

Corrigendum-1 to RFP No. T-11014/72/2018-Tech

S. No.	Clause No.	RFP Pg. No.	Existing Clause as per RFP	Modified Clause
1	1.3.3(ii)	10	Submission of the Cost of the RFP in the form of BoQ_P2P_Links.xls (Annex 4.2.2) and uploading the soft copy	<b>Priced, signed and scanned copy of Commercial Bid Form (Annex 4.2.2), and priced BoQ excel file to be uploaded</b>
2	2.21(1)	21	Bid Securing declaration/Bank Guarantee for EMD. Bidders who are Micro and small enterprises (MSEs) as defined in MSE procurement policy issued by Department of MSME or registered with the Central purchase organization or concerned ministry or department or start up as recognized by Department of Industrial policy and promotion ( DIPP) are exempted from payment of EMD. In this case, the bidder must upload copy of valid registration certificate	Bid Securing declaration/Bank Guarantee for EMD. Bidders who are Micro and small enterprises (MSEs) as defined in MSE procurement policy issued by Department of MSME or registered with the Central purchase organization or <b>MeitY</b> or start up as recognized by Department of Industrial policy and promotion ( DIPP) are exempted from payment of EMD. In this case, the bidder must upload copy of valid registration certificate
3	2.21 (4)	21-22	Audited financial statements for the last three financial years (FY 2014-15, 2015-16, 2016-17) clearly mentioning turnover from telecom services (i.e. provisioning of Internet leased lines/P2P links/MPLS/telephony services).  In case the turnover on account of telecom services(i.e. provisioning of Internet leased lines/P2P links/MPLS/telephony services) is not	Audited financial statements for the last three financial years (FY 2014-15, 2015-16, 2016-17) clearly mentioning turnover from telecom services (i.e. provisioning of Internet leased lines/P2P links/MPLS/telephony services).  In case the turnover on account of telecom services(i.e. provisioning of Internet leased lines/P2P links/MPLS/telephony services) is not

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			mentioned separately in the audited financial statements, the bidder shall provide a certificate from statutory auditor/ Company Secretary/ Company Auditor stating the turnover from telecom services (i.e. provisioning of Internet leased lines/P2P links/MPLS/telephony services) in the last three financial years (FY 2014-15, 2015-16, 2016-17), duly attested by company's authorized signatory.				mentioned separately in the audited financial statements, the bidder shall provide a certificate from statutory auditor/ Company Secretary/ Company Auditor/ <b>Authorized Signatory</b> stating the turnover from telecom services (i.e. provisioning of Internet leased lines/P2P links/MPLS/telephony services) in the last three financial years (FY 2014-15, 2015-16, 2016-17), duly attested by company's authorized signatory.			
4	3.16(3c)	39	<b>Service Parameter</b>	<b>Measurement</b>	<b>Service Level</b>	<b>Liquidated Damages</b>	<b>Service Parameter</b>	<b>Measurement</b>	<b>Service Level</b>	<b>Liquidated Damages</b>
			Latency	Latency shall be measured monthly, based on Contract Start date after acceptance	125 ms	NIL	Latency	Latency shall be measured monthly by UIDAI, based on Contract Start date after acceptance	<=85 ms	NIL
					>=115 ms and <125 ms	0.1% of quarterly payment of telecom service (P2P link) charges of that particular link			>85 ms and <=95 ms	0.1% of quarterly payment of telecom service (P2P link) charges of that particular link
					>=105 ms and <115 ms	0.2% of quarterly payment of telecom service			>95 ms and	0.2% of quarterly payment of

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						(P2P link) charges of that particular link		e	<b>&lt;=105 ms</b>	telecom service (P2P link) charges of that particular link
						<b>&gt;=95 ms and &lt;105 ms</b> 0.4% of quarterly payment of telecom service (P2P link) charges of that particular link			<b>&gt;105 ms and &lt;=115 ms</b>	0.4% of quarterly payment of telecom service (P2P link) charges of that particular link
						<b>&gt;=85 ms and &lt;95 ms</b> 0.5% of quarterly payment of telecom service (P2P link) charges of that particular link			<b>&gt;115 ms and &lt;=125 ms</b>	0.5% of quarterly payment of telecom service (P2P link) charges of that particular link
						<b>&lt;85 ms</b> 1% of quarterly payment of telecom service (P2P link) charges of that particular link			<b>&gt;125 ms</b>	1% of quarterly payment of telecom service (P2P link) charges of that particular link

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5	3.16(3c)	39	Service Parameter	Measurement	Service Level	Liquidated Damages	Service Parameter	Measurement	Service Level	Liquidated Damages
			Response Time	Response Time is the time taken by the NOC official/ Technical Manager to respond and acknowledge the reported problem during the respective quarter	100% calls to be responded within 30 minutes  Calls responded after 30 min or not responded	NIL  0.1% of quarterly payment of telecom service (P2P link) charges of that particular link	Response Time	Response Time is the time taken by the <b>Service Desk/Toll Free No.</b> to respond and acknowledge the reported problem during the respective quarter	100% calls to be responded within 30 minutes <b>after raising service request</b>  Calls responded more than 30 min <b>after raising service request</b> or not	NIL  0.1% of quarterly payment of telecom service (P2P link) charges of that particular link

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						responded		
6	3.24	44	Vendor shall furnish details of the back-up technical and systems support that will be available to the Purchaser. Vendor shall provide the necessary back up support to maintain the desired SLAs	Vendor shall provide the necessary back up support to maintain the desired SLAs				
7	5.1 (5)	53	Timeframe for laying of optical fiber NLD backbone from end-to-end (including service provider's link to UIDAI location) shall be 8 weeks.	Timeframe for laying of optical fiber NLD backbone from end-to-end (including service provider's link to UIDAI location) shall be <b>12</b> weeks.				
8	5.1(9)	53	Mechanism for logging of complaints related to connectivity /routing problems at any point of time during the 24x7 basis service period including contact details of NOC engineers like telephone numbers, name, e-mail, fax, address etc. shall be submitted to UIDAI.	Mechanism for logging of complaints related to connectivity /routing problems at any point of time during the 24x7 basis service period including contact details of <b>Service Desk or Toll Free No. shall be submitted to UIDAI. However, Vendor must share escalation matrix with UIDAI, along with details of NOC engineers like telephone numbers, name, e-mail, fax, address etc. shall be submitted to UIDAI.</b>				
9	5.2	54	The Service Provider should ensure readiness of services of point-to-point 100 Mbps dedicated leased line telecom services (i.e. Amravati (AP) DC to Hebbal DC, for acceptance of the UIDAI) within <b>8 (eight)</b> weeks from the date of	The Service Provider should ensure readiness of services of point-to-point 100 Mbps dedicated leased line telecom services (i.e. Amravati (AP) DC to Hebbal DC, for acceptance of the UIDAI) within <b>12 (twelve)</b> weeks from				

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			acceptance of Notification of award by bidder.	the date of acceptance of Notification of award by bidder.