

Summary Report of Operator and Enrolment Agency Performance based on revised methodology for enforcing process guidelines and data quality

| Monthly Performance based review of Operators (Bangalore) | | | | |
|--|--------------------------------|--|--------------|------------------------|
| Report Number | Policy Clause reference | Description | Count | Number of Cases |
| OPPR-1 | Clause 7.2 Table-6 Sr. No. 1 | Cumulative errors on account of Demographic Error (DE) cases are 30 <50 | 198 | 7353 |
| OPPR-2 | Clause 7.2 Table-6 Sr. No. 1 | Cumulative errors on account of Demographic Error (DE) cases are 50 or more | 93 | 7642 |
| OPPR-3 | Clause 7.2 Table-6 Sr. No. 2 | Cumulative errors on account of Biometric Error I (BE-I) cases are 1<5 | 65 | 89 |
| OPPR-4 | Clause 7.2 Table-6 Sr. No. 2 | Cumulative errors on account of Biometric Error I (BE-I) cases are 5 or more | 4 | 127 |
| OPPR-5 | Clause 7.2 Table-6 Sr. No. 3 | Cumulative errors on account of Biometric Error II (BE-II) cases are 50<75 | 20 | 1255 |
| OPPR-6 | Clause 7.2 Table-6 Sr. No. 3 | Cumulative errors on account of Biometric Error II (BE-II) cases are 75 or more | 20 | 2098 |
| OPPR-7 | Clause 7.2 Table-6 Sr. No. 4 | Cumulative errors on account of Biometric Error III (BE-III) cases are 75<100 | 19 | 1618 |
| OPPR-8 | Clause 7.2 Table-6 Sr. No. 4 | Cumulative errors on account of Biometric Error III (BE-III) cases are 100 or more | 33 | 6728 |
| OPPR-9 | Clause 7.2 Table-6 Sr. No. 5 | Cumulative errors on account of Picture of Picture (PoP) cases are 1<5 | 44 | 55 |
| OPPR-10 | Clause 7.2 Table-6 Sr. No. 5 | Cumulative errors on account of Picture of Picture (PoP) cases are 5 or more | 5 | 207 |
| OPPR-11 | Clause 7.2 Table-6 Sr. No. 6 | Cumulative errors on account of Un-Parliamentary cases are 1< 5 | 1 | 1 |
| OPPR-12 | Clause 7.2 Table-6 Sr. No. 6 | Cumulative errors on account of Un-Parliamentary cases are 5 or more | 0 | 0 |
| OPPR-13 | Clause 7.2 Table-6 Sr. No. 6 | Cumulative errors on account of Human photo Missing cases are 1<5 | 32 | 39 |
| OPPR-14 | Clause 7.2 Table-6 Sr. No. 6 | Cumulative errors on account of Human photo Missing cases are 5 or more | 3 | 47 |

| Monthly performance review of Enrolment Agencies | | | | |
|---|--------------------------------|--|--------------|-----------------------------------|
| Report Number | Policy Clause reference | Description | Count | Number of Cases/Percentage |
| MEAPR-1 | Clause 6.1 Table-4 Sr. No. 1 | Cumulative counts of delayed packets on which amount has been with held exceeds 3% of the total Aadhaar Generated in the months pertaining to the EA. | 57 | 102367/3.96% |
| MEAPR-2 | Clause 6.1 Table-4 Sr. No. 1 | Cumulative counts of delayed packets on which amount has been with held exceeds 5% of the total Aadhaar Generated in the months pertaining to the EA. | 239 | 832580/33.61% |
| MEAPR-3 | Clause 6.1 Table-4 Sr. No. 2 | Cumulative counts of Lost Packet exceeds 3% of the total Aadhaar Generated in the month pertaining to the EA. | 31 | 27006/3.77% |
| MEAPR-4 | Clause 6.1 Table-4 Sr. No. 2 | Cumulative counts of Lost Packet exceeds 5% of the total Aadhaar Generated in the month pertaining to the EA. | 88 | 103000/264.89% |
| MEAPR-5 | Clause 6.1 Table-4 Sr. No. 3 | Cumulative counts of Demographic Errors exceeds 1% of the total enrolments checked in the months pertaining to the EA out of the total enrolment done in that block by the EA. | 47 | 22176/1.52% |
| MEAPR-6 | Clause 6.1 Table-4 Sr. No. 3 | Cumulative counts of Demographic Errors exceeds 3% of the total enrolments checked in the months pertaining to the EA out of the total enrolment done in that block by the EA. | 43 | 7462/43.76% |
| MEAPR-7 | Clause 6.1 Table-4 Sr. No. 4 | Commulative Operator Performance - 5% of operators and minnum 15 operators suspended/blacklisted during period under review | 3 | 57/38.60% |
| MEAPR-8 | Clause 6.1 Table-4 Sr. No. 4 | Commulative Operator Performance - 8% of operators and minnum 25 operators suspended/blacklisted during period under review | - | - |

| Half Yearly performance review of Enrolment Agencies | | | | |
|--|------------------------------|---|-------|----------------------------|
| Report Number | Policy Clause reference | Description | Count | Number of Cases/Percentage |
| HEAPR-1 | Clause 6.1 Table-4 Sr. No. 1 | Cumulative counts of delayed packets on which amount has been with held exceeds 3% of the total Aadhaar Generated in a block of six months pertaining to the EA. | NA | NA |
| HEAPR-2 | Clause 6.1 Table-4 Sr. No. 1 | Cumulative counts of delayed packets on which amount has been with held exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA. | NA | NA |
| HEAPR-3 | Clause 6.1 Table-4 Sr. No. 2 | Cumulative counts of Lost Packet exceeds 3% of the total Aadhaar Generated in a block of six months pertaining to the EA. | NA | NA |
| HEAPR-4 | Clause 6.1 Table-4 Sr. No. 2 | Cumulative counts of Lost Packet exceeds 5% of the total Aadhaar Generated in a block of six months pertaining to the EA. | NA | NA |
| HEAPR-5 | Clause 6.1 Table-4 Sr. No. 3 | Cumulative counts of Demographic Errors exceeds 1% of the total enrolments checked in a block of six months pertaining to the EA out of the total enrolment done in that block by the EA. | NA | NA |
| HEAPR-6 | Clause 6.1 Table-4 Sr. No. 3 | Cumulative counts of Demographic Errors exceeds 3% of the total enrolments checked in a block of six months pertaining to the EA out of the total enrolment done in that block by the EA. | NA | NA |
| HEAPR-7 | Clause 6.1 Table-4 Sr. No. 4 | Commulative Operator Performance - 5% of operators and minnum 15 operators suspended/blacklisted during period under review | NA | NA |
| HEAPR-8 | Clause 6.1 Table-4 Sr. No. 4 | Commulative Operator Performance - 8% of operators and minnum 25 operators suspended/blacklisted during period under review | NA | NA |

OPPR (Operator Performance Report)
MEAPR (Monthly Enrolment Agency Performance Report)
HEAPR (Half Yearly Enrolment Agency Performance Report)