

**Queries made by the bidders**

SI No.	Name of the Firm	Questions	UIDAI Response
1	Rajesh Chowdhury Microview Pvt. Ltd.	<p>1. By when the facility of On-line submission of RFE will be available to enable us to submit our request and complete the process</p> <p>2. Statutory compliance (PF/ESIC etc) is mandatory but no documentary evidence of registration certificates are required to submit with RFE. Is self declaration regarding these compliances sufficient?</p> <p>3. BG to be submitted within 30 days of communication of acceptance of EA. The successful applicants will have to submit BG within 15 days of Letter of Intent. Please confirm 15 or 30 days</p>	<p>1. As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest</p> <p>2. Yes, it's a self declaration your company has to make.</p> <p>3. The Bank Guarantee should be submitted within 30 days of the date of communication of the award and acceptance of the empanelment as Enrolment Agency by UIDAI.</p>

		<p>4. We are an existing EA for 2 States. Can we change the State at the time of request for renewal or in between the period.</p> <p>5. Existing EAs are required to submit only the financial statement for 2010-11 along with Annexure-I &amp; II or all documents (Cert of incorporation/declaration for not being blacklisted/PAN/Service Tax/ Profile &amp; details of work done etc.) as required for new empanelment</p>	<p>4. You can opt for different States at the time of renewal and not in between period.</p> <p>5. Existing EAs are required to submit the Financial document for the year 2010-11. Incorporation certification, PAN/Service Tax and profile of the company is not required. However, you will have to send a self declaration stating that you have not been black listed during the previous year (s).</p>
2	Pooja Sharma	<p>1. As per your RFE uploaded on website state at page no. 3 that A separate portal is being created for submission of the proposals on-line and the same will be made available by 20.5.2011, but there is no link for filling online proposals. pls. let us know the link for uploading the proposal for the same.</p>	<p>1. As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.</p>

3	Vertex Customers Services Pvt. Ltd.	<p>1. This is with reference to the RFE for the empanelment of Enrolling Agencies. Please let me know when will the separate portal be created for submission of the proposals on-line.As per the RFE the same was to be available by 20<sup>th</sup> May 2011.</p> <p>2. 12.17 Only one application: An applicant may only submit one proposal on its own.If an applicant submits more than one proposal on its own, such proposals shall be disqualified. Our query: Please clarify if two separate companies, registered under the Companies Act , meeting the eligibility criteria, of the same Group can bid for Empanelment independently.</p>	<p>1. As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.</p> <p>2. Provided the two companies are legal entity with different registration under the Company Act, separate applications can be submitted.</p>
4	SHARE Microfin Limited	<p>1. Link to online application for empanelment: This is to request you to kindly provide the link for online application as the RFE (the pdf file) doesn't have a mention on the same.</p> <p>2. Can the applications be submitted and accepted only in the hard copy form?</p>	<p>1. &amp; 2. As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.</p>

5	Nadim Bashir	<p>1. I am not able to find the link for Online submission of details for Empanelment of Enrolment Agencies (EA) . As per the RFE Document.F.No.A-11016/133/2011-EA UIDAI 4.7 Only those applicants /existing EAs who meet the eligibility criteria specified above will be eligible to respond to this RFE. The applicant's request should be submitted online on the portal of UIDAI at <a href="http://www.uidai.gov.in">www.uidai.gov.in</a> and automatically generated printout should be annexed with the relevant information &amp; supporting documents to substantiate the eligibility of the applicant vis-à-vis the pre-qualification criteria.</p> <p>2. Should all Consortium members provide financial statements for the financial years or prime agency only?</p>	<p>1. As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.</p> <p>2. Financial statements of only the prime agency are required.</p>
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6		I am unable to download the application for so kindly send me application format for at this mail ID	Please Check UIDAI's website <a href="http://www.uidai.gov.in">www.uidai.gov.in</a> under Tender where the RFE-for empanelment of EA has been posted.
7	Gaurav Goyal Director Sapphire Info Solutions Pvt Ltd	We want to apply for the Empanelment of Enrolling Agencies as per your doc no. F.No. A-11016/133/2011-EA UIDAI. I tried to find out the Online Application form but did not find on your website. Can you provide me the link of the same if it has been uploaded. Or advice when you are going to upload, if it has not been uploaded on the server till now.	As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.
8	ITI Limited	1. We are in the process of preparation of the Bid proposal for the subject RFE. As per the RFE, we need to submit the queries in the portal as per the RFE clause The link to the portal is not available in the UIDAI Website. You are requested to make available the link at the earliest for us to upload our queries.	1. As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.

		<p>2. Central PSU's may please be exempted for Profitability Clause.</p> <p>3. The clause may be modified as "The applicant in case of Private/ PSU/ Govt. Company/ Commercial Organization/ Autonomous Body (single agency/ Prime Agency in case of a consortium) should have had a Net Worth of at least INR 50 lacs in at least 2 (two) of the last 3(three) Financial years, 31st March 2009, 31st March 2010 and 31st March 2011 as evidenced by the audited accounts of the organization. Alternately, Central PSU's may please be exempted for Networth Clause.</p> <p>4. Can the existing Empanelled Agency (prime bidder) change the consortium partner during renewal process.</p>	<p>2. Clause remains unchanged</p> <p>3. Clause remains unchanged</p> <p>4. Yes, as long as Prime Agency remains same.</p>
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9	VFS Global Services Pvt. Ltd.	<p>This is in reference to the "RFE for Empanelment of Enrolment Agencies" published in the UIDAI website dated May 11, 2011. As per the said RFE, the deadline for submitting vendor queries was May 30, 2011.</p> <p>As the specified online link in the RFE for submission of the vendor queries is not available, VFS Global is attaching herewith, a list of queries regarding the RFE.</p>	<p>As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.</p>
10	Gamelto	<p>1. Page 11 of 51 Clause number 5.3 under mandatory List of document to be submitted : It has been asked to submit Auditor certified financial statements for the financial Years 2010-11 , 2009-10 &amp; 2008 -09 . Would like to request as Audit of the year ended March 2011 (2010-11) is currently going on and it may not be possible to submit the audited Balance statement or Auditor certificate as it is same and would require audit. We would request for allowing a self certification by Authorized signatory (directors) to be submitted currently for 2010-11 and within two months the audited balance sheet to be submitted. Or</p>	<p>1. In case, the audited certified financial statements for the financial year 2010-11 is not available, a provisional certificate by Auditor specifying the Net worth and Turnover/ Grants-in-aid of the organization as of 31.3.2011 should be provided for the same. Existing empanelled EAs should only submit accounts/Auditor's certificate for 2010-11. The EAs</p>

		<p>request for an extension till 31<sup>st</sup> July 2011.</p> <p>2. Assuming we are answering in consortium (as a prime agency) and are profitable at least for 2 fiscal years and yet our consortium partner is not (i.e. profitable only for 1 fiscal year), how will this be calculated for this tender in terms of eligibility.</p>	<p>that are empanelled will have to submit the audited statement of accounts by 30<sup>th</sup> September.</p> <p>2. Net worth/annual turnover of the Prime Agency alone is taken into consideration.</p>
11	Venture InfoTech	<p>1. Page no 11, section 5.3 . Auditor certified financial statements for the financial years 2010-11, 2009-10 and 2008-09 (Please include the sections on P&amp;L, Turnover, Assets and Balance Sheet) should be provided by all types of applicants. In case, the audited certified financial statements for the financial year 2010-11 is not available, an Auditor's certificate specifying the Net worth and Turnover/ Grants-in-aid of the organization as of 31.3.2011 should be provided for the same. Existing empanelled</p>	<p>1. In respect of the financial year 2010-11 kindly submit a provisional certificate from your auditor. Financial statements for 2007-08 are not required nor acceptable in lieu of those for 2010-2011.</p>

EAs should only submit accounts/Auditor's certificate for 2010-11.  
The financial statements for 2010-11 are yet to be finalized.  
Can we submit financial statements 2007-08, 2008-09 & 2009-10 ? and provide the data of 2009-10 for all submission and criteria?

2. Page 44 for the Annexure-II – Application Form for EMPANELMENT Point 12 : Net Worth of the Single Agency/ Prime Agency in each of the previous three financial years ending 31<sup>st</sup> March 2009, 31st March 2010 and 31st March 2011, in case of a Private/ Commercial organization/ PSU/ Govt. Company/Autonomous Body, duly certified by the Company Auditor (do not include intangible assets)Which year data needs to be filled? The financial statements for 2010-11 are yet to be finalized.

2. All the three years data is required. In case, the audited certified financial statements for the financial year 2010-11 is not available, a provisional certificate by Auditor specifying the Net worth and Turnover/ Grants-in-aid of the organization as of 31.3.2011 should be provided for the same.

3. Page no 11, Section 5.4  
Declaration from the Directors citing that the organization has not been blacklisted by Central/ State/ UT Government and has not been charged for any fraudulent activity and not be under a declaration of ineligibility for corrupt practices. The NGO/ Not-for-Profit organization must also provide declaration from the Directors citing that it is non-political and non-denominational organization with no affiliation to any political parties or religion.  
*Along with the Director, Can Company Secretary or also sign the document for the same?*

4. *Page no 10, Section 4.7*  
Only those applicants /existing EAs who meet the eligibility criteria specified above will be eligible to respond to this RFE. The applicant's request should be submitted online on the portal of UIDAI at [www.uidai.gov.in](http://www.uidai.gov.in) and automatically generated printout should be annexed with the

3. The declaration is a self declaration to be signed by one of the Directors of your company.

4. The on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.

		<p>relevant information &amp; supporting documents to substantiate the eligibility of the applicant vis-à-vis the prequalification criteria. Please provide the link for online submission of the empanelment on the UIDIA website. Till date it is not visible.</p>	
12	Pandu ranga rao	<p>I want to start Empanelment of Enrolling Agency at my native place in Guntur it is situated in Andhra Pradesh but I am employed in reputed Software company. Can you please tell me the information regarding this.</p>	<p>Please Check UIDAI's website <a href="http://www.uidai.gov.in">www.uidai.gov.in</a> under Tender where the RFE-for empanelment of EA has been posted.</p>
13	<a href="#">Pioneer e Labs Ltd</a>	<p>We are unable to locate the separate link for online bidding for EMPANELMENT OF ENROLLING AGENCIES Unique Identification Authority of India (UIDAI) 9th May,2010 Request for Empanelment (RFE) EMPANELMENT OF ENROLLING AGENCIES FOR UNDERTAKING DEMOGRAPHIC AND BIOMETRIC DATA COLLECTION FOR UID ENROLMENT as mentioned in the document.</p> <p>Please help for the same by providing</p>	<p>The on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.</p>

		the link and any of the contact number whom can be contacted for further assistance.	
14	Hitesh Chawla	Can a single company (agency) be a part of multiple consortiums as non-prime agency?	NO. not permissible
15	Atishay Infotech Pvt. Ltd.	As you had specified in your 'Request for Empanelment of Enrolment Agencies' F.No.A-11016/133/2011-EA UIDAI : "A separate portal is being created for submission of the proposals on-line and the same will be made available by 20.5.2011". We are waiting for the same portal to upload our docs for further needful action. Please provide the same.	The on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.
16	Ashish Chatterjee	This is regarding Online Portal which was suppose to be launched for "RFE - EMPANELMENT OF ENROLLING AGENCIES".  As per RFE it was mentioned that "A separate portal is being created for submission of the proposals on-line and the same will be made available by	The on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.

		<p>20.5.2011.”</p> <p>Please give us the portal link along with user manual from where we can submit our tender bid online</p>	
17	(APEC)	<ol style="list-style-type: none"> <li>1. Where companies with formation year of 2008 can participate. formation month December 2008. however the paid up capital of the company is more than Rs. 50 Lacks</li> <li>2. Is there any cap on the number of EA centers that T1 participant can apply/open, as long as this is the only state allocated to the EA.</li> </ol>	<ol style="list-style-type: none"> <li>1. As per RFE, your company should have already been in existence for the lasty three years. That is one of the minimum requirements.</li> <li>2. In respect of your second query, the enrolment centres are set up based on the agreements entered into by the Registrars and EAs upon entering into a contract.</li> </ol>
18	Govind Agrawal Anaxee Technologies Pvt. Ltd.	<p>We are biometrics company based out of Hyderabad. We have some of our customers who wish to get empaneled in UIDAI as enrolment agencies. They wish to include us in their consortium. Please do let us know if we can make consortium with more than one Prime agency? We will play role of biometric consultant &amp; supplier in these companies.</p>	NO. Not Permissible

19	Management and Computer Consultants	Please let us know the link of Portal for on-line submission as we are unable to locate it.	The on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.
20	West Bengal Consultancy Organisation Ltd. (WEBCON)	<p>1. Kindly send details of specification and approximate cost for procuring hardware and software</p> <p>2. Provide name/Address and contact details of UIDAI authorized agency from whom the above hardware/software may be procured.</p>	<p>1. The Resident Enrolment Process document has Checklist for Setting up Enrolment Center that lists all mandatory and desired requirements for the Enrolment Centre. Please use the same for calculation of approx costs.</p> <p>2. For certified biometric devices make and model, visit STQC website.  <a href="http://www.stqc.nic.in/writereaddata/mainlinkFile/UID%20Provisional%20certificate%20list%20%2031-03-2011%20with%20rev%20for%20Linux%20and%20extn%20&amp;%20change%20req.pdf">http://www.stqc.nic.in/writereaddata/mainlinkFile/UID%20Provisional%20certificate%20list%20%2031-03-2011%20with%20rev%20for%20Linux%20and%20extn%20&amp;%20change%20req.pdf</a></p>

21	Surjit Khuntia	I own a software firm having turn-over of approx. 15-20 lakhs annually. Whether I am eligible to apply for the empanelment for agency who participate in the Tender directly?	The applicant in case of Private/ PSU/ Govt. Company/ Commercial Organization/ Autonomous Body (single agency/ Prime Agency in case of a consortium) should have had a Net Worth of at least INR 50 lacs in each of the last three financial years ending 31 <sup>st</sup> March 2009, 31 <sup>st</sup> March 2010 and 31 <sup>st</sup> March 2011 as evidenced by the audited accounts of the organization.
22	Thrinaina Informatics Limited	<p>1. Clarification regarding details on <i>ensuring compliance to labour regulations; i.e., PF, ESI, Minimum Wages, Industrial disputes Act, Contract Labour Act etc.</i>; on page no. 21 in RFE:- Whether this point is a mandatory pre-qualification / eligibility criteria to be fulfilled and relevant documents need submitted by the Empanelled Agency</p> <p>2. Clarification regarding filling the Application form for Empanelment as per "<i>Process for Empanelment – How to Apply for Empanelment with UIDAI (point b)</i>" on page no. 25 of RFE:- Whether the Annexure II in the RFE is sufficient to be filled and submitted in online portal to be provided by 20.05.2011 OR there is</p>	<p>1. No documentary evidence required at the time of applying for empanelment. However, for continuity of empanelment, the EA must comply with these regulations.</p> <p>2. 3. &amp; 4. As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by</p>

		<p>an exclusive online form on the UIDAI website. If so, kindly provide specific web link for the online form.</p> <p>3. Information about completion and availability of the online portal by 20.05.2011 for submission of proposal as per "<i>Invitation for Proposal (point 4)</i>" on page no. 3 of RFE</p> <p>4. Online submission of queries by prospective bidders as per "<i>Pre-Application Queries</i>" on page no. 25 of RFE :- Portal / web link for queries submission online</p>	<p>15.6.2011, 3 PM latest.</p>
<p>23</p>	<p>Onicra Credit Rating Agency of India Ltd</p>	<p>The applicant (single agency/ all consortium members)/NGO/Not for Profit organization should have been in existence for a period of at least 3 years as of 31.3.2011.The applicant, except NGOs and Not for-profit organisations, should have been profitable, in at least 2 (two) of the last 3(three) Financial years, ie.2008-09,2009-10 and 2010-11 as declared by audited account / certified balance sheet of financial statement reported in</p>	<p>The applicant (single agency/ all consortium members)/NGO/Not for Profit organization should have been in existence for a period of at least 3 years as of 31.3.2011.The applicant, except NGOs and Not for-profit organisations, should have been profitable, in at least 2 (two) of the</p>

		India.	last 3(three) Financial years, ie.2008-09, 2009-10 and 2010-11 as declared by audited account / certified balance sheet of financial statement reported in India.
24	Basix	<p>1. <i>Commercial Organizations (Single Agency/ Prime Agency in case of a consortium) which have a Net worth above INR 50 Lacs and not exceeding INR 2 Crores as of 31.3.2011 shall be eligible for 'Tier F1' empanelment</i></p> <p>a) We are assuming that a firm that a firm with Net worth more than INR 2 Crore as of 31.03.2011 shall also be eligible for Tier F1 empanelment Kindly confirm our assumption</p> <p>b) Kindly confirm eligibility criteria for Tier F1 empanelment for a firm that has Net worth of more than INR 2 crores however it lacks the technical capabilities of "Level T2 – Skilled"</p> <p>2. <i>Commercial Organizations (Single Agency/ Prime Agency in case of a consortium) which have</i></p>	<p>1. a) &amp; 2. c) Financial Tier will be determined by UIDAI based on Annual Net Worth/Turnover/Grants in Aid of the Agency as on 31.3.2011</p> <p>1. b) &amp; 2.d) The Financial capacity is not linked to Technical Capability.</p>

		<p><i>a Net worth above INR 2 crores and not exceeding INR 5 Crores as of 31.3.2011 shall be eligible for 'Tier F1' empanelment</i></p> <p>c) We are assuming that a firm that a firm with Net worth more than INR 5 Crore as of 31.03.2011 shall also be eligible for Tier F2 empanelment provided it meets the Technical capabilities as detailed out on section 6.1 bullet point II, page 13 of 51 Kindly confirm our assumption</p> <p>d) Kindly confirm eligibility criteria for Tier F2 empanelment for a firm that has Net worth of more than INR 5 crores and it complies only with the technical capabilities of "Level T2 – Skilled" as detailed out on section 6.1 bullet point II, page 13 of 51</p>	
25	HCL	<ol style="list-style-type: none"> <li>1. Can we change consortium for Renewal Case?</li> <li>2. We observe July to June financial year, therefore financial statements for FY 2010-11 may be allowed to be certified by</li> </ol>	<ol style="list-style-type: none"> <li>1. Yes, as long as Prime Agency remains same.</li> <li>2. In case, the audited certified financial statements for the</li> </ol>

		<p>Company Secretary.</p> <p>3. Declaration from the Directors citing that the organization has not been blacklisted by Central/ State/ UT Government. Declaration from Company Secretary may also be allowed for Clause 5.4 page no. 11.</p>	<p>financial year 2010-11 is not available, an Auditor's certificate specifying the Net worth and Turnover/ Grants-in-aid of the organization as of 31.3.2011 should be provided for the same. Existing empanelled EAs should only submit accounts/Auditor's certificate for 2010-11.</p> <p>3. Clause remains unchanged</p>
26	Techsmart	As per the RFE issued by UIDAI for empanelment, for upgrading T@ to T# (Page 13-6.1 Para III) eligibility was	Clause remains unchanged

		<p>mentioned as 10 Lakh enrolments and issuance of Aadhaar numbers. As issuance of Aadhaar numbers is not our responsibility, please restrict the clause to submission of data to the extent of 10 Lakh data to CIDR. Otherwise this will be a penalty for all the companies who have submitted data to CIDR to the tune of 10 Lakh and still haven't received the Aadhaar numbers.</p>	
27		<ol style="list-style-type: none"> <li>1. Please inform if authorized signatory/ company secretary of the organization submit the declaration.</li> <li>2. Do we need to submit a technical solution for the enrolment work (scope of work)</li> <li>3. Please suggest if we directly bid for Level T2.</li> <li>4. Please suggest if we can bid for T2 in Technical &amp; F4 in financial evolution.</li> </ol>	<ol style="list-style-type: none"> <li>1. Clause remains unchanged</li> <li>2. No. Only details /overview of company's existing profile is required.</li> <li>3. You can bid for T2, if you satisfy either of the clause</li> <li>4. Yes, provided you meet the criteria for T2 &amp; F4</li> </ol>

28	Tata Communications Banking InfraSolutions Ltd.	<p>In order to cater exclusively to the needs of the Banking, Financial and Insurance segment, Tata Communications has promoted its 100% owned subsidiary Tata Communications Banking InfraSolutions Limited (TCBIL) as a strategic initiative in the Payments System &amp; Hosted Managed Application space. TCBIL has widest range of in-house capabilities across banking infrastructure management and leverages the extensive, robust pan-India network of Tata Communications Ltd.</p> <p>TCBIL has a wide range of solution offerings which include End-to-End ATM Managed Services, PoS Managed Services, Hosted Core Banking and more recently - Financial Inclusion</p>	Minimum Eligibility criteria needs to be fulfilled for an agency to be considered for empanelment

Solutions. After achieving strong growth in its existing business-lines, TCBIL has committed itself in the Financial Inclusion (FI) space with an existing order and is also engaging with various entities in the FI space. We have also successfully completed the EOI field-trial for the Department of Posts' ICT hardware RFP.

We feel that our experience, capabilities and vision align to the UIDAI's goals and we would like to partner in the UIDAI's efforts by empanelling ourselves as an enrolment agency. However, being a company established recently we do not fit in the following eligibility criteria:

- Net-worth of Rs. 50 lakhs in the last 3 financial years
- Profit-making in the last 3 financial years

We would like to emphasize that being a 100% owned subsidiary of Tata Communications Ltd., we have the financial backing of a large, established organization. In light of this, we

		<p>request the UID to kindly amend the minimum eligibility criteria to read:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Company or company's parent company of which the company is a 100% owned subsidiary of should have been profitable in 2 of the last 3 financial years (Section 4.3)</li> <li><input type="checkbox"/> Company or company's parent company of which the company is a 100% owned subsidiary of should have Net-worth of Rs. 50 lakhs in each of the last 3 financial years (Section 4.4)</li> </ul>	
29	Lohia Jute Press Pvt. Ltd.	<ol style="list-style-type: none"> <li>1. How Can I fill Application form online in UIDAI portal?</li> <li>2. About Bank guarantee of Rs.200000/- when it will be given?</li> </ol>	<ol style="list-style-type: none"> <li>1. As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.</li> <li>2. The Bank Guarantee should be submitted within 30 days of the date of communication of the</li> </ol>

			award and acceptance of the empanelment as Enrolment Agency by UIDAI.
30	Virgosoftech Limited	<ol style="list-style-type: none"> <li>1. We have carried out over 12 lakh enrolments for different registrars but due to slow generation of Aadhaar Numbers a meager count of just 1.5 Lac Aadhaar is being displayed on the portal. We would request you to kindly change the existing clause to only Completing 10 Lac successful Aadhaar enrolments</li> <li>2. Do we have to state Technical capability in between T1 and T2 categories only?</li> </ol>	<ol style="list-style-type: none"> <li>1. Clause remains unchanged</li> <li>2. Please read the clarification at Box on page 15 of the RFE document</li> </ol>
31	Jayams Information Services Pvt. Ltd	I would appreciate if we are given to understand the 'Payout Structure' per Biometric Registration and the 'Payout Schedule'.	UIDAI reimburses to the Registrar Rs. 50/- for every successful Aadhaar Number generated and the Registrar in turn release the funds to the EA on the basis of the terms of agreement in the contract. The reimbursement is based on the monthly report from CIDR regarding the successful generation.

32	Gujarat Infotech Limited	<ol style="list-style-type: none"> <li>1. Who will decide enrolment centers, either enrolment agencies (EA) or registrar?</li>   <li>2. Who will conduct awareness program in resident, either enrolment agency (EA) or registrar?</li>   <li>3. Software will provide by EA or UIDAI.</li> </ol>	<ol style="list-style-type: none"> <li>1. Registrar decides enrolment center based on several parameters. Registrar may however, take EAs advice/suggestions into consideration. Final approval is from Registrar.</li>   <li>2. Registrar is responsible for creating awareness while enrolment agency has to assist Registrar in communication and generating resident awareness.</li>   <li>3. Aadhaar application for resident enrolment will be provided by UIDAI. All other software requirements like OS, antivirus, printer drivers etc need to be arranged by EA.</li> </ol>
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4. Apart from UIDAI experience is it OK if the agency has experience in other work.

4. For level T1 no experience is required. For level T2, agency must have employed at least 25 enrolment operators and other staff trained and certified in Aadhaar enrolment processes. Alternatively, they should have completed 50,000 biometric enrolments in the last 3 financial in any other project. However, for Level T3 the agency must have 75 certified enrolment operators/supervisors in UIDAI enrolment processes and 10 lakh successful UIDAI enrolments. For details refer section 6.1 of the RFE.

		<p>5. 35 Lac for each State or for 4 States.</p> <p>6. Portal has not been developed. We need to submit tender document only hardcopy along with 1 CD?</p>	<p>5. Cumulative 35 lacs i.e. for all 4 States/UTs</p> <p>6. As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.</p>
33	WBEIDC Ltd.	<p>We would like to renew our empanelment as Enrolling Agency for this year also for the state of West Bengal and Tripura and in addition to this, we would like to empanel for other states also like Orissa, Assam, Bihar, Sikkim, Meghalaya, Manipur &amp; Jharkhand, as we fall under F4 tier.</p>	<p>While sending your proposal kindly indicate the names of the States/UT that your company is interested in. Otherwise also as per F4 category you are eligible for pan India. Please indicate either.</p>

		Kindly advise us on how to renew and empanel for additional states also.	
34	ILFS	<p>1. It is suggested that Declaration either from CEO / MD / Chief Secretary of the organization should be make eligible under this clause.</p> <p>2. i. Is there any specific template for Certificate of Satisfactory Performance available with UIDAI, if yes then it is requested to please share the same with the Bidders. It is suggested that one template may be shared with all the Registrars and Eas to maintain the uniformity of the information.</p> <p>ii. We have conducted certain pilots with few registrars based on certain communications. Since there shall not be any continuing association of the EA with registrar, as the excercise was taken up on special request to do small launch and to create awareness among</p>	<p>1. Clause remains unchanged</p> <p>2. i) No</p> <p>ii) Any enrolment exercise taken on special request for small launch involving enrolments below 5K do not require</p>

		<p>the registrar, it is therefore suggested that UIDAI may give exemption to the EA for satisfactory certificates for such pilots.</p> <p>iii) We have entered into Agreements with several Registrars very recently (in past few weeks), since the work could not be started because of Registrar Readiness and other administrative issues. It is suggested that certificate should not be requested from EA as the project have hardly begun and the Registrar may not be comfortable enough to give any such kind of satisfactory performance letter.</p> <p>iv) It is requested that only certificate of satisfactory performance from registrars should be sought, as in most of the cases registrars did not commence the SLA evaluation exercise. Hence it would not be possible for EA to get SLA performance certificate from Registrar.</p>	<p>certificate of satisfactory performance from the Registrar.</p> <p>iii) No certificate required if work has not commenced</p> <p>iv) Clause Number 9.3.B.(i) is amended as under: Certificate of Satisfactory Performance from their Registrar. However, for any enrolment exercise taken on special request for small launch</p>
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v) It is requested that all the Registrars and ROs may be informed by UIDAI directly about the requirement of such satisfactory performance letter for re-empanelment with the timelines of the submission of RFE so that they may issue letter in time to the EAs to enable submission of the bid. In case a Registrar is not able to issue a letter because of any administrative or any other reason to the EA then they should inform UIDAI and the concerned EA in writing clearly specifying that by what time they will be able to issue such letter and UIDAI should accordingly provide adequate grace period to the EAs for submission of such certificate for empanelment.

3. i) As on 29.05.11, IL&FS has done Cumilative Enrolments of 29,39,548, packets uploaded to CIDR is 19,45,865

involving enrolments below 5K do not require certificate of satisfactory performance from the Registrar.

v) RFE is a published document available to all on UIDAI website. In case of any issues, existing agencies may get in touch with respective Regional Offices of UIDAI

3. i) Clause remains unchanged

and UID generated is 501,305. We have completed enrolments of nearly 30 lacs but UID generated is nearly about 5 lacs which is entirely dependent on CIDR /UIDAI. As per current information available on portal only one agency has completed generation of 10 lacs UID. Hence it may not appropriate to put a cap of 10 lac UID generation for T3 category. Either this cap should be brought down to 5 lacs UID generation or a minimum of 15 lacs enrolment should be made as eligibility criteria.

3.ii It is also suggested that UIDAI tech center should issue a certificate to each EA / Registrar specifying that how many number of Operator and supervisor are active for that EA and how many UID have been generated (Registrar Wise) and how many packets have been submitted to CIDR (Registrar wise). Since UIDAI is requesting for re-empanelment, hence it is felt that the data provided by tech center / CIDR will be the most authentic form for an EA to submit its claim against the eligiblity criteria and to avoid any kind of misrepresentation or conflict of figures while submitting

ii) Agency must provide data at their end. UIDAI will carry out its own checks as per its own need.

		<p>the claim.</p> <p>4.i) It is not easy for EA to obtain certificate from every registrar within such short duration. Hence it is requested to extend the last date of submission by 15 days.</p> <p>4.ii) It is requested that submission of bids in person / by-hand should be applicable also.</p> <p>5. Since EA will enter into contractual agreement with Registrar who'll select EA for their specific region. It is requested that there should not be any Bank Guarantee clause applicable on EA w.r.t UIDAI as EA in any case will furnish Performance Bank Guarantee to the Registrar who select the EA to</p>	<p>4. i) Para 4 of the Invitation for Proposal and Clause 9.1(e) are amended as under: The time limit for submission of the Proposal remains unchanged i.e. 15.6.2011. However, the certificate of satisfactory performance from the Registrar may be submitted latest by 30.6.2011</p> <p>ii)It is acceptable</p> <p>5. Clause remains unchanged</p>
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		conduct UID operation for them. Hence it is requested that EA need not to furnish any Bank Guarantee to UIDAI.	
35	Sahaj Corporate	<p>1. No link is available on UID Portal. Pls highlight the required link.</p> <p>2. Part A point (i) should this be in the form of a separate letter or included in the Annexures. If in the annexure then which one?</p> <p>3. Does the existing empanelled</p>	<p>1. As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.</p> <p>2. A separate letter along with supporting document where necessary.</p> <p>3. Yes, agencies already</p>

		<p>agencies have to provide the BG as well.</p> <p>4. Part c mentions "fees for enhancement", but the RFE does not mention any relevant details for fees of enhancement.</p> <p>5. Would it be permitted if an existing empanelled agencies financials are yet to be prepared and financials of 2007-08, 2008-09 and 2009-10 is submitted along with the bid while 2010-11 financials are submitted later.</p> <p>6. The biometric capturing should not be evaluated based on the figures provided in the UIDAI portal but based on the number</p>	<p>empanelled and wishing to renew and enhance their empanelment are also required to submit BG.</p> <p>4. Renewal and enhancement may be treated as the same. While renewing their empanelment, EAs can also request for enhancement of the Tech and Financial category.</p> <p>5. The provisional financial statement for 2010-11 from your auditor would be sufficient.</p> <p>6. Clause remains unchanged</p>
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		<p>of data uploaded by EA since there is huge backlog in UIDAI CIDR and the data reflected in the UIDAI portal does not give a correct figure of an EA enrolments.</p>	
36	VFS Global	<p>1. Section 5.1 page no. 11 With regards to the photo copy of Certificate of Incorporation from the Registrars of Companies, would we need to certify (attest) the photo copy from the authorized signatory of the company?</p> <p>2. Section 5.3 page no. 11 Would the photocopy of auditor' certified financial statements required to be attested by the authorized signatory of the company?</p> <p>3. For FY 2010-11, in place of Auditor's certificate specifying the</p>	<p>1. Yes</p> <p>2. Yes</p> <p>3. The provisional financial</p>

		<p>Net worth and Turnover can we provide a certificate by a practicing Chartered Accountant?</p> <p>4. Section 5.4 page no. 11 Declaration to be..... : Is this the same as the Covering letter in Annexure 1 (which has to be printed on the letter head of the company?)</p> <p>5. Section 8.5 page no 24 Request more clarity/details on transferring data to UIDAI</p> <p>6. Section 9.1. e) page no 22 In case the financials are supposed to be attested by the authorized signatory, would you want us to scan and add the same in the CD?</p> <p>7. Section 9.6.2 page no 28 Are the General Eligibility criteria</p>	<p>statement for 2010-11 may be signed by the auditor of the company.</p> <p>4. It is a self declaration hence the covering letter statement should also be sufficient.</p> <p>5. This information is available on UIDAI website and accordingly referred to.</p> <p>6. Both hard copy and soft copy may be made available.</p> <p>7. Both these conditions are to be</p>
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		mentioned in section 9.6.2 same as "Minimum Eligibility criteria" as listed in section 4? If not, what are the additional criteria in "General Eligibility"?	fulfilled.
37	CMC	<ol style="list-style-type: none"> <li>1. Kindly Let us know the link as we are unable locate the link for uploading response or queries</li> <li>2. Will UIDAI allow the companies to bid as consortium member with a company and also directly? E.g We bid along with a consortium member for a state and our consortium member bids directly for some other state.</li> <li>3. Kindly clarify that companies those who qualify under Tier F-4 and are interested to take job on All India Basis (States/UT's) also need to specify the</li> </ol>	<ol style="list-style-type: none"> <li>1. As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.</li> <li>2. No, you can apply only as one entity.</li> <li>3. You can opt either All States and UTs or for a few States/UTs.</li> </ol>

states/UT ?

4. Page 11

5.4 Declaration from the Directors citing that the organization has not been blacklisted by Central/ State/ UT Government and has not been charged for any fraudulent activity and not be under a declaration of ineligibility for corrupt practices.

Can this declaration be signed the by the Person in whose name the power of attorney has been issued?

5. Can a Company be considered for qualification for level T3 directly?

6. Can a Company be considered for qualification for level T3 directly?

7. Will you allow the organizations registered with UIDAI as "Registrar for UIDAI work "to apply for empanelment?

4. This is a self declaration to be signed by one of the Directors of your company.

5. Yes provided you fulfill the conditions as stated in the RFE.

6. Yes provided you fulfill the conditions as stated in the RFE.

7. Registrars can either enroll residents themselves or use the services of other agencies.

38	Vayam Technologies Ltd.	<ol style="list-style-type: none"> <li>1. Please confirm if authorized signatory/company secretary of the organization submit the declaration.</li> <li>2. Do we need to submit a technical solution for the enrolment work (scope of work)</li> <li>3. Please suggest if we can directly bid for Level T2</li> <li>4. Please suggest if we can bid for T2 in Technical &amp; F4 in financial evaluation</li> <li>5. Does the operator has to be trained/certified before applying for RFE</li> </ol>	<ol style="list-style-type: none"> <li>1. Clause remains unchanged</li> <li>2. No</li> <li>3. Yes provided you fulfill the conditions as stated in the RFE.</li> <li>4. Yes provided you fulfill the conditions as stated in the RFE.</li> <li>5. For level T1 not required. For level T2, agency must have employed at least 25 enrolment operators and other staff trained and certified in Aadhaar enrolment processes. Alternatively, they should have completed 50,000 biometric enrolments in the last 3 financial in any other project. However,</li> </ol>
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			<p>for Level T3 the agency must have 75 certified enrolment operators/supervisors in UIDAI enrolment processes and 10 lakh successful UIDAI enrolments. For details refer section 6.1 of the RFE.</p>
39	Protex Computer Pvt. Ltd.	<ol style="list-style-type: none"> <li>1. By when the facility of On-line submission of RFE will be available to enable us to submit our request and complete the process.</li> <li>2. Statutory compliance (PF/ESIC etc) is mandatory but no documentary evidence of registration certificates are required to submit with RFE. Is self declaration regarding these compliances sufficient?</li> <li>3. BG to be submitted within 30</li> </ol>	<ol style="list-style-type: none"> <li>1. As published in the papers on 30.5.2011, the on-line application form is not being made available now. Kindly submit hard copy of your application along with a soft copy containing all the supporting documents to reach UIDAI by 15.6.2011, 3 PM latest.</li> <li>2. Yes, it's a self declaration your company has to make.</li> <li>3. The Bank Guarantee should be</li> </ol>

		<p>days of communication of acceptance of EA. The successful applicants will have to submit BG within 15 days of Letter or Intent. Please confirm 15 or 30 days.</p> <p>4. We are an existing EA for 2 States. Can we change the State at the time of request for renewal or in between the period.</p> <p>5. Existing EAs are required to submit only the financial statement for 2010-11 along with Annexure-I &amp; II or all documents (Cert of incorporation/declaration for not being blacklisted/PAN/Service Tax/Profile &amp; details of work done etc.) as required for new empanelment.</p>	<p>submitted within 30 days of the date of communication of the award and acceptance of the empanelment as Enrolment Agency by UIDAI.</p> <p>4. You can change the State at the time of renewal but not in between.</p> <p>5. Existing EAs are required to submit the Financial document for the year 2010-11. Incorporation certification, PAN/Service Tax and profile of the company is not required. However, you will have to send a self declaration stating that you have not been black listed during the previous year (s).</p>
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40	Harsh Pal,VSTL	<p>1. Page No 20: 8.3 Hire &amp; Train Manpower for Enrollment: 8.3.1: Hiring Manpower: a) Operator Point No. V: The operator should have undergone training for UID enrolment and obtained certificate from a testing and certifying agency authorized by UIDAI.</p> <p>Page No 20 &amp; 21: 8.3 Hire &amp; Train Manpower for Enrollment: 8.3.1: Hiring Manpower: b) Supervisor Point No. IV: The Supervisor should have passed the Supervisor test and certified by a testing and certifying agency authorized by UIDAI.</p> <p>We like to know that UIDAI has empanelled such Testing &amp; Certifying Agency, if yes, we like to have complete details about such testing and certifying procedures, its charges and time frame to complete the whole process.</p> <p>2. VSTL is applying for Tier 1: Entry Level Empanelment, in which 2 states are allowed maximum and we need to decide at this point of empanelment. We like to have</p>	<p>1. UIDAI has appointed Sify to conduct the test and certification process for the enrolment station operators and supervisors. All details related to testing and certification are published on <a href="http://www.uidai.gov.in/">http://www.uidai.gov.in/</a> The examination fee for test is Rs.365 and for retest is Rs.200. All details are available on <a href="http://uidai.sifyitest.com/">http://uidai.sifyitest.com/</a></p> <p>2. The setting of enrolment centres is a dynamic process and the State/UT Registrars are responsible for initiating the enrolments.</p>
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		<p>the list of those states where such empanelment and enrollment is pending by maximum and enrollment agency is not appointed.</p>	
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