

Sl.No.	Agency Name	Section/ clause no.	Page and Volume	Existing Clause in RFQ	Clarification sought	Response
1	Bellary Computer IT Solutions Pvt. Ltd., Jaipur-Rajasthan (UIDAI Empanelled)	4/3.8	Page 26, Volume 1	Eligibility for T1 and F3/F4	Clause 5.5 of page 27 Volume indicates the table where the Financial Capacity Tier and the maximum bid capacity (Maximum enrollments in an year) are elaborated. An enrollment agency empaneled for "F2" can undertake/ BID Capacity is 35 Lakh. The current project is of duration 18 months (1 and half year) so the capacity can be inferred as 52.5 Lakh and more than 10 out of the 14 regions have population less than 52.5 Lakhs. Why are "F2" empanelled vendors not eligible? Request to kindly consider the same and relax the Eligibility criteria and allow the "F2" empanelled vendors as this would bring in more competition and competitive rates.	The terms and conditions as mentioned in RFQ will remain unchanged.
2	Multiwave Innovation, Jaipur	1/6th Point	1 of Vol. 1.	The Finacial Bid Consist..... <u>Eligibility criteria prescribed for each region in this RFQ.</u>	Is there different - 2 eligibility critria for each of 14 region for bidding or it is same for all the regions?	The Bid eligibility criteria in term of UIDAI empanelment is same for all regions. However bidder must ensure that the population of a region (as mentioned in RFQ) is less than or equal to project spare bid capacity of bidder.
3	Multiwave Innovation, Jaipur	2.2	5 of Vol. 1.	Government of Rajasthan..... <u>to be completed in eighteen months to maximum extent possible.</u>	What is the percentage of enrolment in 18 months as you expect from bidder?	Registrar will adopt a sweep approach and aims at saturating the entire district during the project period.

4	Multiwave Innovation, Jaipur	2.2	6 of Vol. 1	Enrolment Process UID enrollment and any other data required by the Registrar.	Details of the other data required may be please specified.	Details are explained in RFQ
5	Multiwave Innovation, Jaipur	1.1	8 of Vol. 1	This RFQ Only to F3 & F4 financial category of Agencies.	We are a Rajasthan based approved company of UIDAI empanelled for the state of Rajasthan having highest technical capabilities rating (T2) . We, therefore ,request you to consider for this RFQ as have given preference to work in Rajasthan as per the terms and conditions of RFE of UIDAI.	The terms and conditions as mentioned in RFQ will remain unchanged.
6	Multiwave Innovation, Jaipur	1.2	8 of Vol. 1	All provisions listed out in RFE issued by UIDAI terms and conditionsthis RFQ.	Will be applicable for both the tenderer as well as bidder.	Clause is applicable to bidders only
7	Multiwave Innovation, Jaipur	3.8	11 of Vol. 1	An EMD of Rs. 45 Lacs Must be submitted along with the Bid.	1. Will the benefits given to Rajasthan units in respect of EMD , Security Deposit, Tender Fee etc as listed in G&FR of Government of Rajasthan are available in this RFQ?	The terms and conditions as mentioned in RFQ will remain unchanged.
8					2. The EMD in the form of BG may please be consider.	EMD can be submitted in the form of BG as per amended RFQ
9					3. The vailidity of offer may please be considered as 90 days.	The terms and conditions as mentioned in RFQ will remain unchanged.
10	Multiwave Innovation, Jaipur	3.8 (viii)	12 of Vol. 1	The EMD of the reserve bidder would be retained till bid validity date.	The EMD may please be returned against BG for the vailidity period.	Please refer response to query on S.No. 8 above

11	Multiwave Innovation, Jaipur	Annexure III	23 of Vol. 2	A. Number of <u>Minimum Total Enrolment Station</u>Covered.	The working of minimum total enrolment stations as listed for various regions are not in conformity with the guidelines given by UIDAI in the RFE. As per the UIDAI norms these numbers shall be less than half as listed in this RFQ.	The terms and conditions as mentioned in RFQ will remain unchanged.
12	Multiwave Innovation, Jaipur	5 (J)	20 of Vol. 1	Now run the above.....to select the <u>reserve enrolment agency</u>re-bidding will not be done for the same time.	Please clarify the algorithm with example for enrolling reserve agency and for what period this shall be valid.	RFQ explains algorithm with the help of examples.
13	Multiwave Innovation, Jaipur	8	23 of Vol. 1	"Notwithstanding the duration of contract <u>31/03/2012 in the event necessary approvals</u> for continuation of enrolment are not available to Registrar.	As per RFQ. Project duration is 18 months accordingly this date be written as 30.09.2012 instead of 31.03.2012.	The terms and conditions as mentioned in RFQ will remain unchanged.
14	Multiwave Innovation, Jaipur	4	27 of Vol. 1	The <u>Maximum bid capacity</u>below:-	Please allow the F1 & F2 category of UIDAI approved bidder empaneled for the Rajasthan state in order to have a wider participation as per the specified maximum bid capacity as prescribed in your RFQ.	The terms and conditions as mentioned in RFQ will remain unchanged.
15					2. Does the maximum bid capacity restricts the region to be quoted or the parties are allowed to bid for all the region.	Please refer response to query on S.No. 2 above
16					3. Will the maximum enrollment specified in a year be base for bid or base for allotment.	Please refer response to query on S.No. 2 above

17					4. The project is of 18 month duration as per RFQ , hence the allotted work shall be max. of 1.5 times of the specified max. enrollment in a year.	Project spare bid capacity will be used for deciding work allocation.Please refer response to query on S.No. 2 above for more clarification.
18	Multiwave Innovation, Jaipur	note:	13 of Vol. II	Enrolment agency must also meet RGI Process.	Can you please clarify the specified standard and process/ gudlines of RGI which are to be adhered in the enrollment process.	RGI guidelines will be communicated to successful bidder
19	Multiwave Innovation, Jaipur	Annexure III	23 of Vol. 23	Mimimum Numbers of Enrollment Station....	The working of minimum total enrolment station as listed for various regions are not in confirmity with the guidelines given by the UIDAI in the RFE. As per the UIDAI norms these numbers shall be less than half as listed in this RFQ.	The terms and conditions as mentioned in RFQ will remain unchanged.
20	IL&FS Limited	5.4	15, Vol 1	Registrar aims at awarding contracts for all 14 regions such that no bidder is assigned more than one region	If Bidder is L1 in 3-4 region, then how it'll be decided that which region should be allocated to the Bidder.	As per evaluation process explained in RFQ.
21	IL&FS Limited	5.4 / d	15 , Vol 1	Bid rank of bidders who accept LCR and have not submitted bid initially for that region (initially submitted bid for other regions), will be determined through lottery and they will be placed after original bidders for that region in bid rank	If Bidder didn't submit bid initially for a particular region it means bidder is not interested to bid for that region. Hence it should be consider for LCR and further process.	The terms and conditions as mentioned in RFQ will remain unchanged.

22	IL&FS Limited	7.2	22 , Vol. 1	The Bidders will sign the contract as per the standard form of contract in Volume III within 15 days of issue of Letter of Award of Work.	Does that mean that the bidder will get 21 days to start the work after issuance of Lol? It is requested that a period of at least 45-60 days should be permitted to commence work as the OEMs who will deliver specialized biometric hardware required for enrollment are promising a window of 6-8 weeks for delivery of hardware.	Bidder will get 28 days to start work after issuance of work order.
23	IL&FS Limited	7.3	22, Vol. 1	The Bidder is expected to commence the assignment within 21 days of issue of Letter of Award of Work. In case the winning Bidder fails to start the enrolment work within specified time, then the Tenderer may cancel the award of work and negotiate with the reserve bidder for award of work.		
24	IL&FS Limited	4, 5.5	27, Vol. 1	Maximum Bid Capacity for the Various Financial Capacity 'TIERS'.	It is suggested that registrar should take a certificate from bidders declaring that they have not cross maximum bid capacity as given in their Financial Capacity 'TIER'.	Tenderer has asked for such declaration through financial bid covering letter.

25	IL&FS Limited	5, Annexure II	32, Vol. 1	The total cost shall include all costs like the equipment costs, manpower costs, logistics for transfer of data to CIDR / State data centre, vehicle costs, travel and lodging costs, taxes and duties and any other miscellaneous costs.	As it is being proposed that the variations in tax components will be revisited and the prices may be revised, therefore it is suggested that the price quotation should be requested exclusive of taxes and the taxes shall be applicable as per the prevailing rates	Bid Price should be quoted exclusive of service tax.
26	IL&FS Limited	1.1.2 / b	6, Vol. 2	Other requirement at Enrolment Center	There are many optional items specified and the desired items do have a cost implication especially item no. C.1 to D.7. It is requested that the total number of items required for the project should be clearly specified so that there is a uniform ground play for all the bidders and the quality of services offered are uniform	The terms and conditions as mentioned in RFQ will remain unchanged.

27	IL&FS Limited	1.1.3 / A	8, Vol. 2	Manpower for Project Administration : Project Manager (at least 1 per district), Assistant Project Manager (at least 1 per district)	As this project is not an IT implementation project which requires PG / MBA with such a experience. It is an operation project for doing enrollment & hence these resources with such an experience are not required at every district. Keeping in view the price ceiling from UID & also the discovered prices of other states, providing such a experienced resource per district will add cost to the project. Hence it is suggested that registrar should relax the criteria of experience , education & allow the bidders to deploy a Project Manager for the state & Assistant Prjoect Manager per region with lesser year of experience.	The terms and conditions as mentioned in RFQ will remain unchanged.
28	IL&FS Limited	1.1.4 / 1a	12, Vol. 2	Collect demographic data after due verification as prescribed by UIDAI	Does the Registrar have any pre-filled data? It is suggested that the pre-filled data should be provided by the Registrar as it will be Government data which shall be more Authentic to work upon	Registrar will facilitate the EA in providing pre-enrolment data available with state, if required by EA and agreed by the Registrar.
29	IL&FS Limited	1.1.4 / 3	12, Vol. 2	Scan and store Pol, PoR,DoB and other required documents of enrollees	Scanning of these documents will add cost & also scanning of the same will take time which result in delay of the process. It is suggested that these documents should get xerox & hard copy to be kept by registrar as this is practice generally adopted.	Documents will be xeroxed and not scanned as per ammended RFQ

30	IL&FS Limited	1.3	17, Vol. 2	Service Levels - Availability of Minimum Number of Enrolment Station (ES) operational as elaborated in Annexure III	It is requested that the service level related to number of enrollment stations should be removed as it is entirely bidders responsibility to complete the task in time and as per schedule. The choice of number of stations to be deployed at any given point of time should be left to the bidder. This actually will result into double penalization for the same work. Further, the penalties are found to be on the higher side, it is requested that the same should be reduced	The terms and conditions as mentioned in RFQ will remain unchanged.
31	IL&FS Limited	1.4	18, Vol.2	Roles & Responsibilities	A) Who will provide the KYR+ software - UIDAI or Registrar? B) Who will provide the technical support for the software?	For enrolment EA will use client software for KYR as provided by UIDAI and application for KYR+ as provided by Registrar. UIDAI tech support team will provide support for client software.
32	IL&FS Limited	1.5, Round 1	20, Vol.2	Registrar in consultation with Enrolment agency may deploy Mobile enrolment stations during this round. Number of such mobile enrolment stations will be maximum 10% of total minimum enrolment stations per district as mentioned in RFQ	If Agency will set up an enrolment stations then please explain the necessity of mobile units	The terms and conditions as mentioned in RFQ will remain unchanged.

33	IL&FS Limited	1.6	21, Vol.2	90% (NintyPercent) of the payment will be made based on the number of the successful enrolments (i.e. successful generation of UID). While remaining 10% (Ten Percent) payment will be made after verifying data submitted with Registrar for only those residents who have got UID. Verification mechanism for releasing above 10% payment will be decided by Registrar in consultation with Sub-Registrar and successful bidders.	It is suggested that 100% of the payment should be released as the verification of PoA, Pol will be done by registrar at the time of enrollment as it comes under their roles & responsibility. Performing again the same activity will unnecessary delay the whole process.	The terms and conditions as mentioned in RFQ will remain unchanged.
34	IL&FS Limited	1.6	21, Vol.2	Payments shall be made to the Enrolment Agency by the sub-registrar on a monthly basis based on the number of enrolments completed successfully (successful UID generation) and coverage of the scope of work.	It is requested that the payment should be released within 15 days of submission of invoice.	The terms and conditions as mentioned in RFQ will remain unchanged.

35	IL&FS Limited	1.1	3, Vol.3	Appendix C: Total Cost of Services	It is suggested that contract price should also be added along with Total Cost of Services	The terms and conditions as mentioned in RFQ will remain unchanged.
36	IL&FS Limited	2.9.1, k	13, Vol.3	Engaged in bogus or fraudulent enrolments being done	Engaged in bogus (not based on information certified by Registrar) or fraudulent enrolments being done	The terms and conditions as mentioned in RFQ will remain unchanged.
37	IL&FS Limited	2.9.2, a	14, Vol.3	If the Purchaser fails to pay any money due to the Supplier pursuant to this Contract and not subject to dispute pursuant to Clause GC 8 hereof within forty-five (45) days after receiving written notice from the Supplier that such payment is overdue.	It is suggested that it should be read as :- If the Purchaser fails to pay any money due to the Supplier pursuant to this Contract and not subject to dispute pursuant to Clause GC 8 hereof within forty-five (45) days after receiving invoice / written notice from the Supplier that such payment is overdue.	The terms and conditions as mentioned in RFQ will remain unchanged.
38	IL&FS Limited	10.1, f	23, Vol.3	The Supplier shall at all times indemnify and keep indemnified the Purchaser for any situation arising out of this clause while providing its services under the Project.	It is suggested that it should be read as :- The Supplier shall at all times indemnify and keep indemnified the Purchaser for any situation arising out of this clause save and except for the reasons attributable to the Purchaser or government agencies, while providing its Services under the Contract	The terms and conditions as mentioned in RFQ will remain unchanged.
39	IL&FS Limited	12.1, viii	25, Vol.3	All materials provided to the Purchaser by bidder are subject to Country and Rajasthan public disclosure laws such as RTI etc.	It is suggested that it should be read as :- (viii) All materials provided to the Purchaser by the Supplier are subject to Applicable Laws of India Country and State of Rajasthan	The terms and conditions as mentioned in RFQ will remain unchanged.

40	IL&FS Limited	6.3, 4	28, Vol.3	Eligible Payments against invoice submitted (accompanied with all requisite documents) shall be released within 60 days of submission of invoice.	Its is suggested that eligible payments against invoice submitted (accompanied with all requisite documents) shall be released within 30 days of submission of invoice.	The terms and conditions as mentioned in RFQ will remain unchanged.
41	IL&FS Limited	NA	NA	General	How much time it'll take for UID to be generated after the submission of enrolment data ?	CIDR process takes about two weeks time to process the data
42	IL&FS Limited	NA	NA	General	What are the SLA's on generation of UID after submission of data & whether a delay on account of UID generation will be reimbursed to the bidder for the delay caused in the release of payment to the bidder?	The terms and conditions as mentioned in RFQ will remain unchanged.
43	IL&FS Limited	NA	NA	General	How will the bidder come to know how many UIDs have been generated out of the data submitted by him and how many of enrollments have not been accepted? Please outline the process in detail	Information is available on UIDAI portal
44	Consortium of OmMetal Infraprojects Ltd. & Ankit Consultancy Pvt. Ltd. Agency Code: 1137	Section 1.3/ S.No. 3	Page 17/ Volume II	Rs. 50 per rejection of enrolment by UIDAI	In case of rejection, the registrar will not pay us the amount for the same. This is already a good penalty. Than why additional penalty?	The terms and conditions as mentioned in RFQ will remain unchanged.

45	Consortium of OmMetal Infraprojects Ltd. & Ankit Consultancy Pvt. Ltd. Agency Code: 1138	Section A/ S.No. A.18	Page 5/ Volume II	Document Scanner as per specified	Why such a high capacity scanner is required? We can use a Print/Scan/ Copy printer with every station. This will be easier to handle & most effective too.	Please refer response to query on S.No. 29 above
46	Consortium of OmMetal Infraprojects Ltd. & Ankit Consultancy Pvt. Ltd. Agency Code: 1137	3.Instructions to Bidders-Standard	Page 22 of 36 Volume - I	Clause 7.1 18 Months from date of issue of work order for respective district	The time limit of only 18 months have been given for covering particular area which is very short and it will increase the cost substantially. It will be ideal if time period for completion is kept 36 months instead of 18 months.	Time Period of project is extended to 20 months as per amended RFQ.
47	Consortium of OmMetal Infraprojects Ltd. & Ankit Consultancy Pvt. Ltd. Agency Code: 1137				There are multiple Registrars like banks, post offices, Insurance Companies operating in all areas, therefore, turnout of citizen is poor. This is also experience of work being conducted in the different States. Can this activity be made compulsory for citizen?	UID enrolment is voluntary activity and residents are encouraged to Aadhar no.
48	Consortium of OmMetal Infraprojects Ltd. & Ankit Consultancy Pvt. Ltd. Agency Code: 1137				Can two empanelled agencies form a consortium and participate in the bid?	Only consortiums which are empanelled by UIDAI are eligible to participate in bid.

49	Consortium of OmMetal Infraprojects Ltd. & Ankit Consultancy Pvt. Ltd. Agency Code: 1137				In the pre-bid conference, it was decided that Rules of GF & AR will be followed.As per GF & AR Rule NO.57, if EMD exceeds Rs.10.00 lakhs then Tender Committee can decide that 50% of it can be paid in the form of bank guarantee. We request you to consider our request and allow 50% as bank guarantee and 50% in the form of demand draft.	Please refer response to query on S.No. 8 above
50	Vakrangee Softwares Ltd. Mumbai	1.1.4	12, Volume II	Step 1a: Collect demographic data after due verification as prescribed by UIDAI Step 1b: Collect demographic data after due verification as prescribed by Registrar	Whether any data base (list of residents with address or KYR data dully filled in by residents) will be provided before conducting Enrollment operations	Please refer response to query on S.No. 28 above
51	Vakrangee Softwares Ltd. Mumbai	1.1.4	11/12, Volume II	All content and material for such publicity will be jointly worked by UIDAI/Registrar and shall conform to specifications laid down by UIDAI.	Whether publicity material like banners, handbills/pamphlets will be provided by Registrar	IEC activity with in enrolment centre : Design will be provided by registrar. However EA is responsible for printing and posting of IEC material at enrolment centre
52	Vakrangee Softwares Ltd. Mumbai	1.1.2 (b)(ii)	7, Volume II	The premises of the enrolment center shall be provided by the sub-registrar.	Should we presume that required furniture like table, chair , benches etc. will also be arranged by Sub-Register	Only premises will be provided by registrar.
53	Vakrangee Softwares Ltd. Mumbai	1.1.4	12,Volume-II	Step 3: Scan and store PoI, PoR,DoB and other required documents of enrollees	Enrollees PoI, PoR, DoB and other documents as required by Registrar should be scanned, indexed and stored. We expect that photocopy (Physical copy) of these documents will not be required. Please confirm	Please refer response to query on S.No. 29 above

54	Allsol Technology & Consultants Pvt. Ltd. (on behalf of our Consortium)			<p>Dear Sir,</p> <p>This is to inform that we are consortium of three members namely- 1. Allsol Technology & Consultants Pvt. Ltd., 2. Systematic & Advance Construction Pvt. Ltd. & 3. Initiative for Volunteers Action and Social Development. We have been empaneled by UIDAI to undertake Demographic and Biometric enrollments for the states of Rajasthan, Gujarat, Bihar & Jharkhand. We are placed on technical level T2 and Financial Level F2 by UIDAI.</p> <p>The RFQ for UID Rajasthan though is for Financial Level F3 & F4 and Technical Level T2. We initially did the Pilot POC (Proof of Concept Studies) for UIDAI in Bind Block, Nalanda District, Bihar in the month of April-May 2010 and captured 25,000 data in the first phase and 20,000 data in the second phase of operation after which UID did the POC in Andhra Pradesh and Karnataka and finally Application software AADHAR was made for final operation in India. Also, we have collected more than 16 Lakhs data till date in various e-governance project in Bihar,</p>	The terms and conditions as mentioned in RFQ will remain unchanged
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55	AROH Foundation			<p>This is to state that AROH Foundation is one of the empanelled agencies for UIDAI Adhaar Enrolments. Ours is a national-level NGO having a strong presence in several districts of Rajasthan where we are running prestigious government schemes like SGSY and other livelihood projects, reaching out to lakhs of poor and marginalised people. Encouraged by our grassroots-level presence and community outreach in Rajasthan, we had got ourselves empanelled with UIDAI to be able to extend our services for enrolment. We have been eagerly waiting for the Rajasthan RFQ to participate in the bid and work for adhaar enrolments in Rajasthan.</p> <p>However, we are sorry to note that the Rajasthan bid excludes the F1 and F2 agencies from the bidding process. Sir, we feel that it is an injustice to smaller organisations, specially NGOs and social welfare organisations who have been working with the masses for years.</p> <p>Sir, we hereby request you to reconsider the decision regarding the participation of only F3/F4 agencies in the bidding process. Kindly allow all those agencies who have been</p>	The terms and conditions as mentioned in RFQ will remain unchanged
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56	Multiwave Innovation,			<p>Dear Sir,</p> <p>Further to our email dated 02.02.2011 and based on discussions in the pre-bid meeting held on 03.02.2011, we further request you the following for your kind consideration.</p> <p>1. The minimum number of Enrollment station would be reduced to 65% of the figures mentioned in the RFQ if it is recalculated on the basis of 50 enrollments per day per station, 270 days working in a year and 18 months as the project duration. Thus, these figures need rechecking or clarifications.</p> <p>2 In Request For Empanelment of UIDAI, the enrollment process has been spread over 4 years period. In the RFQ of DOIT the Project duration is mentioned as 18 months. This change shall have substantial cost impact on the project as well a very low utilization of costly enrolment equipment. Also as indicated in clause 2.2.2 at page 6 of Vol.1 of RFQ that UID project is a unique initiative of Government of India and may face a number of unforeseen situations, which may require exceptional measures to handle them. Hence, Keeping all these aspect in view, we, therefore request you to please increase the duration of the project to 36 months for better price and</p>	The terms and conditions as mentioned in RFQ will remain unchanged
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* Prebid queries from Wipro Limited and Consortium of SQL Star International Ltd. & Italica Pvt. Ltd. Were received late and have not been responded

** Bidder is expected to go through revised RFQ Document afer prebid and should submit the same in his bid response