

Important Notification:

This is to inform all the candidates interested in taking “Aadhaar Certification Exam for Operator/Supervisor” and “CELC Operator” through NSEIT Ltd, that as per directions of UIDAI, the Test Structure and Question Bank to take the said certification exam has been amended with effect from **4st Feb, 2019**. The new Learner Guide and Question Bank in regional language are available at following link: <https://uidai.gov.in/ecosystem/training-testing-certification-ecosystem.html> for self study and appearing in the certification exam.

Note: For verification purpose, Candidates are advised to download latest copy of their e-Aadhaar (**downloaded after 1st January 2019**) from the following link: <https://eaadhaar.uidai.gov.in> and carry the black/white/colored print out of the same at NSEIT Ltd exam centre on date of exam.

TEST STRUCTURE- EA SUPERVISOR/OPERATOR EXAM CONDUCTED BY TESTING AND CERTIFICATION AGENCY

S.no	Chapter/Module Name	Max. number of Questions on each Module	No. of Question in Exam	Duration (1 min.)	Passing marks
1	Introduction to UIDAI and Aadhaar	30	5	5	55% overall marks for Operator and 70% overall marks for the Supervisor
2	Registrar, Enrolling Agency and Enrolment Staff	95	20	20	
3	On boarding of Enrolment Agency and Staff	25	5	5	
4	Aadhaar Enrolment and Update Process	51	10	10	
5	Capturing Demographic and Biometric Update and use of clients	70	15	15	
6	Exceptional Handling	40	10	10	
7	Guidelines for Enrolment Operator/Supervisor on Quality of Enrolment/Update	85	20	20	
8	Offenses and Penalties	24	5	5	
9	Guidelines to Improve Customer Satisfaction and Avoid Fraud	90	20	20	
	Total	510	110	110 min	

- The duration of the tests is **110 minutes**.
- Any candidate scoring **77 or more marks** shall get certified as **Supervisor**, whereas the ones scoring between **61 marks to 69 marks** shall be certified as **Operator**.
- Candidates scoring less than **61 marks shall be declared fail** and such candidates will have to apply for retest and will have to write all the modules again.
- A candidate who wants to upgrade their certification role from Operator/CELC Operator to “Supervisor” role has to register afresh and pay the fresh test fee.
- Any candidate who is absent or fails in the exam can use the same TCA registration ID to schedule their retest. Retest fee has to be paid by the candidate.

TEST STRUCTURE- CHILD ENROLMENT LITE CLIENT OPERATOR CERTIFICATION BY TESTING AND CERTIFICATION AGENCY

Test Structure for Child Enrolment Lite Client Operator Exam applicable from 4th February 2019 will be as follows:

S.no	Chapter/Module Name	Max. number of Questions on each Module	No. of Question in Exam	Duration (1 min.)	Passing %
1	Introduction to UIDAI and Aadhaar	30	15	20	55% overall marks for CELC Operator
2	Child Enrolment Lite Client Manual	45	20	30	
	Total	75	35	50 min.	

- The duration of the tests is **50 minutes**.
- Any candidate scoring **18 or more marks** shall get certified as Operator CELC and candidate scoring below 18 marks shall be failed.
- CELC Operator can only perform Child Enrolment using CELC tablet and will not be able to perform any other type of enrolment (ECMP OR UCL).