letter No-3785   Ranchi, Dated-14-12-2013

S.No.	Name of Vendor	Clause No.	Clause	Queries	Clarifications
1	M/s Sagem Morpho Security Pvt. Ltd.	ANNEXURE – III: SPECIFICATIONS FOR MICRO-ATM DEVICE	Connectivity :- At least one of the following connectivity combinations must be supported - Dual SIM capability (GPRS*+GPRS*) and - CDMA support through external dongle and Broadband through(Ethernet)	As per Micro ATM 1.5.1 it says that The device must provide for two channels (of service provider's choice) of network connectivity i.e. (eg. Dual SIM capability, GPRS + CDMA, GPRS + broadband, GPRS + PSTN, etc.). So we request department to consider any two channel of connectivity and allow maximum OEM to participate and not restrict the combination.	Network availability conditions require both GPRS and CDMA networks being accessible for smooth operation of any such device in widely dispersed geographical areas. Thus, it is clarified that for devices sporting dual sims (GPRS*+CDMA*) or (GPRS* + GPRS*). In such case, support connectivity through USB dongle. Or If Device does not support dual sim..it should provide for GPRS through sim and GPRS/CDMA through external dongle. The price quote in such a case would bundle the cost of dongle, the provider of which will be decided as per availablity of network in the concerned area.
2	do	ANNEXURE – III: SPECIFICATIONS FOR MICRO-ATM	Display :- 3.5" screen , QVGA (240 X 320 or 320 X 240) or higher, with at least 262k colors TFT	We request department to consider screen size min 2.5" to qualify with QVGA definition which is sufficient displaying last 10 transactions without scrolling horizontally as per Micro ATM spec.	No Change.

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		DEVICE		As these devices will be used at field level in open sunlight so device should have the capability that it can be read properly in sun light.	
3	do	ANNEXURE – III: SPECIFICATIONS FOR MICRO-ATM DEVICE	Memory :- RAM 256 MB or higher, FLASH 256MB or higher	**On FLASH Memory Size:** a) Variable - in terms of number of beneficiaries b) Sensitive information – should be secured through encryption In this regard, we'd like to request department to allow OEM of HHT to manage the storage and security on any storage media on the device and not restricting it to be stored only on FLASH memory. On RAM Memory Size: POS/HHT device has independent OS platform and resource requirement techniques to run any application properly and efficiently. Therefore, there should be no minimum base requirement of RAM. The RAM alone does not govern the overall performance of the device. Application on certain platforms are lighter and less resource hungry compared to other platforms and therefore require much lesser RAM. Note : Micro ATM 1.5.1 is also not mentioned any remarks w.r.t required RAM and Flash. It simple say must be capable of storing audit trails of at least 1000 transactions. So we request department to remove minimum RAM & Flash requirement.	It is clarified that 256 MB free internal storage for application is required.
4	do	ANNEXURE – III: SPECIFICATIONS FOR MICRO-ATM DEVICE	Ports:- USB 2.0 or higher – 1 nos., micro USB - 1 nos. or more preferred and Ethernet RJ45(Ethernet)	We request department that they should clearly define the use case for asking two USB ports on POS device. For any such data transaction one USB port A/B type is sufficient for transferring of data. Along with it Ethernet port is also part of device base which provide additional connectivity for transferring	It is clarified that if one USB port (Micro / Full size) is offered then it should be free to be used at all times and any other peripherals including charger should not be attached to the port.

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				the data thru POS device.	
5	do	ANNEXURE – III: SPECIFICATIONS FOR MICRO-ATM DEVICE	Antenna:- Internal, External, Extended External Antenna. Device must support Booster for boosting signals in remote areas.	With advancement in technology now a days antenna are coming inside the POS device only. External antenna normally not use by user as at the field level it is very difficult to operate and user face many issues while doing operation.	It is required as field level conditions in respect to signal strength in rural Jharkhand is not so optimum.
6	do	ANNEXURE – III: SPECIFICATIONS FOR MICRO-ATM DEVICE	Safety:- UL or IEC60950 Compliance	UL product certification programs accredited by the U.S. Occupational Safety & Health Administration (OSHA), the American National Standards Institute (ANSI), and the Standards Council of Canada (SCC). UL (Underwriters Laboratories) is an independent, nonprofit organization that writes testing standards and tests products for safety and certifies them. This certification mainly opted in United State only. The CE Mark is a requirement for products sold to the European Market. CE Marking on a product is a manufacturer's declaration that the product complies with the essential requirements of the relevant health, safety and environmental protection legislation. CE Marking on a product indicates to governmental officials that the product may be legally placed on the market in their country. CE Marking on a product ensures the free movement of the product within the EFTA & European Union (EU) single market (total 28 countries). CE is most common and popular in comparison to UL but both decipher the same meaning so we request department that they consider any one of them.	Accepted, the clause may be now read as "Safety:- UL or IEC60950 or CE Compliance

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7	do	ANNEXURE – III: SPECIFICATIONS FOR MICRO-ATM DEVICE	POS Types:- Magstripe reader required	We need to clarify do department want this as integrated or USB device connected to POS device.	It is clarified that Magstripe reader is not mandatory but if the bidder offers the same in the device the JAP-IT has no problem.
8	do	ANNEXURE – III: SPECIFICATIONS FOR MICRO-ATM DEVICE	Ingress protection (IP) Compliance :- Dust resistant , Water resistance	As this an integrated POS device which consists of many peripherals integrated together so this cannot qualify any IP rating due to integrated product. We request department to relax this IP rating point and allow more product option available to them.	It is clarified that minimum IP 51 rating is required.
9	do		General Comments	We request that as department will go for UIDAI based secure transaction and also payment related activities so the complete device should be PCI and EMV certified device.	It is clarified that This is not required, however, if bidder offers the same, the same is welcome.
10	do		General Comments	We request that fingerprint scanner should be capable for doing encryption on sensor level and should be capable to do secure data transfer thru digital signature.	Not required.
11	do		General Comments	We request that POS device should have secure SAM slot for sending all data in secured way thru digitally signed.	Not required.
12	do		General Comments	We request that department should allow integrated form factor devices only.	It is a mandatory requirement
13	do	ELIGIBILITY CRITERIA	The bidder should have supplied, commissioned and maintained at least 1000(One Thousand) Micro-ATMs fitted with secured biometric scanner with or without magnetic strip card readers during the last three accounting years (2010-11, 2011-12 & 2012-13) to at least 2 Bank/Financial Institution/ PSU / Govt. Department / Reputed Ltd Company or other such organization in India during last 3 years. Certificate of such experience from	As UIDAI project has started three years back in India and Micro ATM concept was at very nascent stage so we request bank that they should remove the clause of commissioning nos. of POS device and also institute implementation experience to allow new participant otherwise only few vendors are qualifying this criteria and create their monopoly. Department should allow maximum players to participate to see all possible options with new emerging technologies which also bring down cost of the product with more option to department.	It is to noted that the tenderer is a Govt. Dept. not a Bank. Accepted, the clause may be now read as " The bidder should have supplied, commissioned and maintained at least 1000(One Thousand) Micro-ATMs / Handheld terminals / POS devices fitted with secured biometric scanner with or without magnetic strip card readers during the last three accounting years (2010-11, 2011-12 & 2012-13) to at

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			related Bank/FIs to be furnished in original.		least 2 Bank/Financial Institution/ PSU / Govt. Department / Reputed Ltd Company or other such organization in India during last 3 years. Certificate of such experience from related Bank/FIs to be furnished in original."
14	do	ELIGIBILITY CRITERIA	The bidder should have national presence and should be engaged in supplying and providing maintenance services for Micro-ATMs, Hand Held Terminals & peripherals in India for at least 3 years	As UIDAI project has started three years back in India and Micro ATM concept was at very nascent stage so we request bank that they should remove the clause of commissioning nos. of POS device. We request that department should ask bidder experience with any form factor of devices which they are managing in India in which Biometric is integrated with it.	The clause is modified and now read as:" The bidder should have national presence and should be engaged in supplying and providing maintenance services for Micro-ATMs / Hand Held Terminals / POS devices in India for at least 3 years
15	do	ELIGIBILITY CRITERIA	The bidder/OEM should be having/ establish support offices/ Support Centers/ Support Locations with necessary support infrastructure for maintenance of HHTs and Peripherals items at Ranchi and other important centers in Jharkhand. The bidder shall submit the complete list of such support Offices/ Support Centers / Support Locations along with bid. Further the selected bidder will be required to have/ to set up support facilities with necessary spare parts at such offices.*	We request department to share the list of location in Ranchi where they need support service from bidder. We request department that they should modify this clause that awarded bidder has to create their service mechanism as per department need.	The supply location is JAP-IT office in Ranchi and it is also clarified that the bidder will have to make its own maintenance depot.
16	do	ELIGIBILITY CRITERIA	STQC certification of the proposed Make and Model of the HHTs OR Evidence of having applied for STQC certification of the proposed Make and Model of the HHTs. JAPIT has the right to terminate the rate contract in case STQC	There is no STQC certification proposed by STQC for HHT or any equivalent product. We request JAPIT either to remove this clause or direct STQC to test proposed POS devices.	It is clarified that STQC certification of the Finger Print scanner - extractor pair is mandatorily required.

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			certificate is not arranged within a reasonable time period.		
17	**M/s Verifone**	Part-I: Invitation to bid	Last date and time for Submission of Bid: 23rd December, 2013, 3:00 pm	We request that last date of submission be kept 15 days from the date of Clarification / corrigendum published by JAPIT. This will help bidders to work on a optimal bid	**Changed and extended to 27-12-2013 till 1.00 PM**
18	do	Annexure: General term & conditions: Annexure I - Clause 2	DELIVERY PERIOD The devices should be delivered within 6 weeks from date of placing the Purchase Order as per following delivery schedule:- a. 25 % of order: within 3 weeks of purchase order b. Next 3 lots of 25 % each : 1 lot every subsequent week	It is requested that Delivery period be modified as below: **Delivery completion 8 weeks - 25% of order within 5 weeks of purchase order> next 3 lots of 25% each - 1 lot every week**	The modified delivery schedule is as below:- First 25% within 4 weeks & others 25 % lots at intervals of 1 week each.
19	do	Annexure: General term & conditions: Annexure I - Clause 4	PAYMENT Payment will be made as per the following schedule: - i. 80% of the total order amount against supply, migration, installation and commissioning on pro-rata basis or after 30 days of delivery, whichever is earlier, in case the installation is delayed due to Purchaser. ii. 20% after expiry of warranty period or against submission of performance Purchaser guarantee of equal amount valid up to end of warranty period. iii. In case of delayed delivery or incorrect delivery or partial delivery, then date of receipt of the correct and final component shall be treated as delivery date for penalty and other calculation.	It is requested that Payment term be modified: 90% of total order value on commissioning. 10% after warranty or submission of Performance purchase guarantee of equal amount	No Change
20	do	Annexure:	In case of any problem in the Micro-ATMs,	2 working days will be from the time device is	Accepted. The penalty is @Rs.1000/- per

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		General term & conditions: Annexure I - Clause 6.ii	it should be rectified in maximum 2 working days. During warranty period failure to do so will attract penalty @ 1000 per day subject to maximum 10% of total Purchase Price.	received at service center. Courier time from and to the field is exclusive	day.
21	do	Annexure: General term & conditions: Annexure II - Clause a	Annexure: General term & conditions: Annexure II - Clause a	Please clarify what "migration" will involve. Please share complete scope of Migration.	Migration activity is already defined in the scope of work. It will consist of migration of the application developed in C++ using QT environment to the procured devices.
22	do	Annexure: General term & conditions: Annexure II - Clause c	Bidder has to ensure that the MICRO-ATMs, application software functionalities and any other components, equipments, peripherals involved in implementation of the magnetic stripe solution meet the current guidelines(Micro-ATM standards version 1.5.1 brought out jointly by UIDAI, Indian Banks' Association, National Payments Corporation of India and Institute for Development and Research in Banking Technology in March 2013 & available at http://uidai.gov.in/financial-inclusion/microatm-standards.html & or standards issued by IDRBT, UIDAI, RBI, IBA, Government authorities (if any) and should continue to comply with any amendments / changes made to these standards by the above referred authorities, without any additional cost to the Purchaser.	If future amendments involve substantial cost to bidder, purchaser & bidder will mutually discuss and agree on such costs, to be borne by purchaser	Refer our response to item 12
23	do	Annexure: General term & conditions: Annexure II - Clause e	Vendor has to migrate the IndiaPost POS application software, developed in C++ using QT framework to the procured devices.	Please clarify, in details, scope of training, including no. of personnel / no. of man days / locations of training required. This will help us in accurately calculating the cost.	The bidder will provide extensive training to the JAP-IT development team which will consist of about 10 members in all aspects of software development on the procured devices. Also the bidder will required to provide support and

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					assistance to the JAP-IT team in releasing the patches, and OTA updates / upgrades and also troubleshooting the application.
24	do	Annexure: General term & conditions: Annexure II - Clause e	Vendor has to migrate the IndiaPost POS application software, developed in C++ using QT framework to the procured devices.	Purchaser will provide all necessary technical support, coordination with existing technology partners, including application source code (if required), under NDA to bidder to execute the migration.	Accepted
25	do	Annexure: General term & conditions: Annexure II - Clause g	The Vendor will bring in all the required technology and infrastructure, including hardware, software, personnel, technical services, connectivity; maintenance, provide training and operational support for the assisting the Purchaser in operationalizing Aadhaar enabled payments through India Posts outlets.	Please clarify if Connectivity is part of scope - what kind of connectivity is specifically being referred to in RFP? Does the bidder have to provide SIMs in microATM? Does the bidder have to bear monthly data cost? Any other type of connectivity is required? request JAPIT to spell out all necessary details.	Provision of SIMs etc. are not within the scope of the bidder
26	do	Annexure: General term & conditions: Annexure II - Clause s	The Purchaser may provide the customer enrolment, Aadhaar seeding application, transaction application etc. to the bidder at a central location for pre configuration and migration of applications to MICRO-ATMs. The bidder will deliver the MICRO-ATMs with Purchaser's applications and other utilities, if any, preloaded ex-factory. Subsequently these may be taken care at JAPIT offices by the bidder.	Kindly provide technical details of the applications - e.g. OS, development language etc as these need to be ported to bidder's hardware. Also supporting these purchaser applications, on ongoing basis, is included in bidders scope of work or not - please clarify	Already mentioned in Scope of Work. The patch and supporting application is not in the bidders scope of work but the bidder will require to provide support and assistance to the JAP-IT team in releasing the patches and upgrades and also troubleshooting
27	do	Annexure: General term & conditions: Annexure II - Clause t	Patches and upgrades: For MICRO-ATM and its system software the bidder has to manage the relevant patches.	Please confirm that application software patches / upgrades are not part of bidders scope of work	Clarified as above
28	do	Annexure: General term & conditions: Annexure II -	JAPIT reserves the right to change the Vendor with one month's notice to the concerned person.	This clause is one sided. It should be applicable on breach of contract and subsequent arbitration process only.	Arbitration clause is already mentioned in page 21 of the RFP.

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		Other conditions			
29	do	Annexure: Micro-ATM specification: Annexure III	Sl. No A2 - Magstripe reader required.	RBI has issued a circular on 26 Nov 2013 (http://www.rbi.org.in/scripts/NotificationUser.aspx?Id=8593&Mode=0). Same is attached. As per notification, all new card present infrastructure should be both EMV & Aadhaar enabled. It is recommended that India Post adopt same standards to future proof investment and expand service boundary to all customers with debit / credit cards. We suggest that India Post review RBI Notification dated 26 Nov(http://www.rbi.org.in/scripts/NotificationUser.aspx?Id=8593&Mode=0) and review PCI / EMV certification requirement for Card present transactions. This will make the investment future proof	Already clarified in item no 12.
30	do	Annexure: Micro-ATM specification: Annexure III	Sl No A12 - RAM 256 MB or higher, FLASH 256MB or higher	In our global experience, 64MB RAM is sufficient to execute transactions optimally. Also its more cost effective. So we request that RAM may be amended to 64MB or higher	Already clarified in our response to item no 3
31	do	Annexure: Micro-ATM specification: Annexure III	Sl. No A19 - Internal, External, Extended External Antenna. Device must support Booster for boosting signals in remote areas.	Please clarify what is meant by Booster. Typically boosters are external devices put up by telecom companies	Boosters are the additional external devices which are integrated with the POS devices to boost signal, it may be an external antenna connected to the device.
32	do	Annexure: Micro-ATM specification: Annexure IIIA	Processing capacity - If processor speed <400=2.5. Speed is 400Mhz, than 5. If Speed is greater than 400 and less than 600Mhz, than 7.5 and if greater than 600Mhz than 10.	Higher processor means higher cost. In Financial inclusion projects, it is established that 400 MHZ is more than sufficient to carry our Aadhaar based transactions. So it recommended that 400 Mhz be given 7.5 points & >400 Mhz, 10 points	No change
33	do	Annexure: Micro-ATM specification: Annexure IIIA	If single core than 5 and if more than one than 10.	As explained above, multi-core processor means costlier device, not required for such transactions. So its suggested that this criteria be dropped	No Change

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34	do	Annexure: Micro-ATM specification: Annexure IIIA	If memory DDR2 or higher and if equal to or greater than 1GB than 10. If 512MB then 5, If 256 then 3 marks, If less than 256MB then 0.	In our global experience, 64MB RAM is sufficient to execute transactions optimally. Also its more cost effective. So we request that RAM may be amended to 64MB or higher & scoring system may be amended accordingly	Already clarified in our response to item no 3
35	M/s Fino PayTech Limited	Annexure 2 Pt h	Technology standards will have to meet specific minimum requirements of Government of Jharkhand, GOI, recommendations of RBI etc,. if any.	Please indicate the specific minimum requirements of Govt. Of Jharkhand, GOI	Technical requirements have already been defined in Annexure III.
36	do	Annexure 2 Pt b	The MICRO-ATMs should be provided along with required SDK and software applications related to the same.		
37	do	Annexure 2 Pt e	Vendor has to migrate the IndiaPost POS application software, developed in C++ using QT framework to the procured devices	Please specify what support will be provided for this and the time available for the same	It is clarified that the migration activity has to be completed within 15 days from start of project.
38	do	Annexure 2 Pt s	The Purchaser may provide the customer enrolment, Aadhaar seeding application, transaction application etc. to the bidder at a central location for pre configuration and migration of applications to MICRO-ATMs. The bidder will deliver the MICRO-ATMs with Purchaser's applications and other utilities, if any, preloaded ex-factory. Subsequently these may be taken care at JAPIT offices by the bidder.	We request the bank to specify whether the AEPS application will be provided by the Bidder or the Purchaser	Already clarified
39	do		Tender Value (Quantity of devices)	1. No mention on Tender value (i. e. Quantity of Devices not mentioned) Annexure 15 (Pg 48 of the Tender) states 2800 as indicative quantity. We request the bank to provide clarity on the same	It is clarified that the number of devices to be procured is 2800
40	do		Delivery Locations	We request the bank to provide a rough geographic spread of the deployment to be carried out.	Already clarified in previous clarifications
41	do	-	Connectivity	We assume that the sim cards for the connectivity will be the responsibility or the Bank or the BC and that the bidder does not have to quote the same in the	Already clarified

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				response. This is a recurring cost and will be very difficult to estimate as various locations will have various telecom operators who have a strong presence and network within that location.	
42	do	Page no 10 Point no 17	Notarized Power of Attorney and Board Resolution for Authorized Signatory	Please accept the secretary signed authorized letter	No change
43	do	Anx 3 Technical Evaluation Sheet	Holster required as accessory	Pls mention if the Holster is a mandatory requirement for the Micro ATM device.	Yes
44	**Genpact India**	page 10 of 48	Bidders should quote for Micro-ATMs of only one OEM.	Can we showcase different types of devices from different OEMs Suggestion- Different types of micro ATMS from multiple OEMs should be allowed to be showcased in the proposal. The price proposal submitted will be only one.	No, the devices from a single OEM should be showcased
45	do	page 23 of 48	2) Vendor has to migrate the India Post POS application software, developed in C++ using QT framework to the procured device(As in Scope of Work)	As we understand, this is the POS application software to be migrated on newly procured handheld device	Already clarified
46	**M/s Linkwell Telesystem Pvt. Ltd**	Page no-9 ,Point -8	The bidder/OEM should be having/ establish support offices/ Support Centers / Support Locations with necessary support infrastructure for maintenance of HHTs and Peripherals items at Ranchi and other important centers in Jharkhand. The bidder shall submit the complete list of such support Offices/ Support Centers / Support Locations along with bid. Further the selected bidder will be required to have/ to set up support facilities with necessary spare parts at such offices.*	Please specify no. of support centres and key geographic location the services are expected	Already clarified above in our response to item 15.
47			In case the bidder doesn't have an office in Jharkhand, the bidder will have to open a service centre (with dedicated technical	Request you to consider if we depute resident engineer with required spare parts	No Change

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			expert) within one month of issue of LOI		
48		Page 15	The Micro-ATMs shall be able to host and run Purchaser IndiaPost Aadhaar enabled Payment Services and Seeding application.	Request you to elaborate	Already mentioned in Scope of Work and also clarified in above and the word "host" is to be read as "deployed"
49		Page 24 ,point s	The Purchaser may provide the customer enrolment, Aadhaar seeding application, transaction application etc. to the bidder at a central location for pre configuration and migration of applications to MICRO-ATMs . The bidder will deliver the MICRO -ATMs with Purchaser's applications and other utilities, if any, preloaded ex-factory. Subsequently these may be taken care at JAPIT offices by the bidder	Further to the clause. Application has to be ported on the devices . therefore we request you to confirm the OEM scope ie whether any software support is expected.	Already clarified above.
50		Page-27, point24	Request you to include CE certificate	CE certification. It is the most desired certification for safety for Indian Operation	Already Clarified
51		Page-9, point-11	Request to include STQC certification for device also. Or in house NABL accreditation LAB	-STQC certification for device to be mandate. Since the device has to work in rural environment, STQC certified devices will be more robust and can work in required environment.	Already Clarified
52		Page-28, point-27	Ingression Protection (IP) Compliance, Dust resistant, Water resistant	Device has to be IP 51 to have the desired. Request to make IP 51 mandate.	Already Clarified
53		Page 32 Point d	If there is a provision for an external / internal antenna without booster then 3 marks, ext. antenna with booster 5 marks, internal antenna with booster then 7.5 marks and internal antenna with external antenna then 10 marks	As per the market survey /availability there is no booster that supports internal antenna.	Already clarified
54		Page 10 Point No 16	The Bidder should have a valid and existing ISO 9001-2001 Certification	Request you to also consider ISO 9001:2008. Request you to include ISO 14001 :2004 for environment safety	Not accepted
55		Page No 8 Point No 2	The average turnover of the bidder should be Rs. 5 Crore over the last 3 accounting years (2012-13, 2011-12 & 2010-11).	Request you to increase the turn over to 100 cr. Since the project cost is very high and firms it is recommended to have a vendor with higher turn over	No change

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			to implement the project successfully		
56		Page 15	The bidder will actively cooperate with the Purchaser in making modification of its software application including deployment of its developers at their own cost. If the bidder changes the model of the Micro-ATMs during the currency of the rate contract, bidder has to re submit the STQC certificate for the new model and undertake the necessary modifications in the software (if required) with the Purchaser at his/her own cost within a reasonable time mutually agreed between the Purchaser and the bidder without affecting the services. Only those bidders, who satisfy the technical requirements, accept the terms	Please confirm if this clause is only applicable if the vendor changes the devices model. Or development of the application is in the scope of the bidder	Accepted, The product offered should not reach End of Life during the warranty period. Also please refer to item no 23.
57		Page No 19	**1. ACCEPTANCE OF ORDER** The bidder shall give acceptance within 7 days from the date of order. However, Purchaser has a right to cancel the order, if the same is not accepted within the stipulated period from the date of the order.	Request you to increase the time line to 15 days.	No change
58		Page NO 33 Point nos d ,C and E	If both Fusion fingerprint and BFD applications are demonstrated after building on installed SDK then a score of 5. If one of them is showcased, then a score of 2.5 If these 2 apps can be configured to connect to a different AUA and use a different set of licence keys, and this can be demonstrated within 30 minutes, then a score of 5. If this is achieved in less than 1	Request to revise the clause since it has dependency on the network, AUA and other parameters.	The demo has to be shown to the technical team and may work with UIDAI staging environment.

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			hour then a score of 2.5. If in less than 2 hours then a score of 1. Progressively build an application starting for "Hello World" to capture a fingerprint, and dump its Base64 using HTTP POST to a specified backend server. Then dump the fingerprint dump on the specified location url. If all this can be achieved in 2 hours, then a score of 10. If this is achieved within 3 hours then a score of 7.5. If this takes 4 hours, then a score of 5.		

Note:

1. It is clarified that the bidder will have to provide a single device as a part of technical bid for evaluation purposes and the device should be of same model offered to be supplied in the tender an should be complete in all respect of the features required for this tender.
2. It is clarified that the device and its related subsystems including SDKs and APIs will support Over The Air Update of the software deployed in the POS devices.

Sd/-

Principal Secretary to Govt. cum CEO JAP-IT