

Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

| Monthly Performance based review of Operators (Bangalore) | | | | |
|---|------------------------------|--|-------|-----------------|
| Report Number | Policy Clause reference | Description | Count | Number of Cases |
| OPPR-1 | Clause 7.2 Table-6 Sr. No. 1 | Cumulative errors on account of Demographic Error (DE) cases are 30 <50 | 613 | 22998 |
| OPPR-2 | Clause 7.2 Table-6 Sr. No. 1 | Cumulative errors on account of Demographic Error (DE) cases are 50 or more | 449 | 42098 |
| OPPR-3 | Clause 7.2 Table-6 Sr. No. 2 | Cumulative errors on account of Biometric Error I (BE-I) cases are 1<5 | 2 | 4 |
| OPPR-4 | Clause 7.2 Table-6 Sr. No. 2 | Cumulative errors on account of Biometric Error I (BE-I) cases are 5 or more | - | - |
| OPPR-5 | Clause 7.2 Table-6 Sr. No. 3 | Cumulative errors on account of Biometric Error II (BE-II) cases are 50<75 | - | - |
| OPPR-6 | Clause 7.2 Table-6 Sr. No. 3 | Cumulative errors on account of Biometric Error II (BE-II) cases are 75 or more | - | - |
| OPPR-7 | Clause 7.2 Table-6 Sr. No. 4 | Cumulative errors on account of Biometric Error III (BE-III) cases are 75<100 | - | - |
| OPPR-8 | Clause 7.2 Table-6 Sr. No. 4 | Cumulative errors on account of Biometric Error III (BE-III) cases are 100 or more | - | - |
| OPPR-9 | Clause 7.2 Table-6 Sr. No. 5 | Cumulative errors on account of Picture of Picture (PoP) cases are 1<5 | 65 | 83 |
| OPPR-10 | Clause 7.2 Table-6 Sr. No. 5 | Cumulative errors on account of Picture of Picture (PoP) cases are 5 or more | - | - |

| Monthly performance review of Enrolment Agencies | | | | |
|--|------------------------------|--|-------|----------------------------|
| Report Number | Policy Clause reference | Description | Count | Number of Cases/Percentage |
| MEAPR-1 | Clause 6.1 Table-4 Sr. No. 1 | Cumulative counts of delayed packets on which amount has been with held exceeds 3% of the total Aadhaar Generated in the months pertaining to the EA. | 25 | 102017/3.96% |
| MEAPR-2 | Clause 6.1 Table-4 Sr. No. 1 | Cumulative counts of delayed packets on which amount has been with held exceeds 5% of the total Aadhaar Generated in the months pertaining to the EA. | 204 | 2623916/31.60% |
| MEAPR-3 | Clause 6.1 Table-4 Sr. No. 2 | Cumulative counts of Lost Packet exceeds 3% of the total Aadhaar Generated in the month pertaining to the EA. | 11 | 57628/3.89% |
| MEAPR-4 | Clause 6.1 Table-4 Sr. No. 2 | Cumulative counts of Lost Packet exceeds 5% of the total Aadhaar Generated in the month pertaining to the EA. | 231 | 3883599/134848.85% |
| MEAPR-5 | Clause 6.1 Table-4 Sr. No. 3 | Cumulative counts of Demographic Errors exceeds 1% of the total enrolments checked in the months pertaining to the EA out of the total enrolment done in that block by the EA. | - | - |
| MEAPR-6 | Clause 6.1 Table-4 Sr. No. 3 | Cumulative counts of Demographic Errors exceeds 3% of the total enrolments checked in the months pertaining to the EA out of the total enrolment done in that block by the EA. | 349 | 189247/98.25% |
| MEAPR-7 | Clause 6.1 Table-4 Sr. No. 4 | Commulative Operator Performance - 5% of operators and minnum 15 operators suspended/blacklisted during period under review | 5 | 89/22.53% |
| MEAPR-8 | Clause 6.1 Table-4 Sr. No. 4 | Commulative Operator Performance - 8% of operators and minnum 25 operators suspended/blacklisted during period under review | 4 | 320/16.68% |

| Half Yearly performance review of Enrolment Agencies | | | | |
|--|------------------------------|---|------------------------------------|----------------------------|
| Report Number | Policy Clause reference | Description | Count | Number of Cases/Percentage |
| HEAPR-1 | Clause 6.1 Table-4 Sr. No. 1 | Cumulative counts of delayed packets on which amount has been with held exceeds 3% of the total Aadhaar Generated in a block of six months pertaining to the EA. | Number of Registrar-EA combination | - |
| HEAPR-2 | Clause 6.1 Table-4 Sr. No. 1 | Cumulative counts of delayed packets on which amount has been with held exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA. | Number of Registrar-EA combination | - |
| HEAPR-3 | Clause 6.1 Table-4 Sr. No. 2 | Cumulative counts of Lost Packet exceeds 3% of the total Aadhaar Generated in a block of six months pertaining to the EA. | Number of Registrar-EA combination | - |
| HEAPR-4 | Clause 6.1 Table-4 Sr. No. 2 | Cumulative counts of Lost Packet exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA. | Number of Registrar-EA combination | - |
| HEAPR-5 | Clause 6.1 Table-4 Sr. No. 3 | Cumulative counts of Demographic Errors exceeds 1% of the total enrolments checked in a block of six months pertaining to the EA out of the total enrolment done in that block by the EA. | Number of Registrar-EA combination | - |
| HEAPR-6 | Clause 6.1 Table-4 Sr. No. 3 | Cumulative counts of Demographic Errors exceeds 3% of the total enrolments checked in a block of six months pertaining to the EA out of the total enrolment done in that block by the EA. | Number of Registrar-EA combination | - |
| HEAPR-7 | Clause 6.1 Table-4 Sr. No. 4 | Commulative Operator Performance - 5% of operators and minnum 15 operators suspended/blacklisted during period under review | Number of Registrar-EA combination | - |
| HEAPR-8 | Clause 6.1 Table-4 Sr. No. 4 | Commulative Operator Performance - 8% of operators and minnum 25 operators suspended/blacklisted during period under review | Number of Registrar-EA combination | - |

OPPR (Operator Performance Report)

MEAPR (Monthly Enrolment Agency Performance Report)

HEAPR (Half Yearly Enrolment Agency Performance Report)